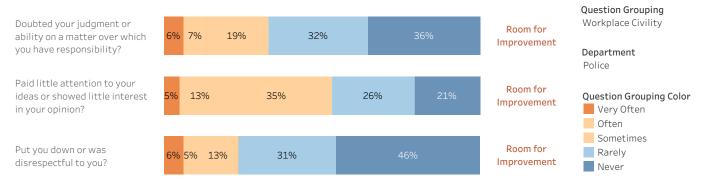
# Response Distributions: Workplace Civility

Thinking back on the past year or so, how often have you been in a situation where someone in your department:



### **Departmental Comparisons**

Percent indicating Never or Rarely

Doubted your judgment or ability on a matter over which you have responsibility?

Paid little attention to your ideas or showed little interest in your opinion?

Put you down or was disrespectful to you?

Department Police

33%

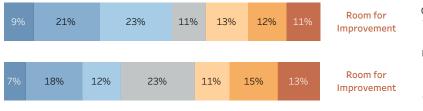
53%

6 23%

# Response Distributions: Voice

I have opportunities to provide my opinion to upper management on workplace issues.

When I provide my opinion on workplace issues to upper management, I receive a response from upper manage..



#### **Question Grouping**

Voice

#### Department

Police

#### **Question Grouping Color**

- Strongly Agree
- Agree
- Somewhat Agree
- Neither Agree nor Disagree

  Somewhat Disagree
- Disagree
- Strongly Disagree

### **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree

I have opportunities to provide my opinion to upper management on workplace issues.

When I provide my opinion on workplace issues to upper management, I receive a response from upper management.

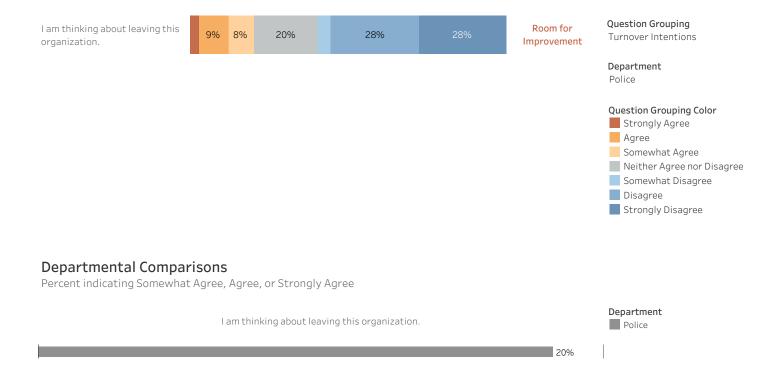
Department

Police

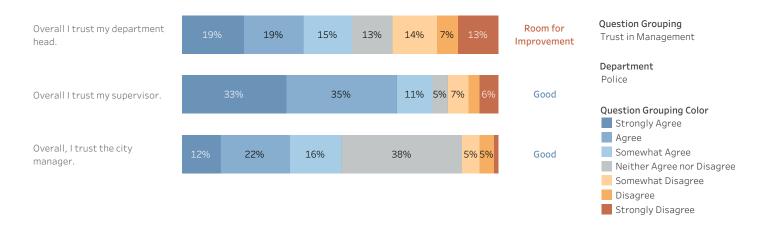
53%

37%

# Response Distributions: Turnover Intentions



# Response Distributions: Trust in Management



### **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree

Overall I trust my department head.

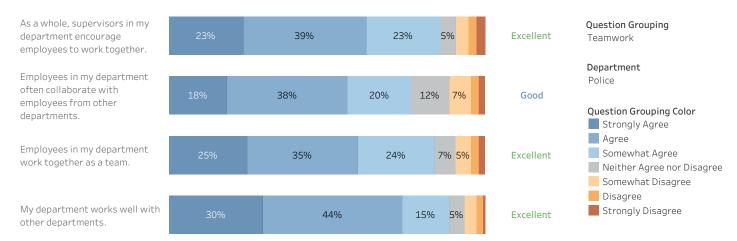
Overall I trust my supervisor.

Overall, I trust the city manager.

Department Police

### Response Distributions: Teamwork

How much do you agree or disagree with the following statements about teamwork in your department?



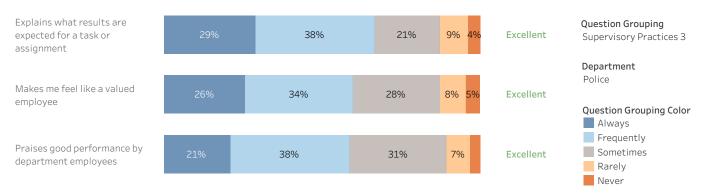
### **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree



# Response Distributions: Supervisory Practices 3

How often does your supervisor do the following?



## **Departmental Comparisons**

Percent indicating Frequently or Always



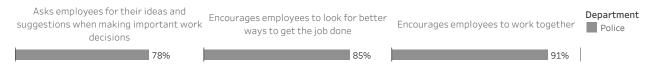
# Response Distributions: Supervisory Practices 2

How often does your supervisor do the following?



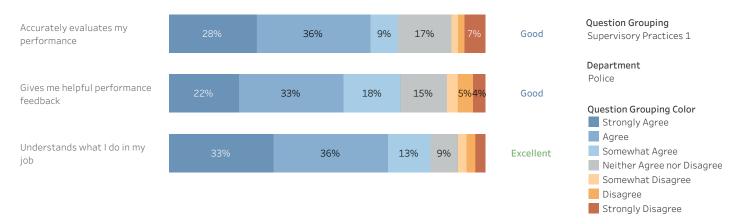
### **Departmental Comparisons**

Percent indicating Sometimes, Frequently, or Always



## Response Distributions: Supervisory Practices 1

How much do you agree or disagree about how your supervisor evaluates your performance?



### **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree



## Response Distributions: Silence 2

Of those respondents indicating silence, here's why:



### **Departmental Comparisons**

Percent indicating Sometimes, Frequently, or Always

Based on experience, I know that my opinions will be ignored.

I am afraid that I will be punished for sharing my opinions.

I don't want to rock the boat.

Police

49%

# Response Distributions: Silence 1



### **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree

Although I have ideas for improving the department, I do not speak up.

I choose to remain silent when I have concerns.

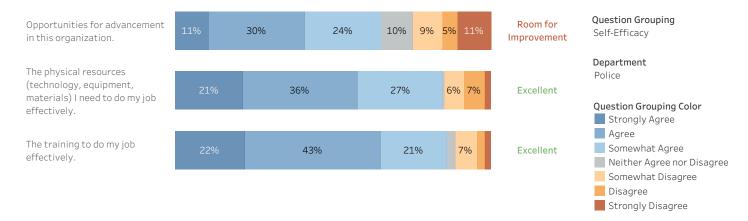
I keep quiet instead of asking questions when I want to get more information.

Police

45%

## Response Distributions: Self-Efficacy

My organization provides...



### **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree

Opportunities for advancement in this organization.

The physical resources (technology, equipment, materials) I need to do my job effectively.

The training to do my job effectively.

Police

Police

## Response Distributions: Satisfaction with Job Facets 2

How satisfied or dissatisfied are you with the following parts of your job?



# **Departmental Comparisons**

Percent indicating Somewhat Satisfied, Satisfied, or Very Satisfied



## Response Distributions: Satisfaction with Job Facets 1

How satisfied or dissatisfied are you with the following parts of your job?

have.

Recognition for a job well done.

60%



The opportunity to advance.

89% 48%

Police

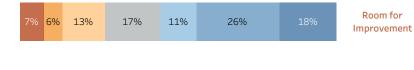
meaningful work.

80%

## Response Distributions: Psychological Safety 2

In thinking about your workplace, how much do you agree or disagree with the following questions?

Employees in my workplace sometimes reject others for being different.



**Question Grouping**Psychological Safety 2

## Department

Police

#### Question Grouping Color

Strongly Agree

Agree

Somewhat Agree
Neither Agree nor Disagree

Somewhat Disagree

Disagree

Strongly Disagree

## **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree

Employees in my workplace sometimes reject others for being different.

Department

Police

27%

### Response Distributions: Psychological Safety 1

In thinking about your workplace, how much do you agree or disagree with the following questions?



### **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree



# Response Distributions: Pay System Perceptions

Green Tape is...

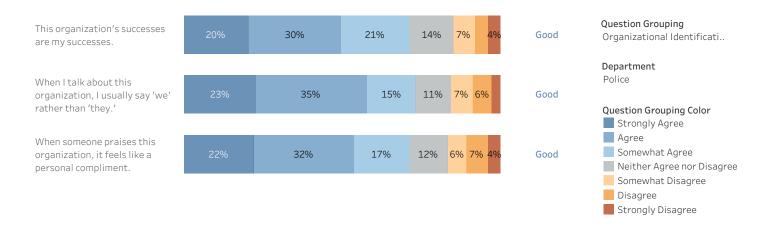


### **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree



## Response Distributions: Organizational Identification



### **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree

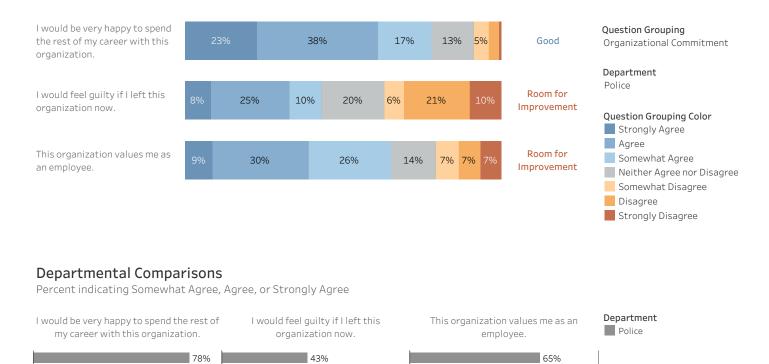
This organization's successes are my successes.

When I talk about this organization, I usually say 'we' rather than 'they.'

When someone praises this organization, it feels like a personal compliment.

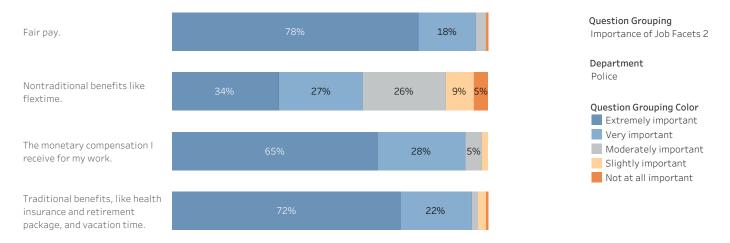
Department if feels like a personal compliment.

# Response Distributions: Organizational Commitment



## Response Distributions: Importance of Job Facets 2

How important or unimportant are the following parts of your job?



# **Departmental Comparisons**

Percent indicating Very Important or Extremely Important



## Response Distributions: Importance of Job Facets 1

How important or unimportant are the following parts of your job?



### **Departmental Comparisons**

Percent indicating Very Important or Extremely Important



# Response Distributions: Engagement



### **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree



All minority and female employees are provided resources and training that prepares them for promotion ...

Knowing more about the culture of other groups would help me to be more effective in my job.

This organization spends adequate resources on diversity awareness and related training.



#### **Question Grouping**

Diversity 4

#### Department

Police

#### Question Grouping Color

Strongly Agree

Agree

Somewhat Agree

Neither Agree nor Disagree

Somewhat Disagree
Disagree

Strongly Disagree

### **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree

68%

All minority and female employees are provided resources and training that prepares them for promotion and advanc.

Knowing more about the culture of other groups would help me to be more effective in my job.

54%

This organization spends adequate resources on diversity awareness and related training.

Department
Police

70%

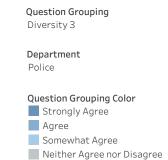
Managers here...

give assignments based on the skills and abilities of employees, not their personal and social background.

give feedback and evaluate employees fairly, regardless of factors such as employee gender, race, religion, ethnicit..

have a track record of hiring and promoting employees objectively, regardless of their race, religion, ethnicity, age, g..





Somewhat Disagree

# **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree

give assignments based on the skills and abilities of employees, not their personal and social background.

give feedback and evaluate employees fairly, regardless of factors such as

have a track record of hiring and promoting employees objectively, employee gender, race, religion, ethnicit.. regardless of their race, religion, ethnicit..

Department Police

Disagree Strongly Disagree

64%



### **Departmental Comparisons**

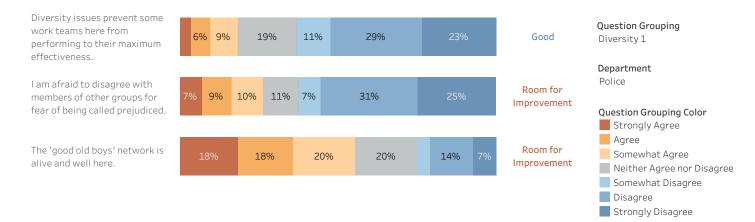
Percent indicating Somewhat Agree, Agree, or Strongly Agree

I believe increasing diversity will make this organization more effective.

I feel comfortable working with people from backgrounds other than my own.

I think that diverse viewpoints add value to the work we do here.

Department to the work we do here.



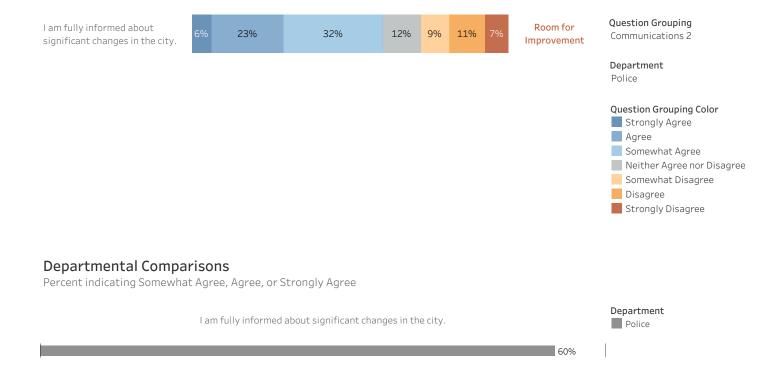
# **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree

Diversity issues prevent some work teams here from performing to their maximum effectiveness.

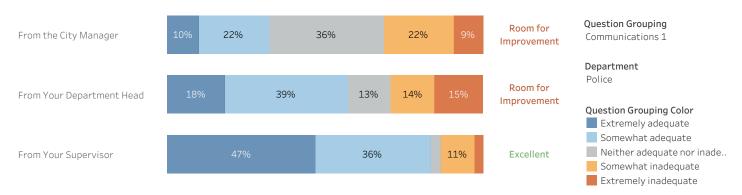
| I am afraid to disagree with members of other groups for fear of being called prejudiced.
| The 'good old boys' network is alive and well here.
| The 'good old boys' network is alive and well here.
| The 'good old boys' network is alive and well here.
| Police

# Response Distributions: Communications 2



## Response Distributions: Communications 1

Communications Supervisor:

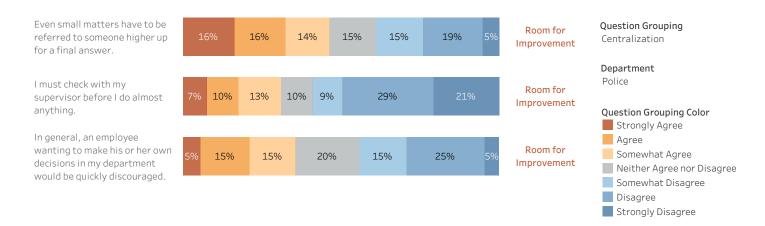


## **Departmental Comparisons**

Percent indicating Somewhat Adequate or Extremely Adequate



# Response Distributions: Centralization



### **Departmental Comparisons**

Percent indicating Somewhat Agree, Agree, or Strongly Agree

Even small matters have to be referred to someone higher up for a final answer.

I must check with my supervisor before do almost anything.

In general, an employee wanting to make his or her own decisions in my department would be quickly discouraged.

Department would be quickly discouraged.