From: Natalie N. Bailey
To: David Forbes
Subject: RE: Inquiry about citizen BCSO complaints
Date: Friday, March 13, 2015 10:34:45 AM

David,

The Buncombe County Sheriff's Office does keep data on the number of complaints; the complaints by year are listed by year below. As part of our programming efforts this year, the Sheriff's Office will be conducting a public education initiative on the complaint process, and will work with several advocacy groups and organizations in this effort.

The Buncombe County Sheriff's Office investigates each complaint we receive fully, and always makes contact with the complaining party. We work with organizations to take third-party complaints should the complaint feel more comfortable. Let me know what your availability is, and I'll get you set up with an interview. nnb

YEAR	INVESTIGATIONS:
2010	28
2011	22
2012	20
2013	24

From: David Forbes [mailto:thebreakingtime@gmail.com]
Sent: Tuesday, March 10, 2015 1:38 PM
To: Natalie N. Bailey
Subject: Inquiry about citizen BCSO complaints

Hello and hope you're well.

I'm researching a story for Carolina Public Press and if possible, I'd like to know a few things about citizen complaints about the conduct of BCSO officers or employees:

1) While specific complaints are generally not public record under open records law, does the BCSO keep an annual tally of the number and type of complaints?

If so, please provide those numbers (and breakdown by type of complaint, if any) for 2012-14. As those numbers should not specifically identify any officer or BCSO employee, they are public record.

2) If the BCSO does not keep a tally of such complaints, why not? Has tracking such been considered before?

3) In the next few days, I'd like to talk briefly with you or another BCSO official about the process for citizen complaints and how the sheriff's office handles and assesses those.

Sincerely,

David Forbes
828-335-2529