

	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec		
Customer Impact - Scheduled	441	220	288	550	846	186	5017	289	92	114,133	126		
Customer Impact - Emergency	2490	365	1106	2175	4509	1048	2134	1254	268	371	1973		
Ave Length of Outage (hours)	5.5	5	4.2	5.9	5.31	4.64	5.2	2.81	3.98	6.48	8.66		
*Source				System outage target: 4.5 hours									
Combined Customer Impact	2931	585	1394	2725	5355	1234	7151	1543	360	114,504	2099		