From: Anthony Perrone
To: prteam
Subject: Fwd: Buncombe County: Rate BUNCOMEBCOUNTY.ORG - Debug
Date: Monday, January 18, 2021 3:05:27 PM

Get Outlook for iOS

From: Webmaster <webmaster@buncombecounty.org>
Sent: Monday, January 18, 2021 2:13:51 PM
To: Anthony Perrone <Anthony.Perrone@buncombecounty.org>; Jeffrey Shook <Jeffrey.Shook@buncombecounty.org>
Subject: FW: Buncombe County: Rate BUNCOMEBCOUNTY.ORG - Debug

---

From: noreply@buncombecounty.org
Sent: Monday, January 18, 2021 2:13:46 PM (UTC-05:00) Eastern Time (US & Canada)
To: Webmaster
Subject: Buncombe County: Rate BUNCOMEBCOUNTY.ORG - Debug

This is a copy of what the user sees

Your comments about buncombecounty.org have been received. Thank you for your participation.

Rate BUNCOMBECOUNTY.ORG

This email was received from a user of the Buncombe County Website.

Name
Pat McClellan
Email
patmcc45@gmail.com
Website Rating
Poor
Comment
Right now I am sure lots of folks are feeling overwhelmed, but this is a Score of Poor for Communications from Dept of Public Health. On Friday, they said on the website and facebook that Vaccine appointments for 65+ and healthcare workers would open today, Monday 18th. (It was also in the Citizen Times) At 2 pm, they have finally said "later this week" after many, many citizens were watching anxiously for the signup notice. This is extremely poor communications. I don't know when they removed the specific statement about signups on the 18th from the website, but I do know it was on Facebook this afternoon. When they removed the statement from the website, they should have put a statement that said, Sorry - signups will not begin until XXX. That way we would have quit watching our email and the website. This has nothing to do

with Vaccine availability, but with management of the communications. Changing the schedule is fine, but tell people.

Debug Output

Referrer:
https://www.buncombecounty.org/countycenter/news-detail.aspx?id=19057
User IP:
68.71.166.87 :: [honeyPot] :: [botsList] :: [WhoIs]
User Agent:
Mozilla/5.0 (Macintosh; Intel Mac OS X 10_14_6) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/87.0.4280.88 Safari/537.36