From: noreply@buncombecounty.org
To: letstalk
Subject: Web Contact: Let"s Talk Comment
Date: Saturday, February 6, 2021 5:43:05 PM

There are new comments from a https://www.buncombecounty.org/letstalk user.

Let's Talk

This email was received from a user of the Buncombe County Website.

Name:
Phone:
Email:
Subject:
Concerning issues at Brooks-Howell
Questions / Comments:
I would like to draw your attention to some very concerning issues with sanitation at the Brooks-Howell retirement community located at 266 Merrimon Ave. which warrant quick attention. The facility kitchen has been without hot running water since Jan. 29th with employees advised to use quat dish sanitizer in place of hand washing. When asked when the water will be repaired employees are simply told it is not in the budget at this time. I would also like to note the use of expired food which should not be served to anyone. Broken equipment including issues with the walk cooler/ freezer and improper labeling and dating of food items. I am concerned for the health and safety of residents as well as staff. Thank you for your prompt attention to this matter.