From: noreply@buncombecounty.org
To: letstalk
Subject: Web Contact: Let"s Talk Comment
Date: Saturday, February 6, 2021 7:59:05 AM

There are new comments from a https://www.buncombecounty.org/letstalk user.

Let's Talk

This email was received from a user of the Buncombe County Website.

Name:
Phone:
Email:
Yrvandermeer@gmail.com
Subject:
Brooks-Howell Home violations
Questions / Comments:
To whom it may concern:

The kitchen at the Brooks-Howell Home a nursing/retirement community located at 266 Merrimon Ave in Asheville has multiple healthcode violations. They have not had any hot running water for over a week. Despite multiple complaints to management and requests for repairs. This prevents not only proper dishwashing, but employees cannot properly was their hands and have been told to dip them in buckets of cold quat sanitizer as a substitute.

There are also issues with overstocked food storage, case of food sitting on the ground in all storage areas including dry, walk-in coolers/freezers.

Out of date products and bad vegetables line the shelves as well as improper storage of raw food and poor rotation of leftovers