From: noreply@buncombecounty.org
To: letstalk
Subject: Web Contact: Let"s Talk Comment
Date: Thursday, June 4, 2020 10:28:56 AM

There are new comments from a https://www.buncombecounty.org/letstalk user.

Let's Talk

This email was received from a user of the Buncombe County Website.

Name:
Phone:
Email:
wrestlingterp@hotmail.com
Subject:
MAMACITA`S 77-A BILTMORE AVE
Questions / Comments:

We went to Mamacita's last night for a to go order. We had to go inside the restaurant to pick up our order and pay. Three of the 4 customers in line ahead of us inside were NOT wearing masks (we were). I thought masks were mandatory inside of restaurants.

What was truly alarming is that one of the customers not wearing a face mask was leaning OVER the 5 foot tall glass partition to tell the employee what he wanted on his order. It's impossible for the employee to remain 6 feet from the customer in this situation.

This is akin to having a self-serve buffet without any physical barrier protecting the food. This also endangered the employee. Droplets from the person talking settle on the already prepared food and the food can become a vector for transmission of the COVID-19 virus or other disease. It seems obvious that Mamacita's needs to mitigate this problem with a taller barrier or one that has a horizontal or curved surface to protect the food from airborne droplets settling. Also a barrier keeping customers some distance away from the food and employees is probably needed.

If our food hadn't been prepared ahead of time we would have left. I should have taken a picture, but we were anxious to get out of a potentially harmful situation.