From: noreply@buncombecounty.org
To: letstalk
Subject: Web Contact: Let"s Talk Comment
Date: Thursday, April 30, 2020 1:51:49 PM

There are new comments from a https://www.buncombecounty.org/letstalk user.

Let's Talk

This email was received from a user of the Buncombe County Website.

Name:
Gerald Dotson
Phone:
828-243-0485
Email:
dotsongr@gmail.com
Subject:
Trash Pick Up
Questions / Comments:
I hope this is the venue to complain about my trash pickup. My scheduled pickup is on Wednesday. They never pickup at the same time. Some days they pick up early and some after dark. I got up this morning to my trash strowed all over my neighborhood as was my neighbor's trash. They did nor pickup our trash nor did they notify me they were not going to pick it up. If they had I would have secured it as I usually do to protect it from the bears in the neighborhood. I called them this morning and was told they would not pick up until tomorrow and then they showed up today. Because they didn't pick up yesterday I had one bag that wouldn't fit in the container and they refused to toss it in the truck when they picked it up. I am extremely dissatisfied with our the company you have awarded the trash pickup franchise to.