From: noreply@buncombecounty.org
To: letstalk
Subject: Web Contact: Let"s Talk Comment
Date: Thursday, March 12, 2020 10:43:16 AM

There are new comments from a https://www.buncombecounty.org/letstalk user.

Let's Talk

This email was received from a user of the Buncombe County Website.

Name:
Phone:
Email:
Subject:
Corona Virus
Questions / Comments:
COVID 19 PROTOCOL
6:56 PM, Mar 10th, 2020

Asheville Internal Medicine

This message is to inform our patients about the plans and protocol to address the COVID 19 situation. We wish to keep both our patients and our employees as safe as possible. Public health authorities and the CDC currently recommend screening for COVID 19 by asking the following questions:
1)- Does the person have fever and/or respiratory symptoms including cough and shortness of breath? AND has the patient traveled to an affected area within 14 days of symptoms? OR
2)- Does the person have fever and/or respiratory symptoms including cough and shortness of breath AND had close contact with a person diagnosed with COVID 19?

**If you answered yes to either of these questions, please call our office PRIOR to coming in so that we can best assess how to care for you. ** If you arrived at the office and meet these criteria, you will be asked to return to your car and call our office for a telephone assessment.
This is an ever changing situation and we will keep you informed on updated information as we receive it.
** If the doctor's office is concerned enough about the virus, why shouldn't we be? What about the people in the DHHS Agency who have an underlying condition &/or compromised immune system or live with someone who does?
Maybe we could do more screening before people are seen. Maybe we could work from home.