



Statewide Term Contract 961C – Translation & Interpretation Services

Bid Number	201900946
Contract Name	Translation & Interpretation Services
Awarded Vendors, Contacts & Effective Dates	<p>Click on the vendor name to access documentation, services provided and other resources regarding these translation and interpretation service providers:</p> <p>Omnia Partners # R170201 Effective Dates: October 7, 2019 – March 14, 2022</p> <p>United Language Group Mladen "MC" Cvijanovic (919) 699-6197</p> <p>Secondary Contact Annie Sligh (612) 400-6520</p> <p>NCTranslate@ulgroup.com; The State of North Carolina’s direct e-mail for all questions, requests, and inquiries to everyone on United Language Group’s Account Management Team</p> <p>Omnia Partners #18-07 Effective Dates: October 7, 2019 – June 30, 2023</p> <p>Amplexor, Inc. Lisa Nelson (715) 426-2141</p> <p>Language Line Services, Inc. Joe Matthews (800) 316-5493</p> <p>Lionbridge Global Solutions Inc. John Drugan (781) 801-2929</p> <p>Masterword Services, Inc. Dawn Harris (281) 589-0810 Ext. 8954</p> <p>Webbco Enterprises LLC Erma Webb (877) 404-7713</p>
Contract Covers	<p>This contract is intended to cover the state’s normal requirements for translation and interpretation services in the following categories:</p> <ul style="list-style-type: none"> • Language Translation <ul style="list-style-type: none"> ○ Virtual ○ Transcription ○ Written • Interpretation <ul style="list-style-type: none"> ○ Over-The-Phone (OPI) ○ Video Remote ○ On-Site/In-Person • American Sign Language (ASL) • Computer Aided Real-time Translation (CART) • Audio Video Localization • Assessment, Testing & Training • Consulting, Mentoring & Professional Development

Convenience Contract	This Statewide Term Contract is a convenience contract for state agencies, departments, institutions, universities, community colleges, and non-mandatory entities including schools and local governments.
Loaded into E-Procurement	Ordering instruction catalogs are loaded in E-Procurement .
E-Procurement Help Desk	(888) 211-7440
Contract Administrator	Wanda Simmons – (919) 807-4532
Contract Addenda	10/9/2019: Masterword Services, Inc Added to Contract
	11/18/2019: Language Line Services, Inc. Added to Contract
	11/27/2019: United Language Group Direct E-Mail Added
	1/7/2020: Contract Administrator Change
	1/9/2020: Amplexor, Inc. Contract Addition
	1/10/2020: Amplexor, Inc. Ordering Instructions Catalog Loaded