From: Dana Frankel <dfrankel@ashevillenc.gov>
Sent: 3/10/2022 3:50:22 PM
To: Diana
Cc: Jes Foster
Subject: Re: Help Asheville Bears

Hi Diana,

I'd suggest contacting Griffin directly to get a better understanding of servicing requirements. Jon Fillman from the City has been the point person and contract manager for the City-funded units if you would like his insight, jfillman@ashevillenc.gov or 828-259-5738.

Thank you,
Dana

On Thu, Mar 10, 2022 at 2:01 AM Diana <diana@wildthingsdwell.org> wrote:

> Hi,
>
> Just checking to see if you got the below and if you can tell me the service schedule for the porta-potties and if servicing increased from the original contract.
>
> Thanks!
>
> Diana
>
>
>
>
>
> On Feb 28, 2022, at 5:11 PM, Diana <diana@wildthingsdwell.org> wrote:
>
> Hi Jes,
>
> Thanks for reaching out.
>
> It’s still unclear. We’re in the process of talking with stakeholders (Homeward Bound, etc.) to see where the need/s still exist.
>
> It could be private but maybe city as well.
>
> Besides trash, we were thinking about port-potties and hand washing stations too, but after seeing your costs, maybe not, unless we can get better rates.
>
> What can you tell me about how many times a week the porta-potties had to be serviced? I know it increased from what was originally estimated. The servicing is the majority of the expense, correct?

Thanks for connecting. Appreciate it.

Diana

On Feb 28, 2022, at 2:28 PM, Jes Foster <jesfoster@ashevillenc.gov> wrote:

Thanks for looping me in.
Diana - for trash service - are envisioning carts/receptacles placed on private property?
If so, it may be best to contract that with a private vendor like Danny's Dumpster who can provide cart service and service as many times/week as needed.
If that's not what you're thinking - or you're looking at city/state property - that gets a little more complicated. Let me know locations/thoughts via email or give me a call to discuss.
Thanks!
Jes

Jes Foster
Solid Waste Manager | Public Works | City of Asheville
828-259-5863 | jesfoster@ashevillenc.gov | www.ashevillenc.gov
She/Her/Hers

Stay up to date with AVL Collects!
Go to ashevillenc.gov/AVLcollects or download the **free** app AVL Collects to get reminders about trash, recycling, and brush collection; personalized, printable and downloadable calendars; and to search our Waste Wizard for how to recycle or properly dispose of 100s of items!

On Wed, Feb 23, 2022 at 9:06 AM Dana Frankel <dfrankel@ashevillenc.gov> wrote:

Hi again,

Okay, I must have misunderstood. A question about the trash bins and collection is whether the City would still be providing and servicing those, or if you would be working with a private vendor. The City has provided assistance in coordination with community members and homeless service providers on a limited term basis for clean-ups in the past, and has an on-going partnership with Asheville GreenWorks. I'm including Jes Foster here who oversees the solid waste division who oversees this work and will be able to provide more clarity on options.

Regarding porta-potties/handwashing stations, thanks for clarifying. The City contracts with Griffin Waste on management of 3 units in key areas of need (one downtown at Rankin/College and 2 outside of ABCCM facilities on Livingston and Patton), FYI. If you're envisioning the units on public property (sidewalks or other City-owned/managed property), let us know where you think there is the highest need/where you'd be interested in placing them as a start. I'd have to look into process options for this and would connect you with appropriate staff once we have a bit more information. We do enable placement of the units for construction projects and for outdoor special events, but the path forward here could be a little different. I also encourage you to reach out to Griffin to get a sense of cost. We've been spending about 90K per year on servicing the facilities. We did previously have more units.

If you're envisioning these on private property, our development services department would handle permitting. I would anticipate needing permission from the property owner. The best way to get

clarification on the permit process going that route is to contact the Permit Application Center at 828-259-5846 or email PAC@ashevillenc.gov.

The City is definitely interested in collaborating with the community to address these needs. I want to get you to the right staff that can help.

Thank you,
Dana

On Tue, Feb 22, 2022 at 8:21 PM Diana <diana@wildthingsdwell.org> wrote:

Hi Dana,

HAB will pay for the receptacles and servicing. We are also considering porta-potties and hand-washing stations that would be owned and served by HAB.

At HAB's expense, would the city give us the necessary permits?

We are working on figuring out where the most need is. As you know, there are complaints from business owners about public urination and defecation. Wouldn't privately funded facilities alleviate even some of those complaints and be a win for all?

Thanks, Dana.

On Feb 22, 2022, at 8:12 PM, Dana Frankel <dfrankel@ashevillenc.gov> wrote:

Hi Diana,

This is a tough one. Part of the issue of placing trash receptacles is also working pick-up into operations. For the public street cans, we only have those downtown. There is long-standing interest from other commercial areas to add/expand those units, but we are not currently in a position to do that due to additional resource needs that would be required. Residents of course are responsible for managing (and paying for service) for their bins; similarly for businesses which commonly pay private vendors for servicing. I just can't see a realistic way on how this could be coordinated by the City, particularly on a temporary basis.

I do think there could be some opportunity to assist with camp clean-up in coordination with existing non-profits. I'd suggest reaching out to Homeward Bound - Mike oversees outreach (mike@homewardboundwnc.org) or Amy Cantrell with BeLoved who also organizes camp clean-ups and provides assistance to community members experiencing homelessness,

(belovedasheville@gmail.com).

Hope this helps. Thanks for your interest and ideas for problem-solving.
Dana

On Tue, Feb 22, 2022 at 1:34 PM Diana <diana@wildthingsdwell.org> wrote:

Hi Dana!

It's been a minute. Happy Belated New Year.

I spoke to Mike DeSerio at Homeward Bound and he suggested I connect with you.

You likely saw a news report from 10 days ago about bears rummaging through a homeless encampment off Tunnel Road. Help Asheville Bears would like to help ensure the safety of campers and bears by placing trash receptacles in strategic areas at HAB's expense.

We're aware of APD's new policy of dismantling camps within 24 hours, so it may not be practical to place receptacles but we would still like to discuss any solutions we can assist with. We know that public urination and defecation has also been problematic and we are open to placing porta-potties and hand-washing stations as well.

Please let me know your thoughts.

Thank you very much.

Kind regards,
Diana

--
Dana Frankel
Downtown Planning Manager
City of Asheville - Urban Design & Place Strategies
828-251-4051 (office)
828-273-5248 (cell)
she/her
dfrankel@ashevillenc.gov
www.ashevillenc.gov

--
Dana Frankel

Downtown Planning Manager
City of Asheville - Urban Design & Place Strategies
828-251-4051 (office)
828-273-5248 (cell)
she/her
dfrankel@ashevillenc.gov
www.ashevillenc.gov

--

Dana Frankel
Downtown Planning Manager
City of Asheville - Urban Design & Place Strategies
828-251-4051 (office)
828-273-5248 (cell)
she/her
dfrankel@ashevillenc.gov
www.ashevillenc.gov