**Emergency Services Monthly Brief**

**Month: June 2022**

**E911 Division:**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Calls for Service** | | | | | | |
| **Month** | | | | **Year-to-Date** | | |
| **Agency** | **2021** | **2022** | **%** | **2021** | **2022** | **%** |
| Total | 12,163 | 11,932 | -1.9 | 65,438 | 68,340 | 4.4 |
| OCEMS | 1,968 | 1,873 | -4.8 | 11,493 | 11,571 | 0.6 |
| Fire Service | 416 | 524 | 25.9 | 2,303 | 2,866 | 24.4 |
| Sheriff’s Office | 4,182 | 4,345 | 3.9 | 24,243 | 24,209 | -0.1 |
| Albert Ellis PD | 4 | 3 | -25 | 29 | 28 | -3.4 |
| Municipal PDs | 1,705 | 1,832 | 7.4 | 8,879 | 10,258 | 15.5 |
| Animal Control | 794 | 699 | 13.5 | 4,110 | 4,519 | 9.9 |
| Other\* | 3,093 | 2,656 | -14.1 | 14,489 | 14,889 | 2.7 |
| **Phone Calls** | | | | | | |
| E911 | 6,043 | 5,453 | -9.7 | 33,240 | 30,635 | -7.8 |
| Admin | 9,710 | 9,659 | -0.5 | 51,907 | 53,897 | 3.8 |
| Total | 15,753 | 15,112 | -4 | 85,147 | 84,532 | -0.6 |

Critical calls dispatched by the E911 Center for the Month (County-wide):

|  |  |  |  |
| --- | --- | --- | --- |
| Type of call | # of calls | Type of calls | # of calls |
| Overdoses | 94 | Cardiac Arrests (9 Echo’s) | 27 |
| Babies Delivered (By E911&EMS) | 0 | Structure Fires | 20 |
| Trauma Medical | 125 | COVID | 13 |

**Emergency Management Division:**

1. Plan Development
   1. COOP – continued redevelopment work on the COOP plan
   2. Shelter Transition – in development
   3. Mass Causality – in development
2. Training & Exercises
   1. Countywide Disaster Ready Team Training week – oversaw the EOC exercise, Damage Assessment Training, Shelter Walk-throughs, Citizen Phone Bank Training, and WebEOC training
      1. Damage assessment training had attendees from 4 of 5 municipalities
   2. Continued work to bring two active shooter management trainings in Onslow County
   3. Participated in US Coast Guard comms check exercise
   4. Held the After-Action for Hammocks Beach Full-Scale HART Exercise
   5. Attended 8 Active Shooter training sessions for countywide law enforcement in conjunction with CCCC, Onslow County Sheriff’s Office, and Jacksonville PD
   6. Attended VFIS training with EMS
3. Committees
   1. NCEMA Association - Continued vice-chair duties
   2. FMNS Committee – attended June registry workgroup
   3. Mass Care Planning Committee – attended June meeting
   4. County Pay Committee – Continued work with committee
   5. HMPG Shelter Generator – pending notification from NCEM
   6. EMPG – completed required activities. 1 Optional activity will be completed in July
4. Pub-Ed
   1. Attended the joint NWS/Camp Lejeune/Holly Ridge Community Hurricane Forum
   2. Gave a presentation to the 4-Town Committee on County Government Hurricane Preparedness. Committee includes representatives from North Topsail Beach, Holly Ridge, Topsail Beach, and Surf City
5. Assisted USMC-CL EM with use of CAMET trailer for disaster shelter training
6. Met with NWS Newport/Morehead to assist a summer intern with a research project
7. Attended FIMAN updated from NC Emergency Management
8. Met with the Government Accountability Office to discuss Hurricane Florence, sheltering, and homeless
9. EM Specialist assisted EMS with research of emergency generators at EMS stations
10. Continued review of licensed healthcare agency plans
11. Attending off site training regarding Disaster Management for Public Services

**EMS Division:**

|  |  |  |  |
| --- | --- | --- | --- |
| Month | 2021 | 2022 | % |
| OC EMS Calls (from E911 CAD) | 1,968 | 1,873 | -4.8 |

|  |  |  |  |
| --- | --- | --- | --- |
| Patients Transported | 1,105 | EMS calls taken by other agencies | 93 |
| OMH | 870 | Other Hospitals | 31 |
| Naval | 190 | Response time City of Jacksonville | 8 minutes 44 seconds |
| Patients Flown Out | 12 | Response time in County | 13 minutes 34 seconds |
| Morgue | 16 |  |  |

**Community Paramedic**

|  |  |  |  |
| --- | --- | --- | --- |
| Totals Calls | 250 | Diversions from Hospital | 5 |
| Overdoses responded to | 24 | Mental Health Calls | 56 |
| IVC’s | 7 | Peer Support Referrals | 167 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **EMS Staffing**  **(Ambulances that should be operating based on positions: days 11 and nights 7** | Average number of ambulances (days) | Average number of ambulances (nights) | Number of personnel out on FMLA | Number of vacancies |
| **8** | **6** | **5** | **12** |
| Resignations for month | Interviews Paramedic | Interviews EMT | Hired in the month |
| **2** | **2** | **3** | **2** |

**Fire Rescue Division:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Onslow County Fire Rescue Department (Bear Creek & Freedom Way) for the month: | Type of calls | June 2021 | June 2022 | % |
| Fire Calls | 13 | 22 | 69.2 |
| Wrecks | 10 | 6 | -40 |
| Medical Calls\* | 8 | 24 | 200 |
| Total | 31 | 52 | 67.7 |
| In-district response time (National criteria for rural districts is under 14 minutes 80% of the time, NFPA 1720) | Average-9 min 00 sec  (under14 minutes 93%) | Average-10 mins 12 sec  (under14 mins 85%) |  |

Fire investigations performed by the Fire Marshal’s Office for the month:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Type of Calls | # of calls | Accidental | Incendiary | Undetermined |
| Structure Fire | 0 | 0 | 0 | 0 |
| Vehicle Fires | 0 | 0 | 0 | 0 |
| Total | 0 | 0 | 0 | 0 |

Fire investigations for year:

|  |  |  |  |
| --- | --- | --- | --- |
| Category | 2021 (Total Year) | 2022 (Month) | 2022 (Year-to-Date) |
| Investigations | 54 | 0 | 18 |
| Incendiary (arson) | 11 | 0 | 4 |
| Determination Rate | 71.4% | 0% | 83.3% |
| Arrests | 3 | 0 | 3 |
| Fatalities | 1 | 0 | 0 |
| Estimated Dollar Value Loss | $4,191,020.00 | $0.00 | $2,467,000.00 |
| Types of Fires | | | |
| Residential | 28 | 0 | 11 |
| Multi-family | 2 | 0 | 0 |
| Commercial | 1 | 0 | 2 |
| Outside Building | 4 | 0 | 2 |
| Vehicle | 9 | 0 | 3 |