
From: Sig Hutchinson <Sig@sighutchinson.com>
Sent: Thursday, March 11, 2021 8:52 AM
To: Lorena McDowell
Subject: FW: The Partnership to End Homelessness
Attachments: Partnership case study_final.pdf

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Here you go.

Sig

Sig Hutchinson
Wake County Commissioner
919-740-8848 (c)
Sig@SigHutchinson.com
www.linkedin.com/in/sig-hutchinson-82822b

From: SmootPsych <smootpsych@gmail.com>
Sent: Tuesday, March 2, 2021 1:48 PM
To: Sig Hutchinson <Sig@sighutchinson.com>
Subject: The Partnership to End Homelessness

Hi Sig!

I hope this finds you well! Your leadership in the county through a health crisis and in being a champion for affordable housing is greatly appreciated. I would love to have your help in giving feedback on the Partnership. We have a new team and big plans to get more people experiencing homelessness into addresses. The material below and attached tells more and shows how to give feedback to Bert Armstrong at Armstrong McGuire. Thank you, Sig!

As the systemic leader in affordable, safe housing, the Raleigh Wake Partnership to End Homelessness builds capacity throughout the entire network of more than 40 nonprofits, government agencies, and private landlords who are addressing homelessness in our community.

We know the answer to homelessness is an address.

Unfortunately, to meet current demand Wake County needs approximately 22,000 affordable housing units *today*.

We cannot wait for more affordable housing to be built. We must access existing housing options now for individuals and families who need housing immediately.

The Partnership has a plan to add existing housing units to the inventory of affordable housing options. We would love to share it with you and gain your insights.

We invite you to **review the attached case for support** that outlines our plans to add 1,000 housing units in the next 2 years and, we ask you to **share your feedback about this project by participating in a 45-minute interview** with Bert Armstrong or Shannon Williams of Armstrong McGuire & Associates as part of our feasibility study.

To schedule a video conversation with Armstrong McGuire [please click here](#). Choose a time that works for you between March 2 and April 8. Once you confirm the appointment through Calendly—the online scheduling system, you will receive a calendar invite for a conversation with Bert Armstrong or Shannon Williams. If none of the available times work, please email Shannon Williams directly at shannon@armstrongmcguire.com and she will try to accommodate your schedule.

Thank you for helping add more addresses for those who need them now in our community. We are anxious to hear your input.

--

David L. Smoot, PhD

www.wakefamilypsych.com

From: Dana Jones
Sent: Tuesday, March 16, 2021 8:11 AM
To: Lorena McDowell
Subject: FW: Raleigh Wake Continuum "Ending Homelessness Academy 2021"
Attachments: 2021 Catalog_Ending Homelessness Academy.pdf

Is this something that should be sent out to the HACR Department?

Kind regards,

Dana Jones

Executive Assistant – Housing Department
Program Coordinator – House Wake! COVID-19 Financial Assistance Program
Wake County Government
Department of Housing Affordability & Community Revitalization
Dana.Jones@wakegov.com
919.856.5284 office | 919.856.5594 fax
337 S. Salisbury St, Raleigh, NC 27601 / PO Box 550, Raleigh, NC 27602
wakegov.com



From: Kim Crawford <kcrawford@partnershipwake.org>
Sent: Tuesday, March 16, 2021 7:56 AM
To: Kim Crawford <kcrawford@partnershipwake.org>
Subject: Raleigh Wake Continuum "Ending Homelessness Academy 2021"
Importance: High

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

It here!! The first ever Raleigh Wake Continuum "Ending Homelessness Academy 2021"

Communities across North America are working to develop and implement effective and efficient programs and services to address homelessness. However, it is not often that communities dedicate time and resources to intentionally look inward to identify opportunities to make changes to its service orientation and programming with the goal of improving outcomes for its clients. The Raleigh Wake Partnership to End and Prevent Homelessness has recognized the need to investigate how our community practices and service delivery can be improved to ensure excellence for the individuals and families experiencing homelessness within the Wake County community. In other words we heard you!!

The *Ending Homelessness Academy 2021* provides frontline staff, managers, and community leadership intensive training and support from national experts at OrgCode Consulting, Inc. Over the course of 6-7 months, the Raleigh Wake Partnership is offering a menu of homelessness response topics that will provide participants excellent foundational knowledge and strategies for ending homelessness in Wake County.

Registration is open now, with our first training, Diversion, scheduled for this Friday March 19, 2021. For more information or to register, visit our website: <https://partnershipwake.org/ending-homelessness-academy/>

Be Well – Be Safe,

Kim Crawford

Kim Crawford, MS, MA
Executive Director
Raleigh Wake Partnership to End & Prevent Homelessness
kcrawford@partnershipwake.org
Office; 919-443-0098, xt 1033
Cell: 336-365-5288

www.partnershipwake.org



From: Cicely Childs
Sent: Tuesday, May 11, 2021 1:12 PM
To: Lorena McDowell
Subject: RE: Partnership_Wake County.xlsx

I pulled all the invoices. They were posted according to what was instructed. Not sure if David knew there were two separate lines in the contract. I will have them corrected to the appropriate line of the contract. I have advised Eineque to review the contract info and compare to the invoices and provided info when she receives them.

Total spent for HNU \$65,424.63

Thanks,

Cicely H. Childs

Department Business Manager
Wake County Government
Housing Affordability & Community Revitalization
Cicely.Childs@wakegov.com
919.856.6326 office
337 S. Salisbury Street, Raleigh, NC 27601
wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Tuesday, May 11, 2021 1:00 PM
To: Cicely Childs <Cicely.Childs@wakegov.com>
Subject: FW: Partnership_Wake County.xlsx

FYI

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Kim Crawford <kcrawford@partnershipwake.org>
Sent: Tuesday, May 11, 2021 12:56 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: RE: Partnership_Wake County.xlsx

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Try this:

Invoice for Wake County General Admin + Access Hub + HNU Funding: 01July 2020-30June2021
Raleigh Wake Partnership to End and Prevent Homelessness Wake County Contract

To: Wake County

From: Raleigh Wake Partnership to End and Prevent Homelessness, Raleigh, NC 27605

Invoice Number: 10

Date: 5/5/2021

For period from: 4/1/2021

4/30/2021

Allocation - (previously invoiced) - (current invoice) = Balance

| Activities | Allocation | Previously invoiced | Current Invoice | Balance |
|--------------------------|---------------------|---------------------|--------------------|---------------------|
| General Admin | \$105,007.00 | \$39,039.86 | \$5,414.84 | \$60,552.30 |
| Access Hub (Call Center) | \$250,000.00 | \$139,504.99 | \$25,684.65 | \$84,810.36 |
| HNU | \$250,000.00 | \$50,727.82 | \$ 14,696.81 | \$184,575.37 |
| Total | \$605,007.00 | \$229,272.67 | \$45,796.30 | \$329,938.03 |

Total request for Current Invoice:

\$45,796.30

I attest that all amounts invoiced are in direct support of this Grant Program. I request reimbursement of the funds identified above as partial payment of the **Raleigh Wake Partnership to End and Prevent Homelessness Wake County Contract** Grant award.

Name: Kim Crawford

Title: Executive Director

Signature: *Kim Crawford*

Date: 5/5/2021

Be Well – Be Safe,

Kim Crawford

Kim Crawford, MS, MA
Executive Director
Raleigh Wake Partnership to End & Prevent Homelessness
kcrawford@partnershipwake.org
Office: 919-443-0098, xt 1033
Cell: 336-365-5288

www.partnershipwake.org



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Tuesday, May 11, 2021 12:52 PM
To: Kim Crawford <kcrawford@partnershipwake.org>
Subject: RE: Partnership_Wake County.xlsx

Thanks, Kim.

For some reason, this doc is stuck in spam scanning. Can you please try to attach again?

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Kim Crawford <kcrawford@partnershipwake.org>
Sent: Tuesday, May 11, 2021 11:49 AM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>

Subject: Partnership_Wake County.xlsx

Importance: High

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Lorena –

Attached is the breakdown of our expenditures through April 2021.

If you have questions, give me a call. 336-350-1000

Be Well – Be Safe,

Kim Crawford

Kim Crawford, MS, MA

Executive Director

Raleigh Wake Partnership to End & Prevent Homelessness

kcrawford@partnershipwake.org

Office; 919-443-0098, xt 1033

Cell: 336-350-1000

www.partnershipwake.org



E-mail correspondence sent to and received from this address may be subject to disclosure under the North Carolina Public Records Act unless made confidential under applicable law.

From: Cicely Childs
Sent: Tuesday, May 11, 2021 2:16 PM
To: Lorena McDowell
Subject: RE: Partnership_Wake County.xlsx

We wouldn't lose the HNU funds because it is from the CIP. We would have to submit a request to Finance to roll the general funds if not spent by the close of the fiscal year. If not, then those funds are lost, and we would have to tap into the FY22 funds. Let me know if you need any additional information.

Thanks,

Cicely H. Childs

Department Business Manager
Wake County Government
Housing Affordability & Community Revitalization
Cicely.Childs@wakegov.com
919.856.6326 office
337 S. Salisbury Street, Raleigh, NC 27601
wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Tuesday, May 11, 2021 1:34 PM
To: Cicely Childs <Cicely.Childs@wakegov.com>
Subject: RE: Partnership_Wake County.xlsx

Based on the funding streams, what will happen to the dollars that they underspend? If it does not roll, we will need to spend ASAP.

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Lorena McDowell
Sent: Tuesday, May 11, 2021 1:25 PM
To: Cicely Childs <Cicely.Childs@wakegov.com>
Subject: RE: Partnership_Wake County.xlsx

Perfect. Thank you.

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Cicely Childs <Cicely.Childs@wakegov.com>
Sent: Tuesday, May 11, 2021 1:12 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: RE: Partnership_Wake County.xlsx

I pulled all the invoices. They were posted according to what was instructed. Not sure if David knew there were two separate lines in the contract. I will have them corrected to the appropriate line of the contract. I have advised Eineque to review the contract info and compare to the invoices and provided info when she receives them.

Total spent for HNU \$65,424.63

Thanks,

Cicely H. Childs

Department Business Manager
Wake County Government
Housing Affordability & Community Revitalization
Cicely.Childs@wakegov.com
919.856.6326 office

337 S. Salisbury Street, Raleigh, NC 27601

wakegov.com

Wake follows
THE 3Ws



Wear



Wait



Wash

From: Lorena McDowell <Lorena.McDowell@wakegov.com>

Sent: Tuesday, May 11, 2021 1:00 PM

To: Cicely Childs <Cicely.Childs@wakegov.com>

Subject: FW: Partnership_Wake County.xlsx

FYI

In service,

Lorena D. McDowell, MPNA

Housing Department Director

Wake County Government

Housing Affordability & Community Revitalization

Lorena.McDowell@wakegov.com

919.856.5267 office | 919.856.5594 fax

wakegov.com

Wake follows
THE 3Ws



Wear



Wait



Wash

Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Kim Crawford <kcrawford@partnershipwake.org>

Sent: Tuesday, May 11, 2021 12:56 PM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>

Subject: RE: Partnership_Wake County.xlsx

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Try this:

Invoice for Wake County General Admin + Access Hub + HNU Funding: 01July 2020-30June2021

Raleigh Wake Partnership to End and Prevent Homelessness Wake County Contract

To: Wake County

From: Raleigh Wake Partnership to End and Prevent Homelessness, Raleigh, NC 27605

Invoice Number:

Date:

For period from:

Allocation - (previously invoiced) - (current invoice) = Balance

| Activities | Allocation | Previously invoiced | Current Invoice | Balance |
|--------------------------|---------------------|---------------------|--------------------|---------------------|
| General Admin | \$105,007.00 | \$39,039.86 | \$5,414.84 | \$60,552.30 |
| Access Hub (Call Center) | \$250,000.00 | \$139,504.99 | \$25,684.65 | \$84,810.36 |
| HNU | \$250,000.00 | \$50,727.82 | \$ 14,696.81 | \$184,575.37 |
| Total | \$605,007.00 | \$229,272.67 | \$45,796.30 | \$329,938.03 |

Total request for Current Invoice:

\$45,796.30

I attest that all amounts invoiced are in direct support of this Grant Program. I request reimbursement of the funds identified above as partial payment of the **Raleigh Wake Partnership to End and Prevent Homelessness Wake County Contract** Grant award.

| | |
|--------------------|---------------------------|
| Name: Kim Crawford | Title: Executive Director |
|--------------------|---------------------------|

Signature: **Kim Crawford**

Date:

Be Well – Be Safe,

Kim Crawford

Kim Crawford, MS, MA
Executive Director
Raleigh Wake Partnership to End & Prevent Homelessness
kcrawford@partnershipwake.org
Office; 919-443-0098, xt 1033
Cell: 336-365-5288

www.partnershipwake.org



From: Lorena McDowell <Lorena.McDowell@wakegov.com>

Sent: Tuesday, May 11, 2021 12:52 PM

To: Kim Crawford <kcrawford@partnershipwake.org>

Subject: RE: Partnership_Wake County.xlsx

Thanks, Kim.

For some reason, this doc is stuck in spam scanning. Can you please try to attach again?

In service,

Lorena D. McDowell, MPNA

Housing Department Director

Wake County Government

Housing Affordability & Community Revitalization

Lorena.McDowell@wakegov.com

919.856.5267 office | 919.856.5594 fax

wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Kim Crawford <kcrawford@partnershipwake.org>

Sent: Tuesday, May 11, 2021 11:49 AM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>

Subject: Partnership_Wake County.xlsx

Importance: High

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Lorena –

Attached is the breakdown of our expenditures through April 2021.

If you have questions, give me a call. 336-350-1000

Be Well – Be Safe,

Kim Crawford

Kim Crawford, MS, MA

Executive Director

Raleigh Wake Partnership to End & Prevent Homelessness

kcrawford@partnershipwake.org

Office; 919-443-0098, xt 1033

Cell: 336-350-1000

www.partnershipwake.org



E-mail correspondence sent to and received from this address may be subject to disclosure under the North Carolina Public Records Act unless made confidential under applicable law.

From: Kelly Warring <kdwarring@gmail.com>
Sent: Thursday, May 13, 2021 8:45 AM
To: Lorena McDowell
Subject: The Partnership

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Lorena,

Danielle Butler emailed me on the 29th about potentially speaking with you about my experience working for the Raleigh Wake Partnership to End and Prevent Homelessness. I worked at the Partnership from June to December 2020. If you are still speaking with former staff about their experiences, I'd like to find a time for a phone call to share mine.

Thank You,
Kelly Warring

--

kdwarring@gmail.com
434-960-5588

From: Lorena McDowell
Sent: Monday, May 17, 2021 7:11 PM
To: Kelly Warring
Subject: RE: The Partnership

Hello Kelly,

Thank you for reaching out. I am free tomorrow and Wednesday, after 4pm.

Please let me know if either day would work for you and at what time.

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Kelly Warring <kdwarring@gmail.com>
Sent: Thursday, May 13, 2021 8:45 AM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: The Partnership

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Lorena,

Danielle Butler emailed me on the 29th about potentially speaking with you about my experience working for the Raleigh Wake Partnership to End and Prevent Homelessness. I worked at the Partnership from June to December 2020. If you are still speaking with former staff about their experiences, I'd like to find a time for a phone call to share mine.

Thank You,
Kelly Warring

--

kdwarring@gmail.com
434-960-5588

From: David Harris
Sent: Tuesday, July 6, 2021 9:03 AM
To: Edward Barberio
Cc: Lorena McDowell
Subject: RWP
Attachments: RWP 2022 Contract Letter and 2021 Performance.docx; RWP- COC Line Item Budget FY 2022.xlsx

Good Morning Ed. Attached our the documents that I am seeking your approval to send to the Partnership as we proceed to renew their contract. Please provide any edits you have for the documents and let me know if it is okay to proceed. Thanks, David.

David E. Harris

Homeless and Prevention Services Division Director
Wake County Government
Department of Housing Affordability and Community Revitalization
dharris@wakegov.com
919.212.8383 office
wakegov.com



From: Tschanna Crenshaw <tschanna@hotmail.com>
Sent: Thursday, July 22, 2021 6:08 PM
To: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances Bisby; Jasmin Volkel; Kim Crawford; Lorena McDowell
Subject: Wake Partnership: Kim Crawford

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good evening,

I am writing this email to detail my employment with The Wake Partnership to End and Prevent Homelessness. After a lot of thought and advisement I feel that if I stay silent that the issue will just continue and more of our most vulnerable population will suffer at the leadership of Kim Crawford and Jasmin Volkel.

Working with Kim and Jasmin was a complete nightmare and utterly discombobulated and unorganized. There was no onboarding, no training, no team environment and a complete dis functioning ball of drama and dictatorship lead by Kim.

My first day I was met by Jasmin and later that morning Kim. Kim immediately made comments about my choice of attire which was business professional. After asking why I was wearing a dress and carrying such a large purse she continued on and on about how I didn't need to wear skirts or dresses and how I was overdressed. Jasmin saw that I was uncomfortable and did speak up to say jokingly "Kim it's ok if she wants to wear a dress" to which Kim replied oh great and now you have on a skirt. This continued each time I saw Kim in the office which I was confused as to what her obsession was with my attire and it was clear once she made the comment about how my purse was girly and useless as her wife had brought her one but she refused to use it. This was a red flag for me but I didn't want to feel uncomfortable so I brushed it off because I was really excited about my new position.

The more I interacted with Kim the more her behavior became intolerable and that of a dictator. After setting up a meeting with the president of DHIC, Yolanda Watson, Kim demanded that I give her and Jasmin access to my calendar. I gave her view permissions and she flipped stating that she needed full access and that I was not to have any meetings without her and Jasmin being present. Being that my primary job was to go after the larger institutional landlords I did not understand her anger. I had communicated my intent to meet with Mrs. Watson but Kim wanted to control the meeting. I let Jasmin know as my supervisor that Kim's behavior was getting out of control with the constant phone calls and video chats concerning updates. The same updates that I was providing Jasmin daily. I expressed my frustration in double working and she stated that she could not control what Kim did, all she could do was to try and make the communication better between she and I.

Kim's erratic behavior came to a head for me when she verbally assaulted me for having a conversation with Seth Friedman at Passage Homes. She went on a tirade as to how I was not to circumvent her and discuss funding as I did not know what I was talking about and that I was making the Partnership look bad. I was totally confused as I only got Seth to agree to assisting with funding for housing the residents at 1107 Garner Road. Kim's tone, yelling, verbal and written tirades were unprofessional and demeaning to say the least. As my immediate supervisor Jasmin Volkel did absolutely nothing to stop or speak to Kim about her behavior. Jasmin participated silently as Kim directed her to harass me on a daily basis about things out of my control such as the By Name List. They were insistent that I house the by name list but after we got landlords signed up it was no longer in my control. Kim forbade me to call or follow up with any of the clients on the list directly stating that their case managers needed to do their job. When I said to her I didn't mind she

quickly and often reminded me that she was in charge and I was not to case manager. Despite have 69 shared housing units and case managers whose plates were running over she would not allow us to reach out to any of the single 39 people in the list to see if we could house them. Kim made working with our partners difficult and they often spoke negatively about the Partnership and her unsavory behavior.

Kim was very spiteful throughout the process of housing the 1107 Garner Road residents. Often throwing me under the bus for her lack of planning in not being able to move funds to cover the help these people needed. When I confronted Jasmin once again why Kim had sent an email to Seth and Passage Homes stating that I had promised assistance without her knowledge, Jasmin answered and said because we don't have the funding. She stated that Kim has not been able to get funds moved around as she has thought and we had no funding to help. Kim often would blame me for short comings that she created and then say it was because we were not communicating when I over communicated with her and Jasmin to the point she asked to be removed from email threads. Kim often told untruths concerning other partners and employees trying to create a divide so that she remained in full control with no one questioning her behavior, which made for a very toxic work environment.

On 7/15 after meeting with Kim and Jasmin last minute because Jasmin asked that we move it to a later time knowing that I had an appointment with a landlord. I agreed only to be yelled and screamed at for voicing my frustrations once again about the miscommunication, lack of training/onboarding and lack of productivity with the Housing Locator Mari Taylor, to whom I expressed to Kim and Jasmin day one was not a fit for her position. Kim during the meeting began to yell STOP IT, YOU JUST STOP IT, because I voiced concerns with being mandated to complete reporting that I had never seen, trained on nor given a reference of. At was at this time that I let Jasmin Volkel know that I felt unsafe and uncomfortable meeting with her and Kim without having someone in leadership from the board present and surprisingly Jasmin agreed. She asked that I put that in writing to Kim. I immediately email Kim expressing my concern with her behavior and requesting her supervisors name and to date it was never provided. I however received an email the very next day removing me from the task of housing the 1107 Garner Road tenants, my phone was transferred to Mari Taylor and Kim started her campaign to smear my name. After confronting Kim about being removed from the 1107 Garner Road project she reminded me I was a probationary employee and that she was in charge and was well within her purview to make this decision. She further suggested that maybe I should be the locator and not the manager. On 7/19 I again asked Kim for leadership information and was not provided it. Instead after expressing my uncomfortableness with her behavior from the week before and my reluctance in meeting with her I was told that it was mandatory. When I did not attend after expressing my concerns for the 3rd time I was terminated for reaching out for help through Lorena McDowell for not attending the meeting.

Please understand that I have recordings and emails of each incident and understand that my termination was retaliation and as a result unlawful. I am requesting a response to my concerns and should one not be given I will be seeking legal representation in this situation.

My hopes in sending this email as the 6th person in this role in as little as 6 months and the second to reduce my experience to writing that you take a long hard look at Kim Crawford's and Jasmin Volkel's behavior. This type of discrimination and retaliation due to whistle blowing is illegal and should never be brushed aside.

I look forward to hearing from you soon.

Tschanna Crenshaw
Email: tschanna@hotmail.com
Cell: 919-885-7495

Please excuse any typos or errors as this message is being Sent from my iPhone

From: Lorena McDowell
Sent: Thursday, July 22, 2021 6:28 PM
To: Vanessa Kopp
Subject: FW: Wake Partnership: Kim Crawford

FYI: Please see below. This was just sent to the Partnership Board Chairs, Mayor Baldwin & myself. As well as Kim & Jasmine... giving you a heads up, since she may seek employment with our HNU.

In service,

Lorena D. McDowell, MPNA
Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com

Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

-----Original Message-----

From: Tschanna Crenshaw <tschanna@hotmail.com>
Sent: Thursday, July 22, 2021 6:08 PM
To: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances Bisby <fbisby@gmail.com>; Jasmin Volkel <jvolkel@partnershipwake.org>; Kim Crawford <kcrawford@partnershipwake.org>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: Wake Partnership: Kim Crawford

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good evening,

I am writing this email to detail my employment with The Wake Partnership to End and Prevent Homelessness. After a lot of thought and advisement I feel that if I stay silent that the issue will just continue and more of our most vulnerable population will suffer at the leadership of Kim Crawford and Jasmin Volkel.

Working with Kim and Jasmin was a complete nightmare and utterly discombobulated and unorganized. There was no onboarding, no training, no team environment and a complete dis functioning ball of drama and dictatorship lead by Kim.

My first day I was met by Jasmin and later that morning Kim. Kim immediately made comments about my choice of attire which was business professional. After asking why I was wearing a dress and carrying such a large purse she

continued on and on about how I didn't need to wear skirts or dresses and how I was overdressed. Jasmin saw that I was uncomfortable and did speak up to say jokingly "Kim it's ok if she wants to wear a dress" to which Kim replied oh great and now you have on a skirt. This continued each time I saw Kim in the office which I was confused as to what her obsession was with my attire and it was clear once she made the comment about how my purse was girly and useless as her wife had brought her one but she refused to use it. This was a red flag for me but I didn't want to feel uncomfortable so I brushed it off because I was really excited about my new position.

The more I interacted with Kim the more her behavior became intolerable and that of a dictator. After setting up a meeting with the president of DHIC, Yolanda Watson, Kim demanded that I give her and Jasmin access to my calendar. I gave her view permissions and she flipped stating that she needed full access and that I was not to have any meetings without her and Jasmin being present. Being that my primary job was to go after the larger institutional landlords I did not understand her anger. I had communicated my intent to meet with Mrs. Watson but Kim wanted to control the meeting. I let Jasmin know as my supervisor that Kim's behavior was getting out of control with the constant phone calls and video chats concerning updates. The same updates that I was providing Jasmin daily. I expressed my frustration in double working and she stated that she could not control what Kim did, all she could do was to try and make the communication better between she and I.

Kim's erratic behavior came to a head for me when she verbally assaulted me for having a conversation with Seth Friedman at Passage Homes. She went on a tirade as to how I was not to circumvent her and discuss funding as I did not know what I was talking about and that I was making the Partnership look bad. I was totally confused as I only got Seth to agree to assisting with funding for housing the residents at 1107 Garner Road. Kim's tone, yelling, verbal and written tirades were unprofessional and demeaning to say the least. As my immediate supervisor Jasmin Volkel did absolutely nothing to stop or speak to Kim about her behavior. Jasmin participated silently as Kim directed her to harass me on a daily basis about things out of my control such as the By Name List. They were insistent that I house the by name list but after we got landlords signed up it was no longer in my control. Kim forbade me to call or follow up with any of the clients on the list directly stating that their case managers needed to do their job. When I said to her I didn't mind she quickly and often reminded me that she was in charge and I was not to be a case manager. Despite having 69 shared housing units and case managers whose plates were running over she would not allow us to reach out to any of the single 39 people in the list to see if we could house them. Kim made working with our partners difficult and they often spoke negatively about the Partnership and her unsavory behavior.

Kim was very spiteful throughout the process of housing the 1107 Garner Road residents. Often throwing me under the bus for her lack of planning in not being able to move funds to cover the help these people needed. When I confronted Jasmin once again why Kim had sent an email to Seth and Passage Homes stating that I had promised assistance without her knowledge, Jasmin answered and said because we don't have the funding. She stated that Kim has not been able to get funds moved around as she has thought and we had no funding to help. Kim often would blame me for short comings that she created and then say it was because we were not communicating when I over communicated with her and Jasmin to the point she asked to be removed from email threads. Kim often told untruths concerning other partners and employees trying to create a divide so that she remained in full control with no one questioning her behavior, which made for a very toxic work environment.

On 7/15 after meeting with Kim and Jasmin last minute because Jasmin asked that we move it to a later time knowing that I had an appointment with a landlord. I agreed only to be yelled and screamed at for voicing my frustrations once again about the miscommunication, lack of training/onboarding and lack of productivity with the Housing Locator Mari Taylor, to whom I expressed to Kim and Jasmin day one was not a fit for her position. Kim during the meeting began to yell STOP IT, YOU JUST STOP IT, because I voiced concerns with being mandated to complete reporting that I had never seen, trained on nor given a reference of. At was at this time that I let Jasmin Volkel know that I felt unsafe and uncomfortable meeting with her and Kim without having someone in leadership from the board present and surprisingly Jasmin agreed. She asked that I put that in writing to Kim. I immediately email Kim expressing my concern with her behavior and requesting her supervisors name and to date it was never provided. I however received an email the very next day removing me from the task of housing the 1107 Garner Road tenants, my phone was transferred to Mari Taylor and Kim started her campaign to smear my name. After confronting Kim about being removed from the 1107 Garner

Road project she reminded me I was a probationary employee and that she was in charge and was well within her purview to make this decision. She further suggested that maybe I should be the locator and not the manager. On 7/19 I again asked Kim for leadership information and was not provided it. Instead after expressing my uncomfortableness with her behavior from the week before and my reluctance in meeting with her I was told that it was mandatory. When I did not attend after expressing my concerns for the 3rd time I was terminated for reaching out for help through Lorena McDowell for not attending the meeting.

Please understand that I have recordings and emails of each incident and understand that my termination was retaliation and as a result unlawful. I am requesting a response to my concerns and should one not be given I will be seeking legal representation in this situation.

My hopes in sending this email as the 6th person in this role in as little as 6 months and the second to reduce my experience to writing that you take a long hard look at Kim Crawford's and Jasmin Volkel's behavior. This type of discrimination and retaliation due to whistle blowing is illegal and should never be brushed aside.

I look forward to hearing from you soon.

Tschanna Crenshaw
Email: tschanna@hotmail.com
Cell: 919-885-7495

Please excuse any typos or errors as this message is being Sent from my iPhone

From: Lorena McDowell
Sent: Thursday, July 22, 2021 6:35 PM
To: Tschanna Crenshaw; mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances Bisby; Jasmin Volkel; Kim Crawford
Cc: Jarvis, Larry; Edward Barberio
Subject: RE: Wake Partnership: Kim Crawford

Good evening Tschanna,

Thank you for sharing your experience. Your concerns are noted.

City and the County staff will confer with the Partnership and reach back out to you for follow-up in a timely manner.

In service,

Lorena D. McDowell, MPNA
Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com

Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

-----Original Message-----

From: Tschanna Crenshaw <tschanna@hotmail.com>
Sent: Thursday, July 22, 2021 6:08 PM
To: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances Bisby <fbisby@gmail.com>; Jasmin Volkel <jvolkel@partnershipwake.org>; Kim Crawford <kcrawford@partnershipwake.org>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: Wake Partnership: Kim Crawford

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good evening,

I am writing this email to detail my employment with The Wake Partnership to End and Prevent Homelessness. After a lot of thought and advisement I feel that if I stay silent that the issue will just continue and more of our most vulnerable population will suffer at the leadership of Kim Crawford and Jasmin Volkel.

Working with Kim and Jasmin was a complete nightmare and utterly discombobulated and unorganized. There was no onboarding, no training, no team environment and a complete dis functioning ball of drama and dictatorship lead by Kim.

My first day I was met by Jasmin and later that morning Kim. Kim immediately made comments about my choice of attire which was business professional. After asking why I was wearing a dress and carrying such a large purse she continued on and on about how I didn't need to wear skirts or dresses and how I was overdressed. Jasmin saw that I was uncomfortable and did speak up to say jokingly "Kim it's ok if she wants to wear a dress" to which Kim replied oh great and now you have on a skirt. This continued each time I saw Kim in the office which I was confused as to what her obsession was with my attire and it was clear once she made the comment about how my purse was girly and useless as her wife had brought her one but she refused to use it. This was a red flag for me but I didn't want to feel uncomfortable so I brushed it off because I was really excited about my new position.

The more I interacted with Kim the more her behavior became intolerable and that of a dictator. After setting up a meeting with the president of DHIC, Yolanda Watson, Kim demanded that I give her and Jasmin access to my calendar. I gave her view permissions and she flipped stating that she needed full access and that I was not to have any meetings without her and Jasmin being present. Being that my primary job was to go after the larger institutional landlords I did not understand her anger. I had communicated my intent to meet with Mrs. Watson but Kim wanted to control the meeting. I let Jasmin know as my supervisor that Kim's behavior was getting out of control with the constant phone calls and video chats concerning updates. The same updates that I was providing Jasmin daily. I expressed my frustration in double working and she stated that she could not control what Kim did, all she could do was to try and make the communication better between she and I.

Kim's erratic behavior came to a head for me when she verbally assaulted me for having a conversation with Seth Friedman at Passage Homes. She went on a tirade as to how I was not to circumvent her and discuss funding as I did not know what I was talking about and that I was making the Partnership look bad. I was totally confused as I only got Seth to agree to assisting with funding for housing the residents at 1107 Garner Road. Kim's tone, yelling, verbal and written tirades were unprofessional and demeaning to say the least. As my immediate supervisor Jasmin Volkel did absolutely nothing to stop or speak to Kim about her behavior. Jasmin participated silently as Kim directed her to harass me on a daily basis about things out of my control such as the By Name List. They were insistent that I house the by name list but after we got landlords signed up it was no longer in my control. Kim forbade me to call or follow up with any of the clients on the list directly stating that their case managers needed to do their job. When I said to her I didn't mind she quickly and often reminded me that she was in charge and I was not to be a case manager. Despite having 69 shared housing units and case managers whose plates were running over she would not allow us to reach out to any of the single 39 people in the list to see if we could house them. Kim made working with our partners difficult and they often spoke negatively about the Partnership and her unsavory behavior.

Kim was very spiteful throughout the process of housing the 1107 Garner Road residents. Often throwing me under the bus for her lack of planning in not being able to move funds to cover the help these people needed. When I confronted Jasmin once again why Kim had sent an email to Seth and Passage Homes stating that I had promised assistance without her knowledge, Jasmin answered and said because we don't have the funding. She stated that Kim has not been able to get funds moved around as she has thought and we had no funding to help. Kim often would blame me for short comings that she created and then say it was because we were not communicating when I over communicated with her and Jasmin to the point she asked to be removed from email threads. Kim often told untruths concerning other partners and employees trying to create a divide so that she remained in full control with no one questioning her behavior, which made for a very toxic work environment.

On 7/15 after meeting with Kim and Jasmin last minute because Jasmin asked that we move it to a later time knowing that I had an appointment with a landlord. I agreed only to be yelled and screamed at for voicing my frustrations once again about the miscommunication, lack of training/onboarding and lack of productivity with the Housing Locator Mari Taylor, to whom I expressed to Kim and Jasmin day one was not a fit for her position. Kim during the meeting began to yell STOP IT, YOU JUST STOP IT, because I voiced concerns with being mandated to complete reporting that I had never

seen, trained on nor given a reference of. At was at this time that I let Jasmin Volkel know that I felt unsafe and uncomfortable meeting with her and Kim without having someone in leadership from the board present and surprisingly Jasmin agreed. She asked that I put that in writing to Kim. I immediately email Kim expressing my concern with her behavior and requesting her supervisors name and to date it was never provided. I however received an email the very next day removing me from the task of housing the 1107 Garner Road tenants, my phone was transferred to Mari Taylor and Kim started her campaign to smear my name. After confronting Kim about being removed from the 1107 Garner Road project she reminded me I was a probationary employee and that she was in charge and was well within her purview to make this decision. She further suggested that maybe I should be the locator and not the manager. On 7/19 I again asked Kim for leadership information and was not provided it. Instead after expressing my uncomfortableness with her behavior from the week before and my reluctance in meeting with her I was told that it was mandatory. When I did not attend after expressing my concerns for the 3rd time I was terminated for reaching out for help through Lorena McDowell for not attending the meeting.

Please understand that I have recordings and emails of each incident and understand that my termination was retaliation and as a result unlawful. I am requesting a response to my concerns and should one not be given I will be seeking legal representation in this situation.

My hopes in sending this email as the 6th person in this role in as little as 6 months and the second to reduce my experience to writing that you take a long hard look at Kim Crawford's and Jasmin Volkel's behavior. This type of discrimination and retaliation due to whistle blowing is illegal and should never be brushed aside.

I look forward to hearing from you soon.

Tschanna Crenshaw
Email: tschanna@hotmail.com
Cell: 919-885-7495

Please excuse any typos or errors as this message is being Sent from my iPhone

From: Tschanna Crenshaw <tschanna@hotmail.com>
Sent: Thursday, July 22, 2021 7:08 PM
To: Lorena McDowell
Cc: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances Bisby; Jasmin Volkel; Kim Crawford; Jarvis, Larry; Edward Barberio
Subject: Re: Wake Partnership: Kim Crawford

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you for your response. I look forward to the follow up and also requested a label for returning the Partnership's equipment. After being told by Kim because I had not responded to her request once again to meet in person that this amount would be deducted from my pay. I have on 3 separate occasions expressed my discomfort in meeting with Kim and that I feel unsafe. I will not be returning anything directly to her and should not be punished for her behavior.

Tschanna Crenshaw
Email: tschanna@hotmail.com
Cell: 919-885-7495

Please excuse any typos or errors as this message is being Sent from my iPhone

> On Jul 22, 2021, at 6:35 PM, Lorena McDowell <Lorena.McDowell@wakegov.com> wrote:
>
> Good evening Tschanna,
>
> Thank you for sharing your experience. Your concerns are noted.
>
> City and the County staff will confer with the Partnership and reach back out to you for follow-up in a timely manner.
>
>
> In service,
>
> Lorena D. McDowell, MPNA
> Housing Department Director
> Wake County Government
> Housing Affordability & Community Revitalization
> Lorena.McDowell@wakegov.com
> 919.856.5267 office | 919.856.5594 fax wakegov.com
>
>
>
> Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.
>
>
> -----Original Message-----
> From: Tschanna Crenshaw <tschanna@hotmail.com>

> Sent: Thursday, July 22, 2021 6:08 PM

> To: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances

> Bisby <fbisby@gmail.com>; Jasmin Volkel <jvolkel@partnershipwake.org>;

> Kim Crawford <kcrawford@partnershipwake.org>; Lorena McDowell

> <Lorena.McDowell@wakegov.com>

> Subject: Wake Partnership: Kim Crawford

>

> CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

>

>

>

> Good evening,

>

> I am writing this email to detail my employment with The Wake Partnership to End and Prevent Homelessness. After a lot of thought and advisement I feel that if I stay silent that the issue will just continue and more of our most vulnerable population will suffer at the leadership of Kim Crawford and Jasmin Volkel.

>

> Working with Kim and Jasmin was a complete nightmare and utterly discombobulated and unorganized. There was no onboarding, no training, no team environment and a complete dis functioning ball of drama and dictatorship lead by Kim.

>

> My first day I was met by Jasmin and later that morning Kim. Kim immediately made comments about my choice of attire which was business professional. After asking why I was wearing a dress and carrying such a large purse she continued on and on about how I didn't need to wear skirts or dresses and how I was overdressed. Jasmin saw that I was uncomfortable and did speak up to say jokingly "Kim it's ok if she wants to wear a dress" to which Kim replied oh great and now you have on a skirt. This continued each time I saw Kim in the office which I was confused as to what her obsession was with my attire and it was clear once she made the comment about how my purse was girly and useless as her wife had brought her one but she refused to use it. This was a red flag for me but I didn't want to feel uncomfortable so I brushed it off because I was really excited about my new position.

>

> The more I interacted with Kim the more her behavior became intolerable and that of a dictator After setting up a meeting with the president of DHIC, Yolanda Watson, Kim demanded that I give her and Jasmin access to my calendar. I gave her view permissions and she flipped stating that she needed full access and that I was not to have any meetings without her and Jasmin being present. Being that my primary job was to go after the larger institutional landlords I did not understand her anger. I had communicated my intent to meet with Mrs. Watson but Kim wanted to control the meeting. I let Jasmin know as my supervisor that Kim's behavior was getting out of control with the constant phone calls and video chats concerning updates. The same updates that I was providing Jasmin daily. I expressed my frustration in double working and she stated that she could not control what Kim did, all she could do was to try and make the communication better between she and I.

>

> Kim's erratic behavior came to a head for me when she verbally assaulted me for having a conversation with Seth Friedman at Passage Homes. She went on a tirade as to how I was not to circumvent her and discuss funding as I did not know what I was talking about and that I was making the Partnership look bad. I was totally confused as I only got Seth to agree to assisting with funding for housing the residents at 1107 Garner Road. Kim's tone, yelling, verbal and written tirades were unprofessional and demeaning to say the least. As my immediate supervisor Jasmin Volkel did absolutely nothing to stop or speak to kim about her behavior. Jasmin participated silently as Kim directed her to harass me on a daily basis about things out of my control such as the By Name List. They were insistent that I house the by name list but after we got landlords signed up it was no longer in my control. Kim forbade me to call or follow up with any cog the clients on the list directly stating that their case managers needed to do their job. When I said to her I didn't mind she quickly and often reminded me that she was in charge and I was not to case manager. Despite have 69 shared housing units and case managers whose plates were running over she would not allow us to reach out to any of the single 39

people in the list to see if we could house them. Kim made working with our partners difficult and they often spoke negatively about the Partnership and her unsavory behavior.

>

> Kim was very spiteful throughout the process of housing the 1107 Garner Road residents. Often throwing me under the bus for her lack of planning in not being able to move funds to cover the help these people needed. When I confronted Jasmin once again why Kim had sent an email to Seth and Passage Homes stating that I had promised assistance without her knowledge, Jasmin answered and said because we don't have the funding. She stated that Kim has not been able to get funds moved around as she has thought and we had no funding to help. Kim often would blame me for short comings that she created and then say it was because we were not communicating when I over communicated with her and Jasmin to the point she asked to be removed from email threads. Kim often told untruths concerning other partners and employees trying to create a divide so that she remained in full control with no one questioning her behavior, which made for a very toxic work environment.

>

> On 7/15 after meeting with Kim and Jasmin last minute because Jasmin asked that we move it to a later time knowing that I had an appointment with a landlord. I agreed only to be yelled and screamed at for voicing my frustrations once again about the miscommunication, lack of training/onboarding and lack of productivity with the Housing Locator Mari Taylor, to whom I expressed to Kim and Jasmin day one was not a fit for her position. Kim during the meeting began to yell STOP IT, YOU JUST STOP IT, because I voiced concerns with being mandated to complete reporting that I had never seen, trained on nor given a reference of. At was at this time that I let Jasmin Volkel know that I felt unsafe and uncomfortable meeting with her and Kim without having someone in leadership from the board present and surprisingly Jasmin agreed. She asked that I put that in writing to Kim. I immediately email Kim expressing my concern with her behavior and requesting her supervisors name and to date it was never provided. I however received an email the very next day removing me from the task of housing the 1107 Garner Road tenants, my phone was transferred to Mari Taylor and Kim started her campaign to smear my name. After confronting Kim about being removed from the 1107 Garner Road project she reminded me I was a probationary employee and that she was in charge and was well within her purview to make this decision. She further suggested that maybe I should be the locator and not the manager. On 7/19 I again asked Kim for leadership information and was not provided it. Instead after expressing my uncomfortableness with her behavior from the week before and my reluctance in meeting with her I was told that it was mandatory. When I did not attend after expressing my concerns for the 3rd time I was terminated for reaching out for help through Lorena McDowell for not attending the meeting.

>

> Please understand that I have recordings and emails of each incident and understand that my termination was retaliation and as a result unlawful. I am requesting a response to my concerns and should one not be given I will be seeking legal representation in this situation.

>

> My hopes in sending this email as the 6th person in this role in as little as 6 months and the second to reduce my experience to writing that you take a long hard look at Kim Crawford's and Jasmin Volkel's behavior. This type of discrimination and retaliation due to whistle blowing is illegal and should never be brushed aside.

>

> I look forward to hearing from you soon.

>

> Tschanna Crenshaw

> Email: tschanna@hotmail.com

> Cell: 919-885-7495

>

> Please excuse any typos or errors as this message is being Sent from

> my iPhone E-mail correspondence sent to and received from this address may be subject to disclosure under the North Carolina Public Records Act unless made confidential under applicable law.

From: Duane Holder
Sent: Friday, July 23, 2021 8:41 AM
To: Lorena McDowell; David Ellis
Cc: Edward Barberio
Subject: RE: Wake Partnership: Kim Crawford

David, since the Mayor has been looped in on this, I'll work to generate our email to the Board ASAP. Also, I wonder if it might be worth a "head's up" call to Marchelle?

Lorena, thanks for your "talking points" email as I'll use that as a basis for communication. And thanks to you as well Ed for your email to Emily and Michelle.

Duane

Duane T. Holder
Deputy County Manager
Chief Community Health & Vitality Officer Wake County Government Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com

-----Original Message-----

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Thursday, July 22, 2021 6:25 PM
To: David Ellis <David.Ellis@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>
Subject: FW: Wake Partnership: Kim Crawford
Importance: High

FYI: Please see below. This was just sent to the Partnership Board Chairs & Mayor Baldwin as well as Kim & Jasmine...

In service,

Lorena D. McDowell, MPNA
Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com

Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

-----Original Message-----

From: Tschanna Crenshaw <tschanna@hotmail.com>

Sent: Thursday, July 22, 2021 6:08 PM

To: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances Bisby <fbisby@gmail.com>; Jasmin Volkel <jvolkel@partnershipwake.org>; Kim Crawford <kcrawford@partnershipwake.org>; Lorena McDowell <Lorena.McDowell@wakegov.com>

Subject: Wake Partnership: Kim Crawford

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good evening,

I am writing this email to detail my employment with The Wake Partnership to End and Prevent Homelessness. After a lot of thought and advisement I feel that if I stay silent that the issue will just continue and more of our most vulnerable population will suffer at the leadership of Kim Crawford and Jasmin Volkel.

Working with Kim and Jasmin was a complete nightmare and utterly discombobulated and unorganized. There was no onboarding, no training, no team environment and a complete dis functioning ball of drama and dictatorship lead by Kim.

My first day I was met by Jasmin and later that morning Kim. Kim immediately made comments about my choice of attire which was business professional. After asking why I was wearing a dress and carrying such a large purse she continued on and on about how I didn't need to wear skirts or dresses and how I was overdressed. Jasmin saw that I was uncomfortable and did speak up to say jokingly "Kim it's ok if she wants to wear a dress" to which Kim replied oh great and now you have on a skirt. This continued each time I saw Kim in the office which I was confused as to what her obsession was with my attire and it was clear once she made the comment about how my purse was girly and useless as her wife had brought her one but she refused to use it. This was a red flag for me but I didn't want to feel uncomfortable so I brushed it off because I was really excited about my new position.

The more I interacted with Kim the more her behavior became intolerable and that of a dictator. After setting up a meeting with the president of DHIC, Yolanda Watson, Kim demanded that I give her and Jasmin access to my calendar. I gave her view permissions and she flipped stating that she needed full access and that I was not to have any meetings without her and Jasmin being present. Being that my primary job was to go after the larger institutional landlords I did not understand her anger. I had communicated my intent to meet with Mrs. Watson but Kim wanted to control the meeting. I let Jasmin know as my supervisor that Kim's behavior was getting out of control with the constant phone calls and video chats concerning updates. The same updates that I was providing Jasmin daily. I expressed my frustration in double working and she stated that she could not control what Kim did, all she could do was to try and make the communication better between she and I.

Kim's erratic behavior came to a head for me when she verbally assaulted me for having a conversation with Seth Friedman at Passage Homes. She went on a tirade as to how I was not to circumvent her and discuss funding as I did not know what I was talking about and that I was making the Partnership look bad. I was totally confused as I only got Seth to agree to assisting with funding for housing the residents at 1107 Garner Road. Kim's tone, yelling, verbal and written tirades were unprofessional and demeaning to say the least. As my immediate supervisor Jasmin Volkel did absolutely nothing to stop or speak to Kim about her behavior. Jasmin participated silently as Kim directed her to harass me on a

daily basis about things out of my control such as the By Name List. They were insistent that I house the by name list but after we got landlords signed up it was no longer in my control. Kim forbade me to call or follow up with any of the clients on the list directly stating that their case managers needed to do their job. When I said to her I didn't mind she quickly and often reminded me that she was in charge and I was not to be a case manager. Despite having 69 shared housing units and case managers whose plates were running over she would not allow us to reach out to any of the single 39 people in the list to see if we could house them. Kim made working with our partners difficult and they often spoke negatively about the Partnership and her unsavory behavior.

Kim was very spiteful throughout the process of housing the 1107 Garner Road residents. Often throwing me under the bus for her lack of planning in not being able to move funds to cover the help these people needed. When I confronted Jasmin once again why Kim had sent an email to Seth and Passage Homes stating that I had promised assistance without her knowledge, Jasmin answered and said because we don't have the funding. She stated that Kim has not been able to get funds moved around as she has thought and we had no funding to help. Kim often would blame me for short comings that she created and then say it was because we were not communicating when I over communicated with her and Jasmin to the point she asked to be removed from email threads. Kim often told untruths concerning other partners and employees trying to create a divide so that she remained in full control with no one questioning her behavior, which made for a very toxic work environment.

On 7/15 after meeting with Kim and Jasmin last minute because Jasmin asked that we move it to a later time knowing that I had an appointment with a landlord. I agreed only to be yelled and screamed at for voicing my frustrations once again about the miscommunication, lack of training/onboarding and lack of productivity with the Housing Locator Mari Taylor, to whom I expressed to Kim and Jasmin day one was not a fit for her position. Kim during the meeting began to yell STOP IT, YOU JUST STOP IT, because I voiced concerns with being mandated to complete reporting that I had never seen, trained on nor given a reference of. At was at this time that I let Jasmin Volkel know that I felt unsafe and uncomfortable meeting with her and Kim without having someone in leadership from the board present and surprisingly Jasmin agreed. She asked that I put that in writing to Kim. I immediately email Kim expressing my concern with her behavior and requesting her supervisors name and to date it was never provided. I however received an email the very next day removing me from the task of housing the 1107 Garner Road tenants, my phone was transferred to Mari Taylor and Kim started her campaign to smear my name. After confronting Kim about being removed from the 1107 Garner Road project she reminded me I was a probationary employee and that she was in charge and was well within her purview to make this decision. She further suggested that maybe I should be the locator and not the manager. On 7/19 I again asked Kim for leadership information and was not provided it. Instead after expressing my uncomfortableness with her behavior from the week before and my reluctance in meeting with her I was told that it was mandatory. When I did not attend after expressing my concerns for the 3rd time I was terminated for reaching out for help through Lorena McDowell for not attending the meeting.

Please understand that I have recordings and emails of each incident and understand that my termination was retaliation and as a result unlawful. I am requesting a response to my concerns and should one not be given I will be seeking legal representation in this situation.

My hopes in sending this email as the 6th person in this role in as little as 6 months and the second to reduce my experience to writing that you take a long hard look at Kim Crawford's and Jasmin Volkel's behavior. This type of discrimination and retaliation due to whistle blowing is illegal and should never be brushed aside.

I look forward to hearing from you soon.

Tschanna Crenshaw
Email: tschanna@hotmail.com
Cell: 919-885-7495

Please excuse any typos or errors as this message is being Sent from my iPhone

From: Duane Holder
Sent: Friday, July 23, 2021 11:09 AM
To: David Ellis; Lorena McDowell
Subject: Board Communication - housing Navigation Unit

Let's try this one again 😊:

The Raleigh/Wake Partnership to End and Prevent Homelessness (Partnership) was funded last year to operate the Housing Navigation Unit on behalf of the County and the City of Raleigh. The purpose of the Housing Navigation Unit is to provide displacement relocation services. In addition to the Housing Navigation Unit, the Partnership also operates the countywide House Wake! Access Hub, which is a centralized call center to receive housing inquiries and help triage housing needs. While the Partnership has done a very good job of operating the Access Hub, to date, it has struggled in getting the Housing Navigation Unit effectively up and running and quickly finding housing for displaced clients. Additionally, as a result of COVID, there has been a substantial and growing increase in the number of individuals reaching out to the Access Hub for assistance. The County and the City recognize that launching both the House Wake! Access Hub and the Housing Navigation Unit simultaneously has been a difficult lift for the Partnership. Given the current environment of the increasing need for access to housing services (Access Hub/Coordinated Entry) and displacement relocation services (HNU), we would like to realign our combined efforts and funding to better suit the growing needs of our community. We believe that this will allow the Partnership to focus more energy on those efforts that are at the core of their mission.

At your August 16th regular meeting, staff will bring forth a request for the addition of 9 full-time equivalent (FTE) positions for the Housing Affordability & Community Revitalization Department (Housing Department). The proposal will include transitioning the Housing Navigation Unit to the County's Housing Department. The current unit is supported by both County and City funding and this reassignment can be accomplished within available resources. The City is in support of this change.

While we realize that the addition of these positions represents an off (budget) cycle addition of FTE's, we do feel that the current immediate urgency existent throughout the community necessitates this action.

Please feel free to contact me if you have any questions related to this proposed action prior to your meeting on August 16th.

Thank you.

Duane T. Holder
Deputy County Manager
Chief Community Health & Vitality Officer

Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Duane Holder
Sent: Friday, July 23, 2021 2:48 PM
To: Lorena McDowell; David Ellis
Subject: RE: Board Communication - housing Navigation Unit

David, are you good with me sending out to the Board?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 23, 2021 11:22 AM
To: Duane Holder <Duane.Holder@wakegov.com>; David Ellis <David.Ellis@wakegov.com>
Subject: RE: Board Communication - housing Navigation Unit

Looks great to me. Minor addition in red below.

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Friday, July 23, 2021 11:09 AM

To: David Ellis <David.Ellis@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>

Subject: Board Communication - housing Navigation Unit

Let's try this one again 😊:

The Raleigh/Wake Partnership to End and Prevent Homelessness (Partnership) was funded last year to operate the Housing Navigation Unit on behalf of the County and the City of Raleigh. The purpose of the Housing Navigation Unit is to **work with landlords to increase the pool of accessible affordable rental units, create and manage a unit database and to** provide displacement relocation services. In addition to the Housing Navigation Unit, the Partnership also operates the countywide House Wake! Access Hub, which is a centralized call center to receive housing inquiries and help triage housing needs. While the Partnership has done a very good job of operating the Access Hub, to date, it has struggled in getting the Housing Navigation Unit effectively up and running and quickly finding housing for displaced clients. Additionally, as a result of COVID, there has been a substantial and growing increase in the number of individuals reaching out to the Access Hub for assistance. The County and the City recognize that launching both the House Wake! Access Hub and the Housing Navigation Unit simultaneously has been a difficult lift for the Partnership. Given the current environment of the increasing need for access to housing services (Access Hub/Coordinated Entry) and displacement relocation services (HNU), we would like to realign our combined efforts and funding to better suit the growing needs of our community. We believe that this will allow the Partnership to focus more energy on those efforts that are at the core of their mission.

At your August 16th regular meeting, staff will bring forth a request for the addition of 9 full-time equivalent (FTE) positions for the Housing Affordability & Community Revitalization Department (Housing Department). The proposal will include transitioning the Housing Navigation Unit to the County's Housing Department. The current unit is supported by both County and City funding and this reassignment can be accomplished within available resources. The City is in support of this change.

While we realize that the addition of these positions represents an off (budget) cycle addition of FTE's, we do feel that the current immediate urgency existent throughout the community necessitates this action.

Please feel free to contact me if you have any questions related to this proposed action prior to your meeting on August 16th.

Thank you.

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com

Wake follows
THE 3Ws



From: Alice Lutz <Alutz@tfsnc.org>
Sent: Friday, July 23, 2021 2:54 PM
To: Lorena McDowell
Subject: time for quick chat before 7PM Monday night?

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Lorena, hope your week went well. Know like me you too are “full”. I wanted to see if there is anyway we can have a quick conversation prior tot eh Monday night 7PM Community Forum on Evictions. Here are key conversation points:

- In the context of the meetings what would you see the role of TFS ?
- We have some “creative” or viable solutions we would like to run past you
- Would like to talk through what the funding sources might be
- Lack of leadership from the partnership to end and prevent homelessness

Let me know what might work for a convo

Alice Lutz, CFRE | Chief Executive Officer | **Triangle Family Services**
3937 Western Boulevard | Raleigh, NC 27606 | 919.821.0790 x 107
Building a stronger community by strengthening the family since 1937.
Learn more at www.tfsnc.org.



[Tickets on sale now!](#)

11th Annual Wake UP! with TFS – September 2, 2021

CONFIDENTIALITY: This e-mail (including any attachments) may contain confidential, proprietary and/or privileged information, and any unauthorized disclosure, dissemination, distribution, scanning, downloading, saving, copying or other use of this e-mail is strictly prohibited. If you receive this e-mail in error, please notify the sender and delete all records of this e-mail from your system.

****** Please note that email is not a secure form of communication.

From: Lorena McDowell
Sent: Friday, July 23, 2021 3:18 PM
To: Alice Lutz
Subject: RE: time for quick chat before 7PM Monday night?

Of course. I am free until 4:30pm today.

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Alice Lutz <Alutz@tfsnc.org>
Sent: Friday, July 23, 2021 2:54 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: time for quick chat before 7PM Monday night?

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Lorena, hope your week went well. Know like me you too are "full". I wanted to see if there is anyway we can have a quick conversation prior tot eh Monday night 7PM Community Forum on Evictions. Here are key conversation points:

- In the context of the meetings what would you see the role of TFS ?
- We have some "creative" or viable solutions we would like to run past you
- Would like to talk through what the funding sources might be
- Lack of leadership from the partnership to end and prevent homelessness

Let me know what might work for a convo

Alice Lutz, CFRE | Chief Executive Officer | **Triangle Family Services**
3937 Western Boulevard | Raleigh, NC 27606 | 919.821.0790 x 107

Building a stronger community by strengthening the family since 1937.
Learn more at www.tfsnc.org.



Tickets on sale now!

11th Annual Wake UP! with TFS – September 2, 2021

CONFIDENTIALITY: This e-mail (including any attachments) may contain confidential, proprietary and/or privileged information, and any unauthorized disclosure, dissemination, distribution, scanning, downloading, saving, copying or other use of this e-mail is strictly prohibited. If you receive this e-mail in error, please notify the sender and delete all records of this e-mail from your system.

** Please note that email is not a secure form of communication.

From: Lorena McDowell
Sent: Friday, July 23, 2021 3:37 PM
To: Alice Lutz
Subject: RE: time for quick chat before 7PM Monday night?

Please call (919) 495-5611

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Lorena McDowell
Sent: Friday, July 23, 2021 3:18 PM
To: Alice Lutz <Alutz@tfsnc.org>
Subject: RE: time for quick chat before 7PM Monday night?

Of course. I am free until 4:30pm today.

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Alice Lutz <Alutz@tfsnc.org>
Sent: Friday, July 23, 2021 2:54 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: time for quick chat before 7PM Monday night?

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Lorena, hope your week went well. Know like me you too are “full”. I wanted to see if there is anyway we can have a quick conversation prior tot eh Monday night 7PM Community Forum on Evictions. Here are key conversation points:

- In the context of the meetings what would you see the role of TFS ?
- We have some “creative” or viable solutions we would like to run past you
- Would like to talk through what the funding sources might be
- Lack of leadership from the partnership to end and prevent homelessness

Let me know what might work for a convo

Alice Lutz, CFRE | Chief Executive Officer | **Triangle Family Services**
3937 Western Boulevard | Raleigh, NC 27606 | 919.821.0790 x 107
Building a stronger community by strengthening the family since 1937.
Learn more at www.tfsnc.org.



Tickets on sale now!

11th Annual Wake UP! with TFS – September 2, 2021

CONFIDENTIALITY: This e-mail (including any attachments) may contain confidential, proprietary and/or privileged information, and any unauthorized disclosure, dissemination, distribution, scanning, downloading, saving, copying or other use of this e-mail is strictly prohibited. If you receive this e-mail in error, please notify the sender and delete all records of this e-mail from your system.

**** Please note that email is not a secure form of communication.**

From: Frances Bisby <fbisby@gmail.com>
Sent: Sunday, July 25, 2021 8:46 PM
To: mary-ann.baldwin@raleighnc.gov; Lorena McDowell
Cc: kimlawyer@aceseditors.org; 'Kim Crawford'; SmootPsych
Subject: RE: Raleigh Wake Partnership to End Homelessness
Attachments: LettertoRaleighWake_RWPEH.pdf

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mayor Baldwin and Ms. McDowell:

I understand that a former employee chose to express to you her grievances regarding her employment and I wanted to assure you that The Raleigh Wake Partnership to End and Prevent Homelessness (The Partnership) takes our workplace culture very seriously. Personnel issues are an internal matter that are handled through governing policies and procedures. However, please know, we are committed to achieving our missional goals while helping all our staff thrive in a safe, productive environment.

For additional details and my complete response, please see the attached letter.

Sincerely,

Frances Dibrell Bisby

From: Duane Holder
Sent: Tuesday, July 27, 2021 9:59 AM
To: BOC - Commissioners
Cc: David Ellis; Johnna Sharpe; Emily Lucas; Ashley Jacobs; Chris Dillon; Denise Foreman; Toni Womack; Lisa Provencher; Lorena McDowell
Subject: August 16th Agenda Item - Raleigh/Wake Partnership to End and Prevent Homelessness

Good morning Board members.

The Raleigh/Wake Partnership to End and Prevent Homelessness (Partnership) was funded last year to operate the Housing Navigation Unit on behalf of the County and the City of Raleigh. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a unit database and to provide displacement relocation services. In addition to the Housing Navigation Unit, the Partnership also operates the countywide House Wake! Access Hub, which is a centralized call center to receive housing inquiries and help triage housing needs. While the Partnership has done a very good job of operating the Access Hub, to date, it has struggled in getting the Housing Navigation Unit effectively up and running and quickly finding housing for displaced clients. Additionally, as a result of COVID, there has been a substantial and growing increase in the number of individuals reaching out to the Access Hub for assistance. The County and the City recognize that launching both the House Wake! Access Hub and the Housing Navigation Unit simultaneously has been a difficult lift for the Partnership. Given the current environment of the increasing need for access to housing services (Access Hub/Coordinated Entry) and displacement relocation services (HNU), we would like to realign our combined efforts and funding to better suit the growing needs of our community. We believe that this will allow the Partnership to focus more energy on those efforts that are at the core of their mission.

At your August 16th regular meeting, staff will bring forth a request for the addition of 9 full-time equivalent (FTE) positions for the Housing Affordability & Community Revitalization Department (Housing Department). The proposal will include transitioning the Housing Navigation Unit to the County's Housing Department. The current unit is supported by both County and City funding and this reassignment can be accomplished within available resources. The City is in support of this change.

While we realize that the addition of these positions represents an off (budget) cycle addition of FTE's, we do feel that the current immediate urgency existent throughout the community necessitates this action.

Please feel free to contact me if you have any questions related to this proposed action prior to your meeting on August 16th.

Thank you.

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602
wakegov.com

Wake follows
THE 3Ws



From: Duane Holder
Sent: Wednesday, July 28, 2021 12:55 PM
To: Lorena McDowell
Subject: RE: August 16th Agenda Item - Raleigh/Wake Partnership to End and Prevent Homelessness

I think at this point, I would let them know what we've let the Board know. Basically, what we will be "proposing" to the Board at their meeting in August.

As long as we add that disclaimer, I think it's prudent to share for preparation.

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Tuesday, July 27, 2021 10:38 PM
To: Duane Holder <Duane.Holder@wakegov.com>
Subject: RE: August 16th Agenda Item - Raleigh/Wake Partnership to End and Prevent Homelessness

Duane,

Are we able to begin discussions with external partners as this time?

I do not want to get ahead of the CMO communications process, but we certainly have a lot of work to do and need to set up strategic partnerships to ensure success.

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Tuesday, July 27, 2021 9:59 AM
To: BOC - Commissioners <commissioners@wakegov.com>
Cc: David Ellis <David.Ellis@wakegov.com>; Johnna Sharpe <Johnna.Sharpe@wakegov.com>; Emily Lucas <Emily.Lucas@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Chris Dillon <Chris.Dillon@wakegov.com>; Denise Foreman <Denise.Foreman@wakegov.com>; Toni Womack <Toni.Womack@wakegov.com>; Lisa Provencher <Lisa.Provencher@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: August 16th Agenda Item - Raleigh/Wake Partnership to End and Prevent Homelessness

Good morning Board members.

The Raleigh/Wake Partnership to End and Prevent Homelessness (Partnership) was funded last year to operate the Housing Navigation Unit on behalf of the County and the City of Raleigh. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a unit database and to provide displacement relocation services. In addition to the Housing Navigation Unit, the Partnership also operates the countywide House Wake! Access Hub, which is a centralized call center to receive housing inquiries and help triage housing needs. While the Partnership has done a very good job of operating the Access Hub, to date, it has struggled in getting the Housing Navigation Unit effectively up and running and quickly finding housing for displaced clients. Additionally, as a result of COVID, there has been a substantial and growing increase in the number of individuals reaching out to the Access Hub for assistance. The County and the City recognize that launching both the House Wake! Access Hub and the Housing Navigation Unit simultaneously has been a difficult lift for the Partnership. Given the current environment of the increasing need for access to housing services (Access Hub/Coordinated Entry) and displacement relocation services (HNU), we would like to realign our combined efforts and funding to better suit the growing needs of our community. We believe that this will allow the Partnership to focus more energy on those efforts that are at the core of their mission.

At your August 16th regular meeting, staff will bring forth a request for the addition of 9 full-time equivalent (FTE) positions for the Housing Affordability & Community Revitalization Department (Housing Department). The proposal will include transitioning the Housing Navigation Unit to the County's Housing Department. The current unit is supported by both County and City funding and this reassignment can be accomplished within available resources. The City is in support of this change.

While we realize that the addition of these positions represents an off (budget) cycle addition of FTE's, we do feel that the current immediate urgency existent throughout the community necessitates this action.

Please feel free to contact me if you have any questions related to this proposed action prior to your meeting on August 16th.

Thank you.

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com

Wake follows
THE 3Ws



Wear



Wait



Wash

From: Edward Barberio
Sent: Wednesday, July 28, 2021 2:14 PM
To: Lorena McDowell
Subject: FW: Housing Navigation Unit closing

fyi

Edward Barberio

Deputy Director
Wake County Government
Housing Affordability & Community Revitalization
edward.barberio@wakegov.com
919.856.5421 office | 919.856.5594 fax
336 Fayetteville St., Suite 440
Raleigh, NC 27602
wakegov.com

Wake follows
THE 3Ws



From: Kim Crawford <kcrawford@partnershipwake.org>

Sent: Wednesday, July 28, 2021 2:11 PM

To: David Smoot <smootpsych@gmail.com>; Dr. Johnny Hill (jhill@shawu.edu) <jhill@shawu.edu>; Edward Barberio <Edward.Barberio@wakegov.com>; fbisby@gmail.com; Niffenegger, John P. <John.Niffenegger@raleighnc.gov>; kimlawyer <kimlawyer@aceseditors.org>; Maddie Horner <madeline.horner@raleighnc.gov>; Paige Jacob <paige.jacob@paigejacob.com>; Rashid Salahut (rashidsalahat@gmail.com) <rashidsalahat@gmail.com>; Sharon Edmundson (Sgeunc83@gmail.com) <Sgeunc83@gmail.com>; Tracy Dixon <tracydixonnc@gmail.com>; Utica Cason <uvcason@yahoo.com>; Vince Rozier (judgerozier@gmail.com) <judgerozier@gmail.com>; Willis, Tori <twillis@SHAWU.EDU>

Cc: Jenn Von Egidy <jvonegidy@partnershipwake.org>; Jasmin Volkel <jvolkel@partnershipwake.org>

Subject: Housing Navigation Unit closing

Importance: High

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Afternoon BoD colleagues –

Informing you that as of Monday July 26th, funding for the Housing Navigation Unit was pulled by both Wake County and City of Raleigh. Certainly, this is a shock and we were completely caught off guard. Without funding from these two entities, we are not able to maintain this program and therefore will have to close down the HNU program, effective immediately. While there is much more to this situation, I wanted to let you know:

- The Executive Committee has been fully informed and involved
- HNU staff have been notified, and steps are being put in place to assist them moving forward
- We are in the process of shutting down programming – web, emails, etc.
- The data (property owners) will be sent over to Wake County later today or tomorrow. Wake County indicated during our meeting that they in fact were going to create their HNU program. Makes sense to us to share with

them the owners that did agree to work with us. We will of course leave it up to them if or when they want to contact these property owners.

- Public notices regarding closure will go out either later today or tomorrow morning – see below.

I am happy to talk through with anyone, but know a full detail of what happened and when will be provided during the next upcoming board meeting.

Be Well – Be Safe,

Kim Crawford

Kim Crawford, MS, MA
Executive Director
Raleigh Wake Partnership to End & Prevent Homelessness
kcrawford@partnershipwake.org
Office; 919-443-0098, xt 1033

www.partnershipwake.org



A letter to the community: the closing of the Housing Navigation Unit

Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. The staff has never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it has done for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or

kcrawford@partnershipwake.org

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness

A letter to our Property Managers: the closing of the Housing Navigation Unit

Dear Property Management Partners,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021. We are so appreciative of your partnership and dedication to serving our community's most vulnerable. All costs incurred through July and August will be honored.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. The staff has never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it has done for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or Mari Taylor at 919-443-0098 x1025 or hnu@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness

From: David Ellis
Sent: Wednesday, July 28, 2021 4:06 PM
To: Lorena McDowell; Duane Holder
Subject: Fwd: A letter to the community

This is not accurate

David Ellis
County Manager
Wake County Government
County Manager's Office
david.ellis@wakegov.com
[919.856.6160](tel:919.856.6160) office | [919.856.6168](tel:919.856.6168) fax
[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com)
[wakegov.com](https://www.wakegov.com)

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>
Date: July 28, 2021 at 4:00:40 PM EDT
To: David Ellis <David.Ellis@wakegov.com>
Subject: A letter to the community
Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021

Raleigh/Wake
PARTNERSHIP
To End Homelessness



HOUSING
Navigation Unit

Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Duane Holder
Sent: Wednesday, July 28, 2021 4:08 PM
To: David Ellis; Lorena McDowell
Subject: RE: A letter to the community

Wow!!!!!! 😞

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: David Ellis <David.Ellis@wakegov.com>
Sent: Wednesday, July 28, 2021 4:06 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager
Wake County Government
County Manager's Office
david.ellis@wakegov.com
919.856.6160 office | 919.856.6168 fax
[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com/311)
wakegov.com

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>
Date: July 28, 2021 at 4:00:40 PM EDT
To: David Ellis <David.Ellis@wakegov.com>
Subject: A letter to the community
Reply-To: kcrawford@partnershipwake.org

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021

Raleigh/Wake
PARTNERSHIP
To End Homelessness



HOUSING
Navigation Unit

Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Jarvis, Larry <Larry.Jarvis@raleighnc.gov>
Sent: Wednesday, July 28, 2021 6:10 PM
To: Lorena McDowell
Subject: Re: A letter to the community

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Available now? Your cell phone #?

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Wednesday, July 28, 2021 5:55 PM
To: Jarvis, Larry <Larry.Jarvis@raleighnc.gov>
Subject: Fwd: A letter to the community

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you verify that the attachment and content are safe. If you believe this email is suspicious, please click the 'Phish Alert' link in the banner to report this message.

Larry,

Please see below and let me know when you have a moment to discuss.

Lorena

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>
Sent: Wednesday, July 28, 2021 4:00:27 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: A letter to the community

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021



Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe lorenna.mcdowell@wakegov.com](mailto:lorena.mcdowell@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



Try email marketing for free today!

From: Vanessa Kopp
Sent: Wednesday, July 28, 2021 7:03 PM
To: Lorena McDowell
Subject: RE: A letter to the community

Of course!

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Wednesday, July 28, 2021 6:52 PM
To: Vanessa Kopp <Vanessa.Kopp@wakegov.com>
Subject: Re: A letter to the community

Can I just call you, cause...

Get [Outlook for iOS](#)

From: Vanessa Kopp <Vanessa.Kopp@wakegov.com>
Sent: Wednesday, July 28, 2021 6:28:27 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: RE: A letter to the community

Also- what staff???? The staff she fired????

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Wednesday, July 28, 2021 5:58 PM
To: Vanessa Kopp <Vanessa.Kopp@wakegov.com>
Subject: Re: A letter to the community

Just ughhhhhh!

Get [Outlook for iOS](#)

From: Vanessa Kopp <Vanessa.Kopp@wakegov.com>
Sent: Wednesday, July 28, 2021 4:12:07 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: FW: A letter to the community

lololol

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>
Sent: Wednesday, July 28, 2021 4:00 PM
To: Vanessa Kopp <Vanessa.Kopp@wakegov.com>
Subject: A letter to the community

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.



Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe vanessa.kopp@wakegov.com](mailto:vanessa.kopp@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by





From: Lorena McDowell
Sent: Wednesday, July 28, 2021 7:38 PM
To: Vanessa Kopp
Subject: FW: A letter to the community

FYI

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Lorena McDowell
Sent: Wednesday, July 28, 2021 7:36 PM
To: Frances Bisby <fbisby@gmail.com>
Cc: Jarvis, Larry <Larry.Jarvis@raleighnc.gov>; Taylor, Lamont <Lamont.Taylor@raleighnc.gov>; David E Harris (<dharris@wakegov.com>) <dharris@wakegov.com>
Subject: FW: A letter to the community
Importance: High

Frances,

Please see message below.

The City and the County are trying to understand how we got here.

On Monday afternoon, City and County leadership met with you and Kim to discuss the transition of the Housing Navigation Unit, moving it from a function of the Partnership to a function of the County. As we left the conversation, the Partnership agreed to have further discussions with the City about where the current City HNU funding could support the Access Hub. The Partnership also agreed to have discussions with the County about realigning the County's current Access Hub funding to increase Access Hub capacity, in support of the increasing demand. These conversations have not yet happened, and yet, the Partnership has communicated the closure (not transition) of the HNU to the

community, effective this Friday, July 30th. From the City and County's perspective, this is not an accurate statement and is detrimental to our community.

To be clear, the City and the County, have no interest in this service ending. Our goal is to transition the HNU work to the County, allowing the Partnership to focus on its core missions of coordinated access, HMIS and the NOFA application. Our collective interest is, and has always been, in ensuring the success of the HNU and the Partnership as a whole.

Can you tell us if the Partnership Board was aware of, or is in support of the message that was sent today? Do you have suggestions for how we can correct this error?

In service,

Lorena D. McDowell, MPNA

Housing Department Director

Wake County Government

Housing Affordability & Community Revitalization

Lorena.McDowell@wakegov.com

919.856.5267 office | 919.856.5594 fax

frwakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>

Sent: Wednesday, July 28, 2021 4:00 PM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>

Subject: A letter to the community

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021



Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe loreana.mcdowell@wakegov.com](mailto:loreana.mcdowell@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Vickie Adamson
Sent: Wednesday, July 28, 2021 10:30 PM
To: Duane Holder
Cc: David Ellis; Johnna Sharpe; Emily Lucas; Ashley Jacobs; Chris Dillon; Denise Foreman; Toni Womack; Lisa Provencher; Lorena McDowell; Matt Calabria
Subject: Re: August 16th Agenda Item - Raleigh/Wake Partnership to End and Prevent Homelessness

Hi Duane,

We will have a chance to see this in a Work session prior to the August 16 meeting?

I think we will get a lot of community interest in this housing move and I want to be sure it does not look like we are making these changes without community input.

Vickie Adamson

Vice-Chair County Commission

Wake County Government

Vickie.Adamson@wakegov.com

301 S. McDowell St

Suite 4800

Raleigh, NC 27602

wakegov.com

Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Tuesday, July 27, 2021 9:59 AM
To: BOC - Commissioners <commissioners@wakegov.com>
Cc: David Ellis <David.Ellis@wakegov.com>; Johnna Sharpe <Johnna.Sharpe@wakegov.com>; Emily Lucas <Emily.Lucas@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Chris Dillon <Chris.Dillon@wakegov.com>; Denise Foreman <Denise.Foreman@wakegov.com>; Toni Womack <Toni.Womack@wakegov.com>; Lisa Provencher <Lisa.Provencher@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: August 16th Agenda Item - Raleigh/Wake Partnership to End and Prevent Homelessness

Good morning Board members.

The Raleigh/Wake Partnership to End and Prevent Homelessness (Partnership) was funded last year to operate the Housing Navigation Unit on behalf of the County and the City of Raleigh. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a unit database and to provide displacement relocation services. In addition to the Housing Navigation Unit, the Partnership also operates the countywide House Wake! Access Hub, which is a centralized call center to receive housing inquiries and help triage housing needs. While the Partnership has done a very good job of operating the Access Hub, to date, it has struggled in

getting the Housing Navigation Unit effectively up and running and quickly finding housing for displaced clients. Additionally, as a result of COVID, there has been a substantial and growing increase in the number of individuals reaching out to the Access Hub for assistance. The County and the City recognize that launching both the House Wake! Access Hub and the Housing Navigation Unit simultaneously has been a difficult lift for the Partnership. Given the current environment of the increasing need for access to housing services (Access Hub/Coordinated Entry) and displacement relocation services (HNU), we would like to realign our combined efforts and funding to better suit the growing needs of our community. We believe that this will allow the Partnership to focus more energy on those efforts that are at the core of their mission.

At your August 16th regular meeting, staff will bring forth a request for the addition of 9 full-time equivalent (FTE) positions for the Housing Affordability & Community Revitalization Department (Housing Department). The proposal will include transitioning the Housing Navigation Unit to the County's Housing Department. The current unit is supported by both County and City funding and this reassignment can be accomplished within available resources. The City is in support of this change.

While we realize that the addition of these positions represents an off (budget) cycle addition of FTE's, we do feel that the current immediate urgency existent throughout the community necessitates this action.

Please feel free to contact me if you have any questions related to this proposed action prior to your meeting on August 16th.

Thank you.

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: Duane Holder
Sent: Thursday, July 29, 2021 9:09 AM
To: Vickie Adamson
Cc: David Ellis; Johnna Sharpe; Emily Lucas; Ashley Jacobs; Chris Dillon; Denise Foreman; Toni Womack; Lisa Provencher; Lorena McDowell; Matt Calabria
Subject: RE: August 16th Agenda Item - Raleigh/Wake Partnership to End and Prevent Homelessness

Good morning Commissioner Adamson. Yes, we are planning to bring this item to the 8/9 BOC work session.

Thank you!

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Vickie Adamson <Vickie.Adamson@wakegov.com>
Sent: Wednesday, July 28, 2021 10:30 PM
To: Duane Holder <Duane.Holder@wakegov.com>
Cc: David Ellis <David.Ellis@wakegov.com>; Johnna Sharpe <Johnna.Sharpe@wakegov.com>; Emily Lucas <Emily.Lucas@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Chris Dillon <Chris.Dillon@wakegov.com>; Denise Foreman <Denise.Foreman@wakegov.com>; Toni Womack <Toni.Womack@wakegov.com>; Lisa Provencher <Lisa.Provencher@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>; Matt Calabria <Matt.Calabria@wakegov.com>
Subject: Re: August 16th Agenda Item - Raleigh/Wake Partnership to End and Prevent Homelessness

Hi Duane,

We will have a chance to see this in a Work session prior to the August 16 meeting?

I think we will get a lot of community interest in this housing move and I want to be sure it does not look like we are making these changes without community input.

Vickie Adamson

Vice-Chair County Commission

Wake County Government

Vickie.Adamson@wakegov.com

301 S. McDowell St

Suite 4800

Raleigh, NC 27602

wakegov.com

Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Tuesday, July 27, 2021 9:59 AM

To: BOC - Commissioners <commissioners@wakegov.com>

Cc: David Ellis <David.Ellis@wakegov.com>; Johnna Sharpe <Johnna.Sharpe@wakegov.com>; Emily Lucas <Emily.Lucas@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Chris Dillon <Chris.Dillon@wakegov.com>; Denise Foreman <Denise.Foreman@wakegov.com>; Toni Womack <Toni.Womack@wakegov.com>; Lisa Provencher <Lisa.Provencher@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>

Subject: August 16th Agenda Item - Raleigh/Wake Partnership to End and Prevent Homelessness

Good morning Board members.

The Raleigh/Wake Partnership to End and Prevent Homelessness (Partnership) was funded last year to operate the Housing Navigation Unit on behalf of the County and the City of Raleigh. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a unit database and to provide displacement relocation services. In addition to the Housing Navigation Unit, the Partnership also operates the countywide House Wake! Access Hub, which is a centralized call center to receive housing inquiries and help triage housing needs. While the Partnership has done a very good job of operating the Access Hub, to date, it has struggled in getting the Housing Navigation Unit effectively up and running and quickly finding housing for displaced clients. Additionally, as a result of COVID, there has been a substantial and growing increase in the number of individuals reaching out to the Access Hub for assistance. The County and the City recognize that launching both the House Wake! Access Hub and the Housing Navigation Unit simultaneously has been a difficult lift for the Partnership. Given the current environment of the increasing need for access to housing services (Access Hub/Coordinated Entry) and displacement relocation services (HNU), we would like to realign our combined efforts and funding to better suit the

growing needs of our community. We believe that this will allow the Partnership to focus more energy on those efforts that are at the core of their mission.

At your August 16th regular meeting, staff will bring forth a request for the addition of 9 full-time equivalent (FTE) positions for the Housing Affordability & Community Revitalization Department (Housing Department). The proposal will include transitioning the Housing Navigation Unit to the County's Housing Department. The current unit is supported by both County and City funding and this reassignment can be accomplished within available resources. The City is in support of this change.

While we realize that the addition of these positions represents an off (budget) cycle addition of FTE's, we do feel that the current immediate urgency existent throughout the community necessitates this action.

Please feel free to contact me if you have any questions related to this proposed action prior to your meeting on August 16th.

Thank you.

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: David Ellis
Sent: Thursday, July 29, 2021 9:46 AM
To: Duane Holder; Vickie Adamson
Cc: Matt Calabria; Lorena McDowell
Subject: RE: August 16th Agenda Item - Raleigh/Wake Partnership to End and Prevent Homelessness

Good Morning everyone,

We are terminating this contractual relationship due to performance issues. We need to be extremely careful on what is discussed during the work session. I would recommend that the focus is on the following

1. How the program will continue to function
2. Importance of the function in a community with a low vacancy rate and recent displacements
3. Alignment within the organization and the partnership with the City. We do not want the Partnership to feel like if they pack the room then the County will reverse course.

Thanks

David Ellis

County Manager
Wake County Government
Office of the County Manager
David.Ellis@wakegov.com
919.856.6160 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Thursday, July 29, 2021 9:09 AM
To: Vickie Adamson <Vickie.Adamson@wakegov.com>
Cc: David Ellis <David.Ellis@wakegov.com>; Johnna Sharpe <Johnna.Sharpe@wakegov.com>; Emily Lucas <Emily.Lucas@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Chris Dillon <Chris.Dillon@wakegov.com>; Denise Foreman <Denise.Foreman@wakegov.com>; Toni Womack <Toni.Womack@wakegov.com>; Lisa Provencher <Lisa.Provencher@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>; Matt Calabria <Matt.Calabria@wakegov.com>
Subject: RE: August 16th Agenda Item - Raleigh/Wake Partnership to End and Prevent Homelessness

Good morning Commissioner Adamson. Yes, we are planning to bring this item to the 8/9 BOC work session.

Thank you!

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Vickie Adamson <Vickie.Adamson@wakegov.com>

Sent: Wednesday, July 28, 2021 10:30 PM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: David Ellis <David.Ellis@wakegov.com>; Johnna Sharpe <Johnna.Sharpe@wakegov.com>; Emily Lucas <Emily.Lucas@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Chris Dillon <Chris.Dillon@wakegov.com>; Denise Foreman <Denise.Foreman@wakegov.com>; Toni Womack <Toni.Womack@wakegov.com>; Lisa Provencher <Lisa.Provencher@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>; Matt Calabria <Matt.Calabria@wakegov.com>

Subject: Re: August 16th Agenda Item - Raleigh/Wake Partnership to End and Prevent Homelessness

Hi Duane,

We will have a chance to see this in a Work session prior to the August 16 meeting?

I think we will get a lot of community interest in this housing move and I want to be sure it does not look like we are making these changes without community input.

Vickie Adamson

Vice-Chair County Commission

Wake County Government

Vickie.Adamson@wakegov.com

301 S. McDowell St

Suite 4800

Raleigh, NC 27602

Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Tuesday, July 27, 2021 9:59 AM
To: BOC - Commissioners <commissioners@wakegov.com>
Cc: David Ellis <David.Ellis@wakegov.com>; Johnna Sharpe <Johnna.Sharpe@wakegov.com>; Emily Lucas <Emily.Lucas@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Chris Dillon <Chris.Dillon@wakegov.com>; Denise Foreman <Denise.Foreman@wakegov.com>; Toni Womack <Toni.Womack@wakegov.com>; Lisa Provencher <Lisa.Provencher@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: August 16th Agenda Item - Raleigh/Wake Partnership to End and Prevent Homelessness

Good morning Board members.

The Raleigh/Wake Partnership to End and Prevent Homelessness (Partnership) was funded last year to operate the Housing Navigation Unit on behalf of the County and the City of Raleigh. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a unit database and to provide displacement relocation services. In addition to the Housing Navigation Unit, the Partnership also operates the countywide House Wake! Access Hub, which is a centralized call center to receive housing inquiries and help triage housing needs. While the Partnership has done a very good job of operating the Access Hub, to date, it has struggled in getting the Housing Navigation Unit effectively up and running and quickly finding housing for displaced clients. Additionally, as a result of COVID, there has been a substantial and growing increase in the number of individuals reaching out to the Access Hub for assistance. The County and the City recognize that launching both the House Wake! Access Hub and the Housing Navigation Unit simultaneously has been a difficult lift for the Partnership. Given the current environment of the increasing need for access to housing services (Access Hub/Coordinated Entry) and displacement relocation services (HNU), we would like to realign our combined efforts and funding to better suit the growing needs of our community. We believe that this will allow the Partnership to focus more energy on those efforts that are at the core of their mission.

At your August 16th regular meeting, staff will bring forth a request for the addition of 9 full-time equivalent (FTE) positions for the Housing Affordability & Community Revitalization Department (Housing Department). The proposal will include transitioning the Housing Navigation Unit to the County's Housing Department. The current unit is supported by both County and City funding and this reassignment can be accomplished within available resources. The City is in support of this change.

While we realize that the addition of these positions represents an off (budget) cycle addition of FTE's, we do feel that the current immediate urgency existent throughout the community necessitates this action.

Please feel free to contact me if you have any questions related to this proposed action prior to your meeting on August 16th.

Thank you.

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com

Wake follows
THE 3Ws



Wear



Wait



Wash

From: Duane Holder
Sent: Thursday, July 29, 2021 3:59 PM
To: Leah Holdren
Cc: Lorena McDowell; Edward Barberio; Ashley Jacobs
Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services."

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I'm thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don't want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it "on hold".

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: David Ellis <David.Ellis@wakegov.com>
Sent: Wednesday, July 28, 2021 4:06 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Subject: Fwd: A letter to the community

This is not accurate

David Ellis
County Manager
Wake County Government
County Manager's Office
david.ellis@wakegov.com
[919.856.6160](tel:919.856.6160) office | [919.856.6168](tel:919.856.6168) fax
[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com)
[wakegov.com](https://www.wakegov.com)

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>
Date: July 28, 2021 at 4:00:40 PM EDT
To: David Ellis <David.Ellis@wakegov.com>
Subject: A letter to the community
Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021

Raleigh/Wake
PARTNERSHIP
To End Homelessness



Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



Try email marketing for free today!

From: Leah Holdren
Sent: Thursday, July 29, 2021 5:11 PM
To: Lorena McDowell; Edward Barberio
Subject: RE: A letter to the community

I've reached out to the City of Raleigh comms folks to work on this.

Can you share with me what we're okay to share publicly around this? Are we okay to say we're anticipating bringing this unit within the county's housing department? Where to point someone who needs this help during the transition?

Thanks!

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Thursday, July 29, 2021 3:59 PM
To: Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services."

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I'm thinking this would be more effective as a joint statement from the 2 bodies, and

2. We don't want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it "on hold".

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: David Ellis <David.Ellis@wakegov.com>
Sent: Wednesday, July 28, 2021 4:06 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager
Wake County Government
County Manager's Office
david.ellis@wakegov.com
[919.856.6160](tel:919.856.6160) office | [919.856.6168](tel:919.856.6168) fax
[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com/301-S-McDowell-Street-Raleigh-NC-27601)
wakegov.com

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>
Date: July 28, 2021 at 4:00:40 PM EDT
To: David Ellis <David.Ellis@wakegov.com>
Subject: A letter to the community
Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.



Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Edward Barberio
Sent: Thursday, July 29, 2021 7:00 PM
To: Lorena McDowell
Subject: FW: Housing Navigation Unit closing

Fyi...

Edward Barberio

Deputy Director
Wake County Government
Housing Affordability & Community Revitalization
edward.barberio@wakegov.com
919.856.5421 office | 919.856.5594 fax
336 Fayetteville St., Suite 440
Raleigh, NC 27602
wakegov.com



From: SmootPsych <smootpsych@gmail.com>
Sent: Wednesday, July 28, 2021 6:17 PM
To: Kim Crawford <kcrawford@partnershipwake.org>
Cc: Dr. Johnny Hill (jhill@shawu.edu) <jhill@shawu.edu>; Edward Barberio <Edward.Barberio@wakegov.com>; fbisby@gmail.com; Niffenegger, John P. <John.Niffenegger@raleighnc.gov>; kimlawyer <kimlawyer@aceseditors.org>; Maddie Horner <madeline.horner@raleighnc.gov>; Paige Jacob <paige.jacob@paigejacob.com>; Rashid Salahut (rashidsalahat@gmail.com) <rashidsalahat@gmail.com>; Sharon Edmundson (Sgeunc83@gmail.com) <Sgeunc83@gmail.com>; Tracy Dixon <tracydixonnc@gmail.com>; Utica Cason <uvcason@yahoo.com>; Vince Rozier (judgerozier@gmail.com) <judgerozier@gmail.com>; Willis, Tori <twillis@shawu.edu>; Jenn Von Egidy <jvonegidy@partnershipwake.org>; Jasmin Volkel <jvolkel@partnershipwake.org>
Subject: Re: Housing Navigation Unit closing

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

While this is difficult news, I appreciate your commitment to the people who so desperately need housing in our community and to our staff. I think your letters to the landlords and community were excellent and very appropriate for the circumstances. Thank you for the information and I know we will talk further.

On Wed, Jul 28, 2021 at 2:11 PM Kim Crawford <kcrawford@partnershipwake.org> wrote:

Good Afternoon BoD colleagues –

Informing you that as of Monday July 26th, funding for the Housing Navigation Unit was pulled by both Wake County and City of Raleigh. Certainly, this is a shock and were completely caught off guard. Without funding from these two entities, we are not able to maintain this program and therefore will have to close down the HNU program, effective immediately. While there is much more to this situation, I wanted to let you know:

- The Executive Committee has been fully informed and involved
- HNU staff have been notified, and steps are being put in place to assist them moving forward
- We are in the process of shutting down programming – web, emails, etc.
- The data (property owners) will be sent over to Wake County later today or tomorrow. Wake County indicated during our meeting that they in fact were going create their HNU program. Makes sense to us to share with them the owners that did agree to work with us. We will of course leave it up to them if or when they want to contact these property owners.
- Public notices regarding closure will go out either later today or tomorrow morning – see below.

I am happy to talk through with anyone, but know a full detail of what happened and when will be provided during the next upcoming board meeting.

Be Well – Be Safe,

Kim Crawford

Kim Crawford, MS, MA

Executive Director

Raleigh Wake Partnership to End & Prevent Homelessness

kcrawford@partnershipwake.org

Office; 919-443-0098, xt 1033

www.partnershipwake.org



A letter to the community: the closing of the Housing Navigation Unit

Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. The staff has never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it has done for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or

kcrawford@partnershipwake.org

Sincerely,

Kim Crawford

Executive Director

Raleigh Wake Partnership to End and Prevent Homelessness

A letter to our Property Managers: the closing of the Housing Navigation Unit

Dear Property Management Partners,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021. We are so appreciative of your partnership and dedication to serving our community's most vulnerable. All costs incurred through July and August will be honored.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. The staff has never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it has done for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or Mari Taylor at 919-443-0098 x1025 or hnu@partnershipwake.org.

Sincerely,

Kim Crawford

Executive Director

Raleigh Wake Partnership to End and Prevent Homelessness

--

David L. Smoot, PhD

www.wakefamilypsych.com

From: Leah Holdren
Sent: Friday, July 30, 2021 8:30 AM
To: Duane Holder
Cc: Lorena McDowell; Edward Barberio; Ashley Jacobs
Subject: RE: A letter to the community

Good morning Duane,

How much information are we comfortable sharing about our work around bringing this back service within the county? Do we want to keep things vague, that we're working to find a solution and will share updates soon? Or that we're taking active steps to set this unit up within our organization? I don't want to misspeak on anything, but want to give as much information as possible.

Where can we direct people to who may need this service during the interim?

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren
Sent: Thursday, July 29, 2021 4:24 PM
To: Duane Holder <Duane.Holder@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi Duane,

Thanks for bringing this to my attention! We can absolutely draft something to have on hand for when/if we need it. I will work with Lorena and her team to get something started and gather the information for what our plans are moving forward with this unit. I'll also reach out to my counterparts at the City of Raleigh so we can all be on the same page.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Thursday, July 29, 2021 3:59 PM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services."

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I'm thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don't want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it "on hold".

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: David Ellis <David.Ellis@wakegov.com>

Sent: Wednesday, July 28, 2021 4:06 PM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager

Wake County Government

County Manager's Office

david.ellis@wakegov.com

919.856.6160 office | 919.856.6168 fax

[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com/301-S-McDowell-Street-Raleigh-NC-27601)

[wakegov.com](https://www.wakegov.com)

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>

Date: July 28, 2021 at 4:00:40 PM EDT

To: David Ellis <David.Ellis@wakegov.com>

Subject: A letter to the community

Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021

Raleigh/Wake
PARTNERSHIP
To End Homelessness



HOUSING
Navigation Unit

Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Duane Holder
Sent: Friday, July 30, 2021 9:01 AM
To: Leah Holdren
Cc: Lorena McDowell; Edward Barberio; Ashley Jacobs
Subject: RE: A letter to the community

Hi Leah. We want to keep it somewhat vague since we have yet to formally present to the BOC.

In the interim I would think people in need should call the Access Hub. Lorena or Ed can you confirm? And if so, can you let Leah know that #?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Friday, July 30, 2021 8:30 AM
To: Duane Holder <Duane.Holder@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Good morning Duane,

How much information are we comfortable sharing about our work around bringing this back service within the county? Do we want to keep things vague, that we're working to find a solution and will share updates soon? Or that we're taking active steps to set this unit up within our organization? I don't want to misspeak on anything, but want to give as much information as possible.

Where can we direct people to who may need this service during the interim?

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Leah Holdren

Sent: Thursday, July 29, 2021 4:24 PM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Duane,

Thanks for bringing this to my attention! We can absolutely draft something to have on hand for when/if we need it. I will work with Lorena and her team to get something started and gather the information for what our plans are moving forward with this unit. I'll also reach out to my counterparts at the City of Raleigh so we can all be on the same page.

Thanks!

Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Thursday, July 29, 2021 3:59 PM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have “on hold” in case we get pushback or concern from the community. The messaging would be more in line with: “The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services.”

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I’m thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don’t want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it “on hold”.

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: David Ellis <David.Ellis@wakegov.com>

Sent: Wednesday, July 28, 2021 4:06 PM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager

Wake County Government

County Manager’s Office

david.ellis@wakegov.com

[919.856.6160](tel:919.856.6160) office | [919.856.6168](tel:919.856.6168) fax

[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com/301-S-McDowell-Street-Raleigh-NC-27601)

wakegov.com

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>

Date: July 28, 2021 at 4:00:40 PM EDT

To: David Ellis <David.Ellis@wakegov.com>

Subject: A letter to the community

Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021



Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](#)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Leah Holdren
Sent: Friday, July 30, 2021 9:10 AM
To: Lorena McDowell; Duane Holder
Cc: Edward Barberio; Ashley Jacobs
Subject: RE: A letter to the community

Thanks all!

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 9:08 AM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

They should call the Access Hub at (919) 443-0096

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Friday, July 30, 2021 9:01 AM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Leah. We want to keep it somewhat vague since we have yet to formally present to the BOC.

In the interim I would think people in need should call the Access Hub. Lorena or Ed can you confirm? And if so, can you let Leah know that #?

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 8:30 AM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Good morning Duane,

How much information are we comfortable sharing about our work around bringing this back service within the county? Do we want to keep things vague, that we're working to find a solution and will share updates soon? Or that we're taking active steps to set this unit up within our organization? I don't want to misspeak on anything, but want to give as much information as possible.

Where can we direct people to who may need this service during the interim?

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren
Sent: Thursday, July 29, 2021 4:24 PM
To: Duane Holder <Duane.Holder@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi Duane,

Thanks for bringing this to my attention! We can absolutely draft something to have on hand for when/if we need it. I will work with Lorena and her team to get something started and gather the information for what our plans are moving forward with this unit. I'll also reach out to my counterparts at the City of Raleigh so we can all be on the same page.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Thursday, July 29, 2021 3:59 PM
To: Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by

the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services.”

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I’m thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don’t want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it “on hold”.

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: David Ellis <David.Ellis@wakegov.com>

Sent: Wednesday, July 28, 2021 4:06 PM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager
Wake County Government
County Manager’s Office
david.ellis@wakegov.com
919.856.6160 office | 919.856.6168 fax
[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com/301-S-McDowell-Street-Raleigh-NC-27601)
wakegov.com

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>

Date: July 28, 2021 at 4:00:40 PM EDT

To: David Ellis <David.Ellis@wakegov.com>

Subject: A letter to the community

Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021



Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Leah Holdren
Sent: Friday, July 30, 2021 11:34 AM
To: Lorena McDowell; Duane Holder
Cc: Edward Barberio; Ashley Jacobs
Subject: RE: A letter to the community
Attachments: Housing Navigation Unit Statement.docx

Hi –
See attached for the drafted statement. I've put it together like an email since it sounded like this may be sent out to the listserv but the main body of the statement can be used to reply to any media calls too.

Let me know who else might need to see this draft and review. Once I get your reviews/edits, I'll send to the city. They know it's coming and are on board with it.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 9:08 AM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

They should call the Access Hub at (919) 443-0096

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Friday, July 30, 2021 9:01 AM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Leah. We want to keep it somewhat vague since we have yet to formally present to the BOC.

In the interim I would think people in need should call the Access Hub. Lorena or Ed can you confirm? And if so, can you let Leah know that #?

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 8:30 AM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Good morning Duane,

How much information are we comfortable sharing about our work around bringing this back service within the county? Do we want to keep things vague, that we're working to find a solution and will share updates soon? Or that we're

taking active steps to set this unit up within our organization? I don't want to misspeak on anything, but want to give as much information as possible.

Where can we direct people to who may need this service during the interim?

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren
Sent: Thursday, July 29, 2021 4:24 PM
To: Duane Holder <Duane.Holder@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi Duane,

Thanks for bringing this to my attention! We can absolutely draft something to have on hand for when/if we need it. I will work with Lorena and her team to get something started and gather the information for what our plans are moving forward with this unit. I'll also reach out to my counterparts at the City of Raleigh so we can all be on the same page.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Thursday, July 29, 2021 3:59 PM
To: Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services."

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I'm thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don't want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it "on hold".

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: David Ellis <David.Ellis@wakegov.com>

Sent: Wednesday, July 28, 2021 4:06 PM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager
Wake County Government
County Manager's Office
david.ellis@wakegov.com
[919.856.6160](tel:919.856.6160) office | [919.856.6168](tel:919.856.6168) fax
[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com)
[wakegov.com](https://www.wakegov.com)

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>
Date: July 28, 2021 at 4:00:40 PM EDT
To: David Ellis <David.Ellis@wakegov.com>
Subject: A letter to the community
Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021

Raleigh/Wake
PARTNERSHIP
To End Homelessness



HOUSING
Navigation Unit

Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Duane Holder
Sent: Friday, July 30, 2021 12:34 PM
To: Leah Holdren; Lorena McDowell
Cc: Edward Barberio; Ashley Jacobs
Subject: RE: A letter to the community

I think this is great!

Thanks Leah.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Friday, July 30, 2021 11:34 AM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi –
See attached for the drafted statement. I've put it together like an email since it sounded like this may be sent out to the listserv but the main body of the statement can be used to reply to any media calls too.

Let me know who else might need to see this draft and review. Once I get your reviews/edits, I'll send to the city. They know it's coming and are on board with it.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 9:08 AM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

They should call the Access Hub at (919) 443-0096

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 9:01 AM
To: Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi Leah. We want to keep it somewhat vague since we have yet to formally present to the BOC.

In the interim I would think people in need should call the Access Hub. Lorena or Ed can you confirm? And if so, can you let Leah know that #?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 8:30 AM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Good morning Duane,

How much information are we comfortable sharing about our work around bringing this back service within the county? Do we want to keep things vague, that we're working to find a solution and will share updates soon? Or that we're taking active steps to set this unit up within our organization? I don't want to misspeak on anything, but want to give as much information as possible.

Where can we direct people to who may need this service during the interim?

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Leah Holdren

Sent: Thursday, July 29, 2021 4:24 PM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Duane,

Thanks for bringing this to my attention! We can absolutely draft something to have on hand for when/if we need it. I will work with Lorena and her team to get something started and gather the information for what our plans are moving forward with this unit. I'll also reach out to my counterparts at the City of Raleigh so we can all be on the same page.

Thanks!
Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Thursday, July 29, 2021 3:59 PM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services."

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I'm thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don't want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it "on hold".

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: David Ellis <David.Ellis@wakegov.com>
Sent: Wednesday, July 28, 2021 4:06 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager
Wake County Government
County Manager's Office
david.ellis@wakegov.com
[919.856.6160](tel:919.856.6160) office | [919.856.6168](tel:919.856.6168) fax
[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com/301-S-McDowell-Street-Raleigh-NC-27601)
wakegov.com

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>
Date: July 28, 2021 at 4:00:40 PM EDT
To: David Ellis <David.Ellis@wakegov.com>
Subject: A letter to the community
Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.



Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Duane Holder
Sent: Friday, July 30, 2021 12:47 PM
To: Lorena McDowell; David Ellis
Subject: RE: Housing Navigation Unit closing

Wowwww.....

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Thursday, July 29, 2021 7:18 PM
To: Duane Holder <Duane.Holder@wakegov.com>; David Ellis <David.Ellis@wakegov.com>
Subject: FW: Housing Navigation Unit closing

FYI

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Edward Barberio <Edward.Barberio@wakegov.com>
Sent: Thursday, July 29, 2021 7:00 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: FW: Housing Navigation Unit closing

Fyi...

Edward Barberio

Deputy Director
Wake County Government
Housing Affordability & Community Revitalization
edward.barberio@wakegov.com
919.856.5421 office | 919.856.5594 fax
336 Fayetteville St., Suite 440
Raleigh, NC 27602
wakegov.com



From: SmootPsych <smootpsych@gmail.com>
Sent: Wednesday, July 28, 2021 6:17 PM
To: Kim Crawford <kcrawford@partnershipwake.org>
Cc: Dr. Johnny Hill (jhill@shawu.edu) <jhill@shawu.edu>; Edward Barberio <Edward.Barberio@wakegov.com>; fbisby@gmail.com; Niffenegger, John P. <John.Niffenegger@raleighnc.gov>; kimlawyer <kimlawyer@aceseditors.org>; Maddie Horner <madeline.horner@raleighnc.gov>; Paige Jacob <paige.jacob@paigejacob.com>; Rashid Salahut <rashidsalahat@gmail.com> <rashidsalahat@gmail.com>; Sharon Edmundson (Sgeunc83@gmail.com) <Sgeunc83@gmail.com>; Tracy Dixon <tracydixonnc@gmail.com>; Utica Cason <uvcason@yahoo.com>; Vince Rozier (judgerozier@gmail.com) <judgerozier@gmail.com>; Willis, Tori <twillis@shawu.edu>; Jenn Von Egidy <jvonegidy@partnershipwake.org>; Jasmin Volkel <jvolkel@partnershipwake.org>
Subject: Re: Housing Navigation Unit closing

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

While this is difficult news, I appreciate your commitment to the people who so desperately need housing in our community and to our staff. I think your letters to the landlords and community were excellent and very appropriate for the circumstances. Thank you for the information and I know we will talk further.

On Wed, Jul 28, 2021 at 2:11 PM Kim Crawford <kcrawford@partnershipwake.org> wrote:

Good Afternoon BoD colleagues –

Informing you that as of Monday July 26th, funding for the Housing Navigation Unit was pulled by both Wake County and City of Raleigh. Certainly, this is a shock and were completely caught off guard. Without funding from these two entities, we are not able to maintain this program and therefore will have to close down the HNU program, effective immediately. While there is much more to this situation, I wanted to let you know:

- The Executive Committee has been fully informed and involved
- HNU staff have been notified, and steps are being put in place to assist them moving forward
- We are in the process of shutting down programming – web, emails, etc.
- The data (property owners) will be sent over to Wake County later today or tomorrow. Wake County indicated during our meeting that they in fact were going create their HNU program. Makes sense to us to share with them the owners that did agree to work with us. We will of course leave it up to them if or when they want to contact these property owners.
- Public notices regarding closure will go out either later today or tomorrow morning – see below.

I am happy to talk through with anyone, but know a full detail of what happened and when will be provided during the next upcoming board meeting.

Be Well – Be Safe,

Kim Crawford

Kim Crawford, MS, MA

Executive Director

Raleigh Wake Partnership to End & Prevent Homelessness

kcrawford@partnershipwake.org

Office; 919-443-0098, xt 1033

www.partnershipwake.org



A letter to the community: the closing of the Housing Navigation Unit

Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. The staff has never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it has done for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or

kcrawford@partnershipwake.org

Sincerely,

Kim Crawford

Executive Director

Raleigh Wake Partnership to End and Prevent Homelessness

A letter to our Property Managers: the closing of the Housing Navigation Unit

Dear Property Management Partners,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021. We are so appreciative of your partnership and dedication to serving our community's most vulnerable. All costs incurred through July and August will be honored.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. The staff has never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it has done for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or Mari Taylor at 919-443-0098 x1025 or hnu@partnershipwake.org.

Sincerely,

Kim Crawford

Executive Director

Raleigh Wake Partnership to End and Prevent Homelessness

--

David L. Smoot, PhD

www.wakefamilypsych.com

From: Duane Holder
Sent: Friday, July 30, 2021 4:29 PM
To: Lorena McDowell; Leah Holdren
Cc: Edward Barberio; Ashley Jacobs
Subject: RE: A letter to the community

Sorry for the delay. I'm in total agreement with this! Great idea Lorena.

Leah, can you add that?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 4:23 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Following up on this...

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 12:38 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: Re: A letter to the community

This is great.

Duane: I'd like to schedule some community listening sessions alto hear, directly from the community, what would best support them. If you're ok with this, maybe we add a sentence that these are forthcoming?

Lorena D. McDowell

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 12:34:10 PM
To: Leah Holdren <Leah.Holdren@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

I think this is great!

Thanks Leah.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 11:34 AM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi –

See attached for the drafted statement. I've put it together like an email since it sounded like this may be sent out to the listserv but the main body of the statement can be used to reply to any media calls too.

Let me know who else might need to see this draft and review. Once I get your reviews/edits, I'll send to the city. They know it's coming and are on board with it.

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>

Sent: Friday, July 30, 2021 9:08 AM

To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

They should call the Access Hub at (919) 443-0096

In service,

Lorena D. McDowell, MPNA

Housing Department Director

Wake County Government

Housing Affordability & Community Revitalization

Lorena.McDowell@wakegov.com

919.856.5267 office | 919.856.5594 fax

wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Friday, July 30, 2021 9:01 AM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Leah. We want to keep it somewhat vague since we have yet to formally present to the BOC.

In the interim I would think people in need should call the Access Hub. Lorena or Ed can you confirm? And if so, can you let Leah know that #?

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 8:30 AM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Good morning Duane,

How much information are we comfortable sharing about our work around bringing this back service within the county? Do we want to keep things vague, that we're working to find a solution and will share updates soon? Or that we're

taking active steps to set this unit up within our organization? I don't want to misspeak on anything, but want to give as much information as possible.

Where can we direct people to who may need this service during the interim?

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren
Sent: Thursday, July 29, 2021 4:24 PM
To: Duane Holder <Duane.Holder@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi Duane,

Thanks for bringing this to my attention! We can absolutely draft something to have on hand for when/if we need it. I will work with Lorena and her team to get something started and gather the information for what our plans are moving forward with this unit. I'll also reach out to my counterparts at the City of Raleigh so we can all be on the same page.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Thursday, July 29, 2021 3:59 PM
To: Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services."

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I'm thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don't want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it "on hold".

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: David Ellis <David.Ellis@wakegov.com>

Sent: Wednesday, July 28, 2021 4:06 PM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager
Wake County Government
County Manager's Office
david.ellis@wakegov.com
[919.856.6160](tel:919.856.6160) office | [919.856.6168](tel:919.856.6168) fax
[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com)
[wakegov.com](https://www.wakegov.com)

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>
Date: July 28, 2021 at 4:00:40 PM EDT
To: David Ellis <David.Ellis@wakegov.com>
Subject: A letter to the community
Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021

Raleigh/Wake
PARTNERSHIP
To End Homelessness



HOUSING
Navigation Unit

Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Lorena McDowell
Sent: Friday, July 30, 2021 5:30 PM
To: Vanessa Kopp; David Harris; Edward Barberio
Subject: Fwd: A letter to the community

FYI RE: listening sessions.

We can discuss next week.

Have a great weekend!

Lorena

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 4:29:04 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Sorry for the delay. I'm in total agreement with this! Great idea Lorena.

Leah, can you add that?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 4:23 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Following up on this...

In service,

Lorena D. McDowell, MPNA

Housing Department Director

Wake County Government

Housing Affordability & Community Revitalization

Lorena.McDowell@wakegov.com

919.856.5267 office | 919.856.5594 fax

wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Lorena McDowell <Lorena.McDowell@wakegov.com>

Sent: Friday, July 30, 2021 12:38 PM

To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: Re: A letter to the community

This is great.

Duane: I'd like to schedule some community listening sessions alto hear, directly from the community, what would best support them. If you're ok with this, maybe we add a sentence that these are forthcoming?

Lorena D. McDowell

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Friday, July 30, 2021 12:34:10 PM

To: Leah Holdren <Leah.Holdren@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

I think this is great!

Thanks Leah.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 11:34 AM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi –

See attached for the drafted statement. I've put it together like an email since it sounded like this may be sent out to the listserv but the main body of the statement can be used to reply to any media calls too.

Let me know who else might need to see this draft and review. Once I get your reviews/edits, I'll send to the city. They know it's coming and are on board with it.

Thanks!

Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>

Sent: Friday, July 30, 2021 9:08 AM

To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

They should call the Access Hub at (919) 443-0096

In service,

Lorena D. McDowell, MPNA

Housing Department Director

Wake County Government

Housing Affordability & Community Revitalization

Lorena.McDowell@wakegov.com

919.856.5267 office | 919.856.5594 fax

wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Friday, July 30, 2021 9:01 AM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Leah. We want to keep it somewhat vague since we have yet to formally present to the BOC.

In the interim I would think people in need should call the Access Hub. Lorena or Ed can you confirm? And if so, can you let Leah know that #?

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



Wear



Wait



Wash

From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 8:30 AM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Good morning Duane,

How much information are we comfortable sharing about our work around bringing this back service within the county? Do we want to keep things vague, that we're working to find a solution and will share updates soon? Or that we're taking active steps to set this unit up within our organization? I don't want to misspeak on anything, but want to give as much information as possible.

Where can we direct people to who may need this service during the interim?

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Leah Holdren

Sent: Thursday, July 29, 2021 4:24 PM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Duane,

Thanks for bringing this to my attention! We can absolutely draft something to have on hand for when/if we need it. I will work with Lorena and her team to get something started and gather the information for what our plans are moving forward with this unit. I'll also reach out to my counterparts at the City of Raleigh so we can all be on the same page.

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Thursday, July 29, 2021 3:59 PM
To: Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services."

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I'm thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don't want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it "on hold".

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550



From: David Ellis <David.Ellis@wakegov.com>
Sent: Wednesday, July 28, 2021 4:06 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Subject: Fwd: A letter to the community

This is not accurate

David Ellis
County Manager
Wake County Government
County Manager's Office
david.ellis@wakegov.com
[919.856.6160](tel:919.856.6160) office | [919.856.6168](tel:919.856.6168) fax
[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com/301-S-McDowell-Street-Raleigh-NC-27601)
[wakegov.com](https://www.wakegov.com)

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>
Date: July 28, 2021 at 4:00:40 PM EDT
To: David Ellis <David.Ellis@wakegov.com>
Subject: A letter to the community
Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021

Raleigh/Wake
PARTNERSHIP
To End Homelessness



HOUSING
Navigation Unit

Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Leah Holdren
Sent: Friday, July 30, 2021 11:24 PM
To: Duane Holder; Lorena McDowell
Cc: Edward Barberio; Ashley Jacobs
Subject: Re: A letter to the community

Yes, absolutely!

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 4:29:04 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Sorry for the delay. I'm in total agreement with this! Great idea Lorena.

Leah, can you add that?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 4:23 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Following up on this...

In service,

Lorena D. McDowell, MPNA

Housing Department Director

Wake County Government

Housing Affordability & Community Revitalization

Lorena.McDowell@wakegov.com

919.856.5267 office | 919.856.5594 fax

wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Lorena McDowell <Lorena.McDowell@wakegov.com>

Sent: Friday, July 30, 2021 12:38 PM

To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: Re: A letter to the community

This is great.

Duane: I'd like to schedule some community listening sessions alto hear, directly from the community, what would best support them. If you're ok with this, maybe we add a sentence that these are forthcoming?

Lorena D. McDowell

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Friday, July 30, 2021 12:34:10 PM

To: Leah Holdren <Leah.Holdren@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

I think this is great!

Thanks Leah.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Friday, July 30, 2021 11:34 AM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi –
See attached for the drafted statement. I've put it together like an email since it sounded like this may be sent out to the listserv but the main body of the statement can be used to reply to any media calls too.

Let me know who else might need to see this draft and review. Once I get your reviews/edits, I'll send to the city. They know it's coming and are on board with it.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 9:08 AM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

They should call the Access Hub at (919) 443-0096

In service,

Lorena D. McDowell, MPNA

Housing Department Director

Wake County Government

Housing Affordability & Community Revitalization

Lorena.McDowell@wakegov.com

919.856.5267 office | 919.856.5594 fax

wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Friday, July 30, 2021 9:01 AM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Leah. We want to keep it somewhat vague since we have yet to formally present to the BOC.

In the interim I would think people in need should call the Access Hub. Lorena or Ed can you confirm? And if so, can you let Leah know that #?

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 8:30 AM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Good morning Duane,

How much information are we comfortable sharing about our work around bringing this back service within the county? Do we want to keep things vague, that we're working to find a solution and will share updates soon? Or that we're taking active steps to set this unit up within our organization? I don't want to misspeak on anything, but want to give as much information as possible.

Where can we direct people to who may need this service during the interim?

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Leah Holdren

Sent: Thursday, July 29, 2021 4:24 PM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Duane,

Thanks for bringing this to my attention! We can absolutely draft something to have on hand for when/if we need it. I will work with Lorena and her team to get something started and gather the information for what our plans are moving forward with this unit. I'll also reach out to my counterparts at the City of Raleigh so we can all be on the same page.

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Thursday, July 29, 2021 3:59 PM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services."

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I'm thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don't want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it "on hold".

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



Wear



Wait



Wash

From: David Ellis <David.Ellis@wakegov.com>

Sent: Wednesday, July 28, 2021 4:06 PM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager

Wake County Government

County Manager's Office

david.ellis@wakegov.com

[919.856.6160](tel:919.856.6160) office | [919.856.6168](tel:919.856.6168) fax

[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com/301-S-McDowell-Street-Raleigh-NC-27601)

[wakegov.com](https://www.wakegov.com)

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>

Date: July 28, 2021 at 4:00:40 PM EDT

To: David Ellis <David.Ellis@wakegov.com>

Subject: A letter to the community

Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021

Raleigh/Wake

PARTNERSHIP
To End Homelessness



HOUSING
Navigation Unit

Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Leah Holdren
Sent: Monday, August 2, 2021 8:31 AM
To: Duane Holder; Lorena McDowell
Cc: Edward Barberio; Ashley Jacobs; Dara Demi
Subject: RE: A letter to the community
Attachments: Housing Navigation Unit Statement.docx

Good morning!

Attached is the updated draft with the line about the community listening sessions coming soon. If we're good with this on our end, I'll share the full statement with the city to get their okay.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Friday, July 30, 2021 11:24 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: Re: A letter to the community

Yes, absolutely!

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 4:29:04 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Sorry for the delay. I'm in total agreement with this! Great idea Lorena.

Leah, can you add that?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>

Sent: Friday, July 30, 2021 4:23 PM

To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Following up on this...

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Lorena McDowell <Lorena.McDowell@wakegov.com>

Sent: Friday, July 30, 2021 12:38 PM

To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: Re: A letter to the community

This is great.

Duane: I'd like to schedule some community listening sessions alto hear, directly from the community, what would best support them. If you're ok with this, maybe we add a sentence that these are forthcoming?

Lorena D. McDowell

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 12:34:10 PM
To: Leah Holdren <Leah.Holdren@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

I think this is great!

Thanks Leah.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Friday, July 30, 2021 11:34 AM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi –

See attached for the drafted statement. I've put it together like an email since it sounded like this may be sent out to the listserv but the main body of the statement can be used to reply to any media calls too.

Let me know who else might need to see this draft and review. Once I get your reviews/edits, I'll send to the city. They know it's coming and are on board with it.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 9:08 AM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

They should call the Access Hub at (919) 443-0096

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 9:01 AM
To: Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi Leah. We want to keep it somewhat vague since we have yet to formally present to the BOC.

In the interim I would think people in need should call the Access Hub. Lorena or Ed can you confirm? And if so, can you let Leah know that #?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 8:30 AM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Good morning Duane,

How much information are we comfortable sharing about our work around bringing this back service within the county? Do we want to keep things vague, that we're working to find a solution and will share updates soon? Or that we're taking active steps to set this unit up within our organization? I don't want to misspeak on anything, but want to give as much information as possible.

Where can we direct people to who may need this service during the interim?

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren

Sent: Thursday, July 29, 2021 4:24 PM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Duane,

Thanks for bringing this to my attention! We can absolutely draft something to have on hand for when/if we need it. I will work with Lorena and her team to get something started and gather the information for what our plans are moving forward with this unit. I'll also reach out to my counterparts at the City of Raleigh so we can all be on the same page.

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Thursday, July 29, 2021 3:59 PM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services."

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I'm thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don't want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it "on hold".

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: David Ellis <David.Ellis@wakegov.com>
Sent: Wednesday, July 28, 2021 4:06 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager
Wake County Government
County Manager's Office
david.ellis@wakegov.com
919.856.6160 office | 919.856.6168 fax
[301 S. McDowell Street, Raleigh, NC 27601](http://301.S.McDowellStreet,Raleigh,NC27601)
wakegov.com

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>
Date: July 28, 2021 at 4:00:40 PM EDT
To: David Ellis <David.Ellis@wakegov.com>
Subject: A letter to the community
Reply-To: kcrawford@partnershipwake.org

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021

Raleigh/Wake
PARTNERSHIP
To End Homelessness



HOUSING
Navigation Unit

Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Tschanna Crenshaw <tschanna@hotmail.com>
Sent: Monday, August 2, 2021 8:48 AM
To: Lorena McDowell
Cc: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances Bisby; Jasmin Volkel; Kim Crawford; Jarvis, Larry; Edward Barberio
Subject: Re: Wake Partnership: Kim Crawford

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

It has been over 2 weeks since I was wrongfully terminated from my position with The Partnership to End and Prevent Homelessness. I was bullied, was subject to retaliation due to speaking out concerning the leadership of the programs behavior and treatment of other employees of color. To date, there has been no communication to address these concerns or the concerns of those that have made similar complaints to the Board and now Wake County officials. This type of treatment and systematic racism can no longer be tolerated nor accepted in the workplace. People are just trying to do the job they were hired to do without intimidation, fear, retaliation and stereotyping.

Your response to the issues at hand is required and greatly appreciated. I look forward to hearing from you soon as I truly would like to resolve this matter without involving any other organizations or individual parties.

Tschanna Crenshaw
Email: tschanna@hotmail.com
Cell: 919-885-7495

Please excuse any typos or errors as this message is being Sent from my iPhone

> On Jul 22, 2021, at 7:07 PM, Tschanna Crenshaw <tschanna@hotmail.com> wrote:

>

> Thank you for your response. I look forward to the follow up and also requested a label for returning the Partnership's equipment. After being told by Kim because I had not responded to her request once again to meet in person that this amount would be deducted from my pay. I have on 3 separate occasions expressed my discomfort in meeting with Kim and that I feel unsafe. I will not be returning anything directly to her and should not be punished for her behavior.

>

> Tschanna Crenshaw
> Email: tschanna@hotmail.com
> Cell: 919-885-7495

>

> Please excuse any typos or errors as this message is being Sent from
> my iPhone

>

>> On Jul 22, 2021, at 6:35 PM, Lorena McDowell <Lorena.McDowell@wakegov.com> wrote:

>>

>> Good evening Tschanna,

>>

>> Thank you for sharing your experience. Your concerns are noted.

>>
>> City and the County staff will confer with the Partnership and reach back out to you for follow-up in a timely manner.
>>
>>
>> In service,
>>
>> Lorena D. McDowell, MPNA
>> Housing Department Director
>> Wake County Government
>> Housing Affordability & Community Revitalization
>> Lorena.McDowell@wakegov.com
>> 919.856.5267 office | 919.856.5594 fax wakegov.com
>>
>>
>>
>> Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.
>>
>>
>> -----Original Message-----
>> From: Tschanna Crenshaw <tschanna@hotmail.com>
>> Sent: Thursday, July 22, 2021 6:08 PM
>> To: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org;
>> Frances Bisby <fbisby@gmail.com>; Jasmin Volkel
>> <jvolkel@partnershipwake.org>; Kim Crawford
>> <kcrawford@partnershipwake.org>; Lorena McDowell
>> <Lorena.McDowell@wakegov.com>
>> Subject: Wake Partnership: Kim Crawford
>>
>> CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.
>> _____
>>
>>
>> Good evening,
>>
>> I am writing this email to detail my employment with The Wake Partnership to End and Prevent Homelessness. After a lot of thought and advisement I feel that if I stay silent that the issue will just continue and more of our most vulnerable population will suffer at the leadership of Kim Crawford and Jasmin Volkel.
>>
>> Working with Kim and Jasmin was a complete nightmare and utterly discombobulated and unorganized. There was no onboarding, no training, no team environment and a complete dis functioning ball of drama and dictatorship lead by Kim.
>>
>> My first day I was met by Jasmin and later that morning Kim. Kim immediately made comments about my choice of attire which was business professional. After asking why I was wearing a dress and carrying such a large purse she continued on and on about how I didn't need to wear skirts or dresses and how I was overdressed. Jasmin saw that I was uncomfortable and did speak up to say jokingly "Kim it's ok if she wants to wear a dress" to which Kim replied oh great and now you have on a skirt. This continued each time I saw Kim in the office which I was confused as to what her obsession was with my attire and it was clear once she made the comment about how my purse was girly and useless as her wife had brought her one but she refused to use it. This was a red flag for me but I didn't want to feel uncomfortable so I brushed it off because I was really excited about my new position.

>>

>> The more I interacted with Kim the more her behavior became intolerable and that of a dictator. After setting up a meeting with the president of DHIC, Yolanda Watson, Kim demanded that I give her and Jasmin access to my calendar. I gave her view permissions and she flipped stating that she needed full access and that I was not to have any meetings without her and Jasmin being present. Being that my primary job was to go after the larger institutional landlords I did not understand her anger. I had communicated my intent to meet with Mrs. Watson but Kim wanted to control the meeting. I let Jasmin know as my supervisor that Kim's behavior was getting out of control with the constant phone calls and video chats concerning updates. The same updates that I was providing Jasmin daily. I expressed my frustration in double working and she stated that she could not control what Kim did, all she could do was to try and make the communication better between she and I.

>>

>> Kim's erratic behavior came to a head for me when she verbally assaulted me for having a conversation with Seth Friedman at Passage Homes. She went on a tirade as to how I was not to circumvent her and discuss funding as I did not know what I was talking about and that I was making the Partnership look bad. I was totally confused as I only got Seth to agree to assisting with funding for housing the residents at 1107 Garner Road. Kim's tone, yelling, verbal and written tirades were unprofessional and demeaning to say the least. As my immediate supervisor Jasmin Volkel did absolutely nothing to stop or speak to Kim about her behavior. Jasmin participated silently as Kim directed her to harass me on a daily basis about things out of my control such as the By Name List. They were insistent that I house the by name list but after we got landlords signed up it was no longer in my control. Kim forbade me to call or follow up with any of the clients on the list directly stating that their case managers needed to do their job. When I said to her I didn't mind she quickly and often reminded me that she was in charge and I was not to be a case manager. Despite having 69 shared housing units and case managers whose plates were running over she would not allow us to reach out to any of the single 39 people in the list to see if we could house them. Kim made working with our partners difficult and they often spoke negatively about the Partnership and her unsavory behavior.

>>

>> Kim was very spiteful throughout the process of housing the 1107 Garner Road residents. Often throwing me under the bus for her lack of planning in not being able to move funds to cover the help these people needed. When I confronted Jasmin once again why Kim had sent an email to Seth and Passage Homes stating that I had promised assistance without her knowledge, Jasmin answered and said because we don't have the funding. She stated that Kim has not been able to get funds moved around as she has thought and we had no funding to help. Kim often would blame me for short comings that she created and then say it was because we were not communicating when I over communicated with her and Jasmin to the point she asked to be removed from email threads. Kim often told untruths concerning other partners and employees trying to create a divide so that she remained in full control with no one questioning her behavior, which made for a very toxic work environment.

>>

>> On 7/15 after meeting with Kim and Jasmin last minute because Jasmin asked that we move it to a later time knowing that I had an appointment with a landlord. I agreed only to be yelled and screamed at for voicing my frustrations once again about the miscommunication, lack of training/onboarding and lack of productivity with the Housing Locator Mari Taylor, to whom I expressed to Kim and Jasmin day one was not a fit for her position. Kim during the meeting began to yell STOP IT, YOU JUST STOP IT, because I voiced concerns with being mandated to complete reporting that I had never seen, trained on nor given a reference of. At was at this time that I let Jasmin Volkel know that I felt unsafe and uncomfortable meeting with her and Kim without having someone in leadership from the board present and surprisingly Jasmin agreed. She asked that I put that in writing to Kim. I immediately email Kim expressing my concern with her behavior and requesting her supervisors name and to date it was never provided. I however received an email the very next day removing me from the task of housing the 1107 Garner Road tenants, my phone was transferred to Mari Taylor and Kim started her campaign to smear my name. After confronting Kim about being removed from the 1107 Garner Road project she reminded me I was a probationary employee and that she was in charge and was well within her purview to make this decision. She further suggested that maybe I should be the locator and not the manager. On 7/19 I again asked Kim for leadership information and was not provided it. Instead after expressing my uncomfortableness with her behavior from the week before and my reluctance in meeting with her I was told that it was mandatory. When I did not attend after expressing my concerns for the 3rd time I was terminated for reaching out for help through Lorena McDowell for not attending the meeting.

>>

>> Please understand that I have recordings and emails of each incident and understand that my termination was retaliation and as a result unlawful. I am requesting a response to my concerns and should one not be given I will be seeking legal representation in this situation.

>>

>> My hopes in sending this email as the 6th person in this role in as little as 6 months and the second to reduce my experience to writing that you take a long hard look at Kim Crawford's and Jasmin Volkel's behavior. This type of discrimination and retaliation due to whistle blowing is illegal and should never be brushed aside.

>>

>> I look forward to hearing from you soon.

>>

>> Tschanna Crenshaw

>> Email: tschanna@hotmail.com

>> Cell: 919-885-7495

>>

>> Please excuse any typos or errors as this message is being Sent from

>> my iPhone E-mail correspondence sent to and received from this address may be subject to disclosure under the North Carolina Public Records Act unless made confidential under applicable law.

From: Leah Holdren
Sent: Monday, August 2, 2021 8:53 AM
To: Lorena McDowell; Duane Holder
Cc: Edward Barberio; Ashley Jacobs; Dara Demi
Subject: RE: A letter to the community

Thanks, Lorena!

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Monday, August 2, 2021 8:46 AM
To: Leah Holdren <Leah.Holdren@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>
Subject: RE: A letter to the community

Morning!

Please see edit attached. I am attempting to make clear that we will be meeting with service providers, not the full community.

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Monday, August 2, 2021 8:31 AM
To: Duane Holder <Duane.Holder@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>
Subject: RE: A letter to the community

Good morning!

Attached is the updated draft with the line about the community listening sessions coming soon. If we're good with this on our end, I'll share the full statement with the city to get their okay.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Friday, July 30, 2021 11:24 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: Re: A letter to the community

Yes, absolutely!

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 4:29:04 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Sorry for the delay. I'm in total agreement with this! Great idea Lorena.

Leah, can you add that?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 4:23 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Following up on this...

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 12:38 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: Re: A letter to the community

This is great.

Duane: I'd like to schedule some community listening sessions alto hear, directly from the community, what would best support them. If you're ok with this, maybe we add a sentence that these are forthcoming?

Lorena D. McDowell

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Friday, July 30, 2021 12:34:10 PM

To: Leah Holdren <Leah.Holdren@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

I think this is great!

Thanks Leah.

Duane

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 11:34 AM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi –

See attached for the drafted statement. I've put it together like an email since it sounded like this may be sent out to the listserv but the main body of the statement can be used to reply to any media calls too.

Let me know who else might need to see this draft and review. Once I get your reviews/edits, I'll send to the city. They know it's coming and are on board with it.

Thanks!
Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>

Sent: Friday, July 30, 2021 9:08 AM

To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

They should call the Access Hub at (919) 443-0096

In service,

Lorena D. McDowell, MPNA

Housing Department Director

Wake County Government

Housing Affordability & Community Revitalization

Lorena.McDowell@wakegov.com

919.856.5267 office | 919.856.5594 fax

wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Friday, July 30, 2021 9:01 AM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley

M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Leah. We want to keep it somewhat vague since we have yet to formally present to the BOC.

In the interim I would think people in need should call the Access Hub. Lorena or Ed can you confirm? And if so, can you let Leah know that #?

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 8:30 AM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Good morning Duane,

How much information are we comfortable sharing about our work around bringing this back service within the county? Do we want to keep things vague, that we're working to find a solution and will share updates soon? Or that we're taking active steps to set this unit up within our organization? I don't want to misspeak on anything, but want to give as much information as possible.

Where can we direct people to who may need this service during the interim?

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren
Sent: Thursday, July 29, 2021 4:24 PM
To: Duane Holder <Duane.Holder@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi Duane,

Thanks for bringing this to my attention! We can absolutely draft something to have on hand for when/if we need it. I will work with Lorena and her team to get something started and gather the information for what our plans are moving forward with this unit. I'll also reach out to my counterparts at the City of Raleigh so we can all be on the same page.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Thursday, July 29, 2021 3:59 PM
To: Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community.

The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services.”

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I’m thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don’t want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it “on hold”.

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: David Ellis <David.Ellis@wakegov.com>
Sent: Wednesday, July 28, 2021 4:06 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager
Wake County Government
County Manager’s Office
david.ellis@wakegov.com
919.856.6160 office | 919.856.6168 fax
[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com/301-S-McDowell-Street-Raleigh-NC-27601)
wakegov.com

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>
Date: July 28, 2021 at 4:00:40 PM EDT
To: David Ellis <David.Ellis@wakegov.com>

Subject: A letter to the community

Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021



Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



[Unsubscribe david.ellis@wakegov.com](#)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Duane Holder
Sent: Monday, August 2, 2021 9:24 AM
To: Lorena McDowell
Subject: RE: Wake Partnership: Kim Crawford

Good morning Lorena. You are right. Her grievance is with the Partnership. We cannot address personnel issues for an independent entity. I would suggest we make Legal aware, however. Is there one of our attorneys that you typically work with for your Department?

Duane T. Holder
Deputy County Manager
Chief Community Health & Vitality Officer Wake County Government Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com

-----Original Message-----

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Monday, August 2, 2021 8:55 AM
To: Duane Holder <Duane.Holder@wakegov.com>
Subject: FW: Wake Partnership: Kim Crawford

Duane,

Please see below and let me know how you would like me to respond and/or if you would like to pull Legal in.

It is important to note that although the City and County are both funders of the Partnership, the agency is its own entity. As such, we can only control our funding and not their staffing issues. There we are only able to express our concerns.

In service,

Lorena D. McDowell, MPNA
Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com

Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

-----Original Message-----

From: Tschanna Crenshaw <tschanna@hotmail.com>

Sent: Monday, August 2, 2021 8:48 AM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>

Cc: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances Bisby <fbisby@gmail.com>; Jasmin Volkel <jvolkel@partnershipwake.org>; Kim Crawford <kcrawford@partnershipwake.org>; Jarvis, Larry <Larry.Jarvis@raleighnc.gov>; Edward Barberio <Edward.Barberio@wakegov.com>

Subject: Re: Wake Partnership: Kim Crawford

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

It has been over 2 weeks since I was wrongfully terminated from my position with The Partnership to End and Prevent Homelessness. I was bullied, was subject to retaliation due to speaking out concerning the leadership of the programs behavior and treatment of other employees of color. To date, there has been no communication to address these concerns or the concerns of those that have made similar complaints to the Board and now Wake County officials. This type of treatment and systematic racism can no longer be tolerated nor accepted in the workplace. People are just trying to do the job they were hired to do without intimidation, fear, retaliation and stereotyping.

Your response to the issues at hand is required and greatly appreciated. I look forward to hearing from you soon as I truly would like to resolve this matter without involving any other organizations or individual parties.

Tschanna Crenshaw
Email: tschanna@hotmail.com
Cell: 919-885-7495

Please excuse any typos or errors as this message is being Sent from my iPhone

> On Jul 22, 2021, at 7:07 PM, Tschanna Crenshaw <tschanna@hotmail.com> wrote:

>

> Thank you for your response. I look forward to the follow up and also requested a label for returning the Partnership's equipment. After being told by Kim because I had not responded to her request once again to meet in person that this amount would be deducted from my pay. I have on 3 separate occasions expressed my discomfort in meeting with Kim and that I feel unsafe. I will not be returning anything directly to her and should not be punished for her behavior.

>

> Tschanna Crenshaw
> Email: tschanna@hotmail.com
> Cell: 919-885-7495

>

> Please excuse any typos or errors as this message is being Sent from
> my iPhone

>

>> On Jul 22, 2021, at 6:35 PM, Lorena McDowell <Lorena.McDowell@wakegov.com> wrote:

>>

>> Good evening Tschanna,

>>

>> Thank you for sharing your experience. Your concerns are noted.

>>

>> City and the County staff will confer with the Partnership and reach back out to you for follow-up in a timely manner.

>>

>>

>> In service,

>>

>> Lorena D. McDowell, MPNA

>> Housing Department Director

>> Wake County Government

>> Housing Affordability & Community Revitalization

>> Lorena.McDowell@wakegov.com

>> 919.856.5267 office | 919.856.5594 fax wakegov.com

>>

>>

>>

>> Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

>>

>>

>> -----Original Message-----

>> From: Tschanna Crenshaw <tschanna@hotmail.com>

>> Sent: Thursday, July 22, 2021 6:08 PM

>> To: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org;

>> Frances Bisby <fbisby@gmail.com>; Jasmin Volkel

>> <jvolkel@partnershipwake.org>; Kim Crawford

>> <kcrawford@partnershipwake.org>; Lorena McDowell

>> <Lorena.McDowell@wakegov.com>

>> Subject: Wake Partnership: Kim Crawford

>>

>> CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

>>

>>

>>

>> Good evening,

>>

>> I am writing this email to detail my employment with The Wake Partnership to End and Prevent Homelessness. After a lot of thought and advisement I feel that if I stay silent that the issue will just continue and more of our most vulnerable population will suffer at the leadership of Kim Crawford and Jasmin Volkel.

>>

>> Working with Kim and Jasmin was a complete nightmare and utterly discombobulated and unorganized. There was no onboarding, no training, no team environment and a complete dis functioning ball of drama and dictatorship lead by Kim.

>>

>> My first day I was met by Jasmin and later that morning Kim. Kim immediately made comments about my choice of attire which was business professional. After asking why I was wearing a dress and carrying such a large purse she continued on and on about how I didn't need to wear skirts or dresses and how I was overdressed. Jasmin saw that I was uncomfortable and did speak up to say jokingly "Kim it's ok if she wants to wear a dress" to which Kim replied oh great and now you have on a skirt. This continued each time I saw Kim in the office which I was confused as to what her obsession was with my attire and it was clear once she made the comment about how my purse was girly and useless as

her wife had brought her one but she refused to use it. This was a red flag for me but I didn't want to feel uncomfortable so I brushed it off because I was really excited about my new position.

>>

>> The more I interacted with Kim the more her behavior became intolerable and that of a dictator. After setting up a meeting with the president of DHIC, Yolanda Watson, Kim demanded that I give her and Jasmin access to my calendar. I gave her view permissions and she flipped stating that she needed full access and that I was not to have any meetings without her and Jasmin being present. Being that my primary job was to go after the larger institutional landlords I did not understand her anger. I had communicated my intent to meet with Mrs. Watson but Kim wanted to control the meeting. I let Jasmin know as my supervisor that Kim's behavior was getting out of control with the constant phone calls and video chats concerning updates. The same updates that I was providing Jasmin daily. I expressed my frustration in double working and she stated that she could not control what Kim did, all she could do was to try and make the communication better between she and I.

>>

>> Kim's erratic behavior came to a head for me when she verbally assaulted me for having a conversation with Seth Friedman at Passage Homes. She went on a tirade as to how I was not to circumvent her and discuss funding as I did not know what I was talking about and that I was making the Partnership look bad. I was totally confused as I only got Seth to agree to assisting with funding for housing the residents at 1107 Garner Road. Kim's tone, yelling, verbal and written tirades were unprofessional and demeaning to say the least. As my immediate supervisor Jasmin Volkel did absolutely nothing to stop or speak to Kim about her behavior. Jasmin participated silently as Kim directed her to harass me on a daily basis about things out of my control such as the By Name List. They were insistent that I house the by name list but after we got landlords signed up it was no longer in my control. Kim forbade me to call or follow up with any of the clients on the list directly stating that their case managers needed to do their job. When I said to her I didn't mind she quickly and often reminded me that she was in charge and I was not to be a case manager. Despite having 69 shared housing units and case managers whose plates were running over she would not allow us to reach out to any of the single 39 people in the list to see if we could house them. Kim made working with our partners difficult and they often spoke negatively about the Partnership and her unsavory behavior.

>>

>> Kim was very spiteful throughout the process of housing the 1107 Garner Road residents. Often throwing me under the bus for her lack of planning in not being able to move funds to cover the help these people needed. When I confronted Jasmin once again why Kim had sent an email to Seth and Passage Homes stating that I had promised assistance without her knowledge, Jasmin answered and said because we don't have the funding. She stated that Kim has not been able to get funds moved around as she has thought and we had no funding to help. Kim often would blame me for short comings that she created and then say it was because we were not communicating when I over communicated with her and Jasmin to the point she asked to be removed from email threads. Kim often told untruths concerning other partners and employees trying to create a divide so that she remained in full control with no one questioning her behavior, which made for a very toxic work environment.

>>

>> On 7/15 after meeting with Kim and Jasmin last minute because Jasmin asked that we move it to a later time knowing that I had an appointment with a landlord. I agreed only to be yelled and screamed at for voicing my frustrations once again about the miscommunication, lack of training/onboarding and lack of productivity with the Housing Locator Mari Taylor, to whom I expressed to Kim and Jasmin day one was not a fit for her position. Kim during the meeting began to yell STOP IT, YOU JUST STOP IT, because I voiced concerns with being mandated to complete reporting that I had never seen, trained on nor given a reference of. At was at this time that I let Jasmin Volkel know that I felt unsafe and uncomfortable meeting with her and Kim without having someone in leadership from the board present and surprisingly Jasmin agreed. She asked that I put that in writing to Kim. I immediately email Kim expressing my concern with her behavior and requesting her supervisors name and to date it was never provided. I however received an email the very next day removing me from the task of housing the 1107 Garner Road tenants, my phone was transferred to Mari Taylor and Kim started her campaign to smear my name. After confronting Kim about being removed from the 1107 Garner Road project she reminded me I was a probationary employee and that she was in charge and was well within her purview to make this decision. She further suggested that maybe I should be the locator and not the manager. On 7/19 I again asked Kim for leadership information and was not provided it. Instead after expressing my uncomfortableness with her behavior from the week before and my reluctance in meeting with her I was told that it was mandatory. When I

did not attend after expressing my concerns for the 3rd time I was terminated for reaching out for help through Lorena McDowell for not attending the meeting.

>>

>> Please understand that I have recordings and emails of each incident and understand that my termination was retaliation and as a result unlawful. I am requesting a response to my concerns and should one not be given I will be seeking legal representation in this situation.

>>

>> My hopes in sending this email as the 6th person in this role in as little as 6 months and the second to reduce my experience to writing that you take a long hard look at Kim Crawford's and Jasmin Volkel's behavior. This type of discrimination and retaliation due to whistle blowing is illegal and should never be brushed aside.

>>

>> I look forward to hearing from you soon.

>>

>> Tschanna Crenshaw

>> Email: tschanna@hotmail.com

>> Cell: 919-885-7495

>>

>> Please excuse any typos or errors as this message is being Sent from

>> my iPhone E-mail correspondence sent to and received from this address may be subject to disclosure under the North Carolina Public Records Act unless made confidential under applicable law.

From: Duane Holder
Sent: Monday, August 2, 2021 9:48 AM
To: Lorena McDowell
Cc: Allison Cooper
Subject: RE: Wake Partnership: Kim Crawford

I think this is ok Lorena. The only addition might be to thank her for making us aware of this concern and we will make the Partnership aware that it has been shared with us.

Duane T. Holder
Deputy County Manager
Chief Community Health & Vitality Officer Wake County Government Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com

-----Original Message-----

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Monday, August 2, 2021 9:37 AM
To: Duane Holder <Duane.Holder@wakegov.com>
Cc: Allison Cooper <Allison.Cooper@wakegov.com>
Subject: RE: Wake Partnership: Kim Crawford
Importance: High

We often work with Allison Cooper. I have looped her in here.

Below is how I am inclined to respond. Please let me know your thoughts and/or if you would like a quick call to discuss.

In response to the growing needs of our community, the City and County have made the decision to shift funding for these services inhouse to build a Landlord Engagement/Housing Navigation Unit within the Wake County Housing Department. The City and County are currently working to reimagine this program with input from the housing service provider community. A request for Commissioner approval to increase staffing capacity for this purpose will be brought forth during the August 16th Board of Commissioners meeting.

Although the City and County are funders of the Partnership to End and Prevent Homelessness, they are an independent entity. As such, we cannot address their personnel issues or concerns. Current and previous staff would need to address such issues directly with the agency's leadership and/or Board.

Thoughts from either of you?

In service,

Lorena D. McDowell, MPNA
Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com

Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

-----Original Message-----

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Monday, August 2, 2021 9:24 AM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>
Subject: RE: Wake Partnership: Kim Crawford

Good morning Lorena. You are right. Her grievance is with the Partnership. We cannot address personnel issues for an independent entity. I would suggest we make Legal aware, however. Is there one of our attorneys that you typically work with for your Department?

Duane T. Holder
Deputy County Manager
Chief Community Health & Vitality Officer Wake County Government Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com

-----Original Message-----

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Monday, August 2, 2021 8:55 AM
To: Duane Holder <Duane.Holder@wakegov.com>
Subject: FW: Wake Partnership: Kim Crawford

Duane,

Please see below and let me know how you would like me to respond and/or if you would like to pull Legal in.

It is important to note that although the City and County are both funders of the Partnership, the agency is its own entity. As such, we can only control our funding and not their staffing issues. There we are only able to express our concerns.

In service,

Lorena D. McDowell, MPNA
Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com

Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

-----Original Message-----

From: Tschanna Crenshaw <tschanna@hotmail.com>

Sent: Monday, August 2, 2021 8:48 AM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>

Cc: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances Bisby <fbisby@gmail.com>; Jasmin Volkel <jvolkel@partnershipwake.org>; Kim Crawford <kcrawford@partnershipwake.org>; Jarvis, Larry <Larry.Jarvis@raleighnc.gov>; Edward Barberio <Edward.Barberio@wakegov.com>

Subject: Re: Wake Partnership: Kim Crawford

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

It has been over 2 weeks since I was wrongfully terminated from my position with The Partnership to End and Prevent Homelessness. I was bullied, was subject to retaliation due to speaking out concerning the leadership of the programs behavior and treatment of other employees of color. To date, there has been no communication to address these concerns or the concerns of those that have made similar complaints to the Board and now Wake County officials. This type of treatment and systematic racism can no longer be tolerated nor accepted in the workplace. People are just trying to do the job they were hired to do without intimidation, fear, retaliation and stereotyping.

Your response to the issues at hand is required and greatly appreciated. I look forward to hearing from you soon as I truly would like to resolve this matter without involving any other organizations or individual parties.

Tschanna Crenshaw
Email: tschanna@hotmail.com
Cell: 919-885-7495

Please excuse any typos or errors as this message is being Sent from my iPhone

> On Jul 22, 2021, at 7:07 PM, Tschanna Crenshaw <tschanna@hotmail.com> wrote:

>

> Thank you for your response. I look forward to the follow up and also requested a label for returning the Partnership's equipment. After being told by Kim because I had not responded to her request once again to meet in person that this

amount would be deducted from my pay. I have on 3 separate occasions expressed my discomfort in meeting with Kim and that I feel unsafe. I will not be returning anything directly to her and should not be punished for her behavior.

>

> Tschanna Crenshaw

> Email: tschanna@hotmail.com

> Cell: 919-885-7495

>

> Please excuse any typos or errors as this message is being Sent from

> my iPhone

>

>> On Jul 22, 2021, at 6:35 PM, Lorena McDowell <Lorena.McDowell@wakegov.com> wrote:

>>

>> Good evening Tschanna,

>>

>> Thank you for sharing your experience. Your concerns are noted.

>>

>> City and the County staff will confer with the Partnership and reach back out to you for follow-up in a timely manner.

>>

>>

>> In service,

>>

>> Lorena D. McDowell, MPNA

>> Housing Department Director

>> Wake County Government

>> Housing Affordability & Community Revitalization

>> Lorena.McDowell@wakegov.com

>> 919.856.5267 office | 919.856.5594 fax wakegov.com

>>

>>

>>

>> Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

>>

>>

>> -----Original Message-----

>> From: Tschanna Crenshaw <tschanna@hotmail.com>

>> Sent: Thursday, July 22, 2021 6:08 PM

>> To: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org;

>> Frances Bisby <fbisby@gmail.com>; Jasmin Volkel

>> <jvolkel@partnershipwake.org>; Kim Crawford

>> <kcrawford@partnershipwake.org>; Lorena McDowell

>> <Lorena.McDowell@wakegov.com>

>> Subject: Wake Partnership: Kim Crawford

>>

>> CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

>> _____

>>

>>

>> Good evening,

>>

>> I am writing this email to detail my employment with The Wake Partnership to End and Prevent Homelessness. After a lot of thought and advisement I feel that if I stay silent that the issue will just continue and more of our most vulnerable population will suffer at the leadership of Kim Crawford and Jasmin Volkel.

>>

>> Working with Kim and Jasmin was a complete nightmare and utterly discombobulated and unorganized. There was no onboarding, no training, no team environment and a complete dis functioning ball of drama and dictatorship lead by Kim.

>>

>> My first day I was met by Jasmin and later that morning Kim. Kim immediately made comments about my choice of attire which was business professional. After asking why I was wearing a dress and carrying such a large purse she continued on and on about how I didn't need to wear skirts or dresses and how I was overdressed. Jasmin saw that I was uncomfortable and did speak up to say jokingly "Kim it's ok if she wants to wear a dress" to which Kim replied oh great and now you have on a skirt. This continued each time I saw Kim in the office which I was confused as to what her obsession was with my attire and it was clear once she made the comment about how my purse was girly and useless as her wife had brought her one but she refused to use it. This was a red flag for me but I didn't want to feel uncomfortable so I brushed it off because I was really excited about my new position.

>>

>> The more I interacted with Kim the more her behavior became intolerable and that of a dictator After setting up a meeting with the president of DHIC, Yolanda Watson, Kim demanded that I give her and Jasmin access to my calendar. I gave her view permissions and she flipped stating that she needed full access and that I was not to have any meetings without her and Jasmin being present. Being that my primary job was to go after the larger institutional landlords I did not understand her anger. I had communicated my intent to meet with Mrs. Watson but Kim wanted to control the meeting. I let Jasmin know as my supervisor that Kim's behavior was getting out of control with the constant phone calls and video chats concerning updates. The same updates that I was providing Jasmin daily. I expressed my frustration in double working and she stated that she could not control what Kim did, all she could do was to try and make the communication better between she and I.

>>

>> Kim's erratic behavior came to a head for me when she verbally assaulted me for having a conversation with Seth Friedman at Passage Homes. She went on a tirade as to how I was not to circumvent her and discuss funding as I did not know what I was talking about and that I was making the Partnership look bad. I was totally confused as I only got Seth to agree to assisting with funding for housing the residents at 1107 Garner Road. Kim's tone, yelling, verbal and written tirades were unprofessional and demeaning to say the least. As my immediate supervisor Jasmin Volkel did absolutely nothing to stop or speak to Kim about her behavior. Jasmin participated silently as Kim directed her to harass me on a daily basis about things out of my control such as the By Name List. They were insistent that I house the by name list but after we got landlords signed up it was no longer in my control. Kim forbade me to call or follow up with any of the clients on the list directly stating that their case managers needed to do their job. When I said to her I didn't mind she quickly and often reminded me that she was in charge and I was not to case manager. Despite have 69 shared housing units and case managers whose plates were running over she would not allow us to reach out to any of the single 39 people in the list to see if we could house them. Kim made working with our partners difficult and they often spoke negatively about the Partnership and her unsavory behavior.

>>

>> Kim was very spiteful throughout the process of housing the 1107 Garner Road residents. Often throwing me under the bus for her lack of planning in not being able to move funds to cover the help these people needed. When I confronted Jasmin once again why Kim had sent an email to Seth and Passage Homes stating that I had promised assistance without her knowledge, Jasmin answered and said because we don't have the funding. She stated that Kim has not been able to get funds moved around as she has thought and we had no funding to help. Kim often would blame me for short comings that she created and then say it was because we were not communicating when I over communicated with her and Jasmin to the point she asked to be removed from email threads. Kim often told untruths concerning other partners and employees trying to create a divide so that she remained in full control with no one questioning her behavior, which made for a very toxic work environment.

>>

>> On 7/15 after meeting with Kim and Jasmin last minute because Jasmin asked that we move it to a later time knowing that I had an appointment with a landlord. I agreed only to be yelled and screamed at for voicing my frustrations once again about the miscommunication, lack of training/onboarding and lack of productivity with the Housing Locator Mari Taylor, to whom I expressed to Kim and Jasmin day one was not a fit for her position. Kim during the meeting began to yell STOP IT, YOU JUST STOP IT, because I voiced concerns with being mandated to complete reporting that I had never seen, trained on nor given a reference of. At was at this time that I let Jasmin Volkel know that I felt unsafe and uncomfortable meeting with her and Kim without having someone in leadership from the board present and surprisingly Jasmin agreed. She asked that I put that in writing to Kim. I immediately email Kim expressing my concern with her behavior and requesting her supervisors name and to date it was never provided. I however received an email the very next day removing me from the task of housing the 1107 Garner Road tenants, my phone was transferred to Mari Taylor and Kim started her campaign to smear my name. After confronting Kim about being removed from the 1107 Garner Road project she reminded me I was a probationary employee and that she was in charge and was well within her purview to make this decision. She further suggested that maybe I should be the locator and not the manager. On 7/19 I again asked Kim for leadership information and was not provided it. Instead after expressing my uncomfortableness with her behavior from the week before and my reluctance in meeting with her I was told that it was mandatory. When I did not attend after expressing my concerns for the 3rd time I was terminated for reaching out for help through Lorena McDowell for not attending the meeting.

>>

>> Please understand that I have recordings and emails of each incident and understand that my termination was retaliation and as a result unlawful. I am requesting a response to my concerns and should one not be given I will be seeking legal representation in this situation.

>>

>> My hopes in sending this email as the 6th person in this role in as little as 6 months and the second to reduce my experience to writing that you take a long hard look at Kim Crawford's and Jasmin Volkel's behavior. This type of discrimination and retaliation due to whistle blowing is illegal and should never be brushed aside.

>>

>> I look forward to hearing from you soon.

>>

>> Tschanna Crenshaw

>> Email: tschanna@hotmail.com

>> Cell: 919-885-7495

>>

>> Please excuse any typos or errors as this message is being Sent from

>> my iPhone E-mail correspondence sent to and received from this address may be subject to disclosure under the North Carolina Public Records Act unless made confidential under applicable law.

From: Leah Holdren
Sent: Monday, August 2, 2021 2:59 PM
To: Lorena McDowell; Duane Holder
Cc: Edward Barberio; Ashley Jacobs; Dara Demi
Subject: RE: A letter to the community
Attachments: Housing Navigation Unit Statement.docx

Hi all – Just an FYI, I’m waiting to hear back from the City for their blessing and then this will be good to go. Does anyone else on the county side need to take a look? Clean version attached if so.

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren
Sent: Monday, August 2, 2021 8:53 AM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>
Subject: RE: A letter to the community

Thanks, Lorena!

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Monday, August 2, 2021 8:46 AM
To: Leah Holdren <Leah.Holdren@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>
Subject: RE: A letter to the community

Morning!

Please see edit attached. I am attempting to make clear that we will be meeting with service providers, not the full community.

In service,

Lorena D. McDowell, MPNA

Housing Department Director

Wake County Government

Housing Affordability & Community Revitalization

Lorena.McDowell@wakegov.com

919.856.5267 office | 919.856.5594 fax

wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Monday, August 2, 2021 8:31 AM

To: Duane Holder <Duane.Holder@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>

Subject: RE: A letter to the community

Good morning!

Attached is the updated draft with the line about the community listening sessions coming soon. If we're good with this on our end, I'll share the full statement with the city to get their okay.

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Friday, July 30, 2021 11:24 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: Re: A letter to the community

Yes, absolutely!

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 4:29:04 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Sorry for the delay. I'm in total agreement with this! Great idea Lorena.

Leah, can you add that?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 4:23 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Following up on this...

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 12:38 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: Re: A letter to the community

This is great.

Duane: I'd like to schedule some community listening sessions alto hear, directly from the community, what would best support them. If you're ok with this, maybe we add a sentence that these are forthcoming?

Lorena D. McDowell

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 12:34:10 PM
To: Leah Holdren <Leah.Holdren@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

I think this is great!

Thanks Leah.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer

Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Friday, July 30, 2021 11:34 AM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi –
See attached for the drafted statement. I've put it together like an email since it sounded like this may be sent out to the listserv but the main body of the statement can be used to reply to any media calls too.

Let me know who else might need to see this draft and review. Once I get your reviews/edits, I'll send to the city. They know it's coming and are on board with it.

Thanks!
Leah

Leah Holdren
Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 9:08 AM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

They should call the Access Hub at (919) 443-0096

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 9:01 AM
To: Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi Leah. We want to keep it somewhat vague since we have yet to formally present to the BOC.

In the interim I would think people in need should call the Access Hub. Lorena or Ed can you confirm? And if so, can you let Leah know that #?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Friday, July 30, 2021 8:30 AM
To: Duane Holder <Duane.Holder@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley

M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Good morning Duane,

How much information are we comfortable sharing about our work around bringing this back service within the county? Do we want to keep things vague, that we're working to find a solution and will share updates soon? Or that we're taking active steps to set this unit up within our organization? I don't want to misspeak on anything, but want to give as much information as possible.

Where can we direct people to who may need this service during the interim?

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Leah Holdren

Sent: Thursday, July 29, 2021 4:24 PM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Duane,

Thanks for bringing this to my attention! We can absolutely draft something to have on hand for when/if we need it. I will work with Lorena and her team to get something started and gather the information for what our plans are moving forward with this unit. I'll also reach out to my counterparts at the City of Raleigh so we can all be on the same page.

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Thursday, July 29, 2021 3:59 PM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services."

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I'm thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don't want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it "on hold".

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: David Ellis <David.Ellis@wakegov.com>
Sent: Wednesday, July 28, 2021 4:06 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager
Wake County Government
County Manager's Office
david.ellis@wakegov.com
[919.856.6160](tel:919.856.6160) office | [919.856.6168](tel:919.856.6168) fax
[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com)
[wakegov.com](https://www.wakegov.com)

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>
Date: July 28, 2021 at 4:00:40 PM EDT
To: David Ellis <David.Ellis@wakegov.com>
Subject: A letter to the community
Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021

Raleigh/Wake
PARTNERSHIP
To End Homelessness



HOUSING
Navigation Unit

Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Leah Holdren
Sent: Tuesday, August 3, 2021 10:05 AM
To: Lorena McDowell; Duane Holder
Cc: Edward Barberio; Ashley Jacobs; Dara Demi
Subject: RE: A letter to the community
Attachments: Housing Navigation Unit Statement.docx

Good morning!

Just heard back from the City of Raleigh. They are good with this statement and have no edits. Let me know what else I can help with on this.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren
Sent: Monday, August 2, 2021 2:59 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>
Subject: RE: A letter to the community

Hi all – Just an FYI, I’m waiting to hear back from the City for their blessing and then this will be good to go. Does anyone else on the county side need to take a look? Clean version attached if so.

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren
Sent: Monday, August 2, 2021 8:53 AM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>
Subject: RE: A letter to the community

Thanks, Lorena!

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Monday, August 2, 2021 8:46 AM
To: Leah Holdren <Leah.Holdren@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>
Subject: RE: A letter to the community

Morning!

Please see edit attached. I am attempting to make clear that we will be meeting with service providers, not the full community.

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Monday, August 2, 2021 8:31 AM
To: Duane Holder <Duane.Holder@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>
Subject: RE: A letter to the community

Good morning!

Attached is the updated draft with the line about the community listening sessions coming soon. If we're good with this on our end, I'll share the full statement with the city to get their okay.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Friday, July 30, 2021 11:24 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: Re: A letter to the community

Yes, absolutely!

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 4:29:04 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Sorry for the delay. I'm in total agreement with this! Great idea Lorena.

Leah, can you add that?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 4:23 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Following up on this...

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 12:38 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: Re: A letter to the community

This is great.

Duane: I'd like to schedule some community listening sessions alto hear, directly from the community, what would best support them. If you're ok with this, maybe we add a sentence that these are forthcoming?

Lorena D. McDowell

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 12:34:10 PM
To: Leah Holdren <Leah.Holdren@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

I think this is great!

Thanks Leah.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Friday, July 30, 2021 11:34 AM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi –
See attached for the drafted statement. I've put it together like an email since it sounded like this may be sent out to the listserv but the main body of the statement can be used to reply to any media calls too.

Let me know who else might need to see this draft and review. Once I get your reviews/edits, I'll send to the city. They know it's coming and are on board with it.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 9:08 AM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

They should call the Access Hub at (919) 443-0096

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 9:01 AM
To: Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi Leah. We want to keep it somewhat vague since we have yet to formally present to the BOC.

In the interim I would think people in need should call the Access Hub. Lorena or Ed can you confirm? And if so, can you let Leah know that #?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 8:30 AM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Good morning Duane,

How much information are we comfortable sharing about our work around bringing this back service within the county? Do we want to keep things vague, that we're working to find a solution and will share updates soon? Or that we're taking active steps to set this unit up within our organization? I don't want to misspeak on anything, but want to give as much information as possible.

Where can we direct people to who may need this service during the interim?

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren

Sent: Thursday, July 29, 2021 4:24 PM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Duane,

Thanks for bringing this to my attention! We can absolutely draft something to have on hand for when/if we need it. I will work with Lorena and her team to get something started and gather the information for what our plans are moving forward with this unit. I'll also reach out to my counterparts at the City of Raleigh so we can all be on the same page.

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Thursday, July 29, 2021 3:59 PM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community. The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services."

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I'm thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don't want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it "on hold".

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: David Ellis <David.Ellis@wakegov.com>

Sent: Wednesday, July 28, 2021 4:06 PM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager
Wake County Government
County Manager's Office
david.ellis@wakegov.com
919.856.6160 office | 919.856.6168 fax
[301 S. McDowell Street, Raleigh, NC 27601](http://301.S.McDowellStreet,Raleigh,NC27601)
wakegov.com

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>

Date: July 28, 2021 at 4:00:40 PM EDT

To: David Ellis <David.Ellis@wakegov.com>

Subject: A letter to the community

Reply-To: kcrawford@partnershipwake.org

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021

Raleigh/Wake
PARTNERSHIP
To End Homelessness



HOUSING
Navigation Unit

Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



Raleigh Wake Partnership to End Homelessness | 112 Cox Avenue, PO Box 12044, Raleigh, NC 27605

[Unsubscribe david.ellis@wakegov.com](mailto:david.ellis@wakegov.com)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Tschanna Crenshaw <tschanna@hotmail.com>
Sent: Thursday, August 5, 2021 10:09 AM
To: Lorena McDowell
Cc: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances Bisby; Jasmin Volkel; Kim Crawford; Jarvis, Larry; Edward Barberio
Subject: Re: Wake Partnership: Kim Crawford

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you Lorena as always for your response. I don't seem to understand the leadership for the Partnership. Can you please advise if Frances Bisby would be the person to whom all future correspondence and filings be sent to?

Thank you in advance for your assistance.

Tschanna Crenshaw
Email: tschanna@hotmail.com
Cell: 919-885-7495

Please excuse any typos or errors as this message is being Sent from my iPhone

> On Aug 5, 2021, at 9:01 AM, Lorena McDowell <Lorena.McDowell@wakegov.com> wrote:
>
> Good Morning,
>
> Thank you for making us aware of your concerns. They have been noted.
>
> Although the City and County are funders of the Partnership to End and Prevent Homelessness, they are an independent entity. As such, we cannot address their personnel issues or concerns. Current and previous staff would need to address such issues directly with the agency's leadership and/or Board.
>
>
> In service,
>
> Lorena D. McDowell, MPNA
> Housing Department Director
> Wake County Government
> Housing Affordability & Community Revitalization
> Lorena.McDowell@wakegov.com
> 919.856.5267 office | 919.856.5594 fax wakegov.com
>
>
>
> Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.
>
>

> -----Original Message-----

> From: Tschanna Crenshaw <tschanna@hotmail.com>

> Sent: Monday, August 2, 2021 8:48 AM

> To: Lorena McDowell <Lorena.McDowell@wakegov.com>

> Cc: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances

> Bisby <fbisby@gmail.com>; Jasmin Volkel <jvolkel@partnershipwake.org>;

> Kim Crawford <kcrawford@partnershipwake.org>; Jarvis, Larry

> <Larry.Jarvis@raleighnc.gov>; Edward Barberio

> <Edward.Barberio@wakegov.com>

> Subject: Re: Wake Partnership: Kim Crawford

>

> CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

> _____

>

>

> Good morning,

>

> It has been over 2 weeks since I was wrongfully terminated from my position with The Partnership to End and Prevent Homelessness. I was bullied, was subject to retaliation due to speaking out concerning the leadership of the programs behavior and treatment of other employees of color. To date, there has been no communication to address these concerns or the concerns of those that have made similar complaints to the Board and now Wake County officials. This type of treatment and systematic racism can no longer be tolerated nor accepted in the workplace. People are just trying to do the job they were hired to do without intimidation, fear, retaliation and stereotyping.

>

> Your response to the issues at hand is required and greatly appreciated. I look forward to hearing from you soon as I truly would like to resolve this matter without involving any other organizations or individual parties.

>

> Tschanna Crenshaw

> Email: tschanna@hotmail.com

> Cell: 919-885-7495

>

> Please excuse any typos or errors as this message is being Sent from

> my iPhone

>

>> On Jul 22, 2021, at 7:07 PM, Tschanna Crenshaw <tschanna@hotmail.com> wrote:

>>

>> Thank you for your response. I look forward to the follow up and also requested a label for returning the Partnership's equipment. After being told by Kim because I had not responded to her request once again to meet in person that this amount would be deducted from my pay. I have on 3 separate occasions expressed my discomfort in meeting with Kim and that I feel unsafe. I will not be returning anything directly to her and should not be punished for her behavior.

>>

>> Tschanna Crenshaw

>> Email: tschanna@hotmail.com

>> Cell: 919-885-7495

>>

>> Please excuse any typos or errors as this message is being Sent from

>> my iPhone

>>

>>>> On Jul 22, 2021, at 6:35 PM, Lorena McDowell <Lorena.McDowell@wakegov.com> wrote:

>>>>

>>> Good evening Tschanna,
>>>
>>> Thank you for sharing your experience. Your concerns are noted.
>>>
>>> City and the County staff will confer with the Partnership and reach back out to you for follow-up in a timely manner.
>>>
>>>
>>> In service,
>>>
>>> Lorena D. McDowell, MPNA
>>> Housing Department Director
>>> Wake County Government
>>> Housing Affordability & Community Revitalization
>>> Lorena.McDowell@wakegov.com
>>> 919.856.5267 office | 919.856.5594 fax wakegov.com
>>>
>>>
>>>
>>> Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.
>>>
>>>
>>> -----Original Message-----
>>> From: Tschanna Crenshaw <tschanna@hotmail.com>
>>> Sent: Thursday, July 22, 2021 6:08 PM
>>> To: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org;
>>> Frances Bisby <fbisby@gmail.com>; Jasmin Volkel
>>> <jvolkel@partnershipwake.org>; Kim Crawford
>>> <kcrawford@partnershipwake.org>; Lorena McDowell
>>> <Lorena.McDowell@wakegov.com>
>>> Subject: Wake Partnership: Kim Crawford
>>>
>>> CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.
>>> _____
>>>
>>>
>>> Good evening,
>>>
>>> I am writing this email to detail my employment with The Wake Partnership to End and Prevent Homelessness. After a lot of thought and advisement I feel that if I stay silent that the issue will just continue and more of our most vulnerable population will suffer at the leadership of Kim Crawford and Jasmin Volkel.
>>>
>>> Working with Kim and Jasmin was a complete nightmare and utterly discombobulated and unorganized. There was no onboarding, no training, no team environment and a complete dis functioning ball of drama and dictatorship lead by Kim.
>>>
>>> My first day I was met by Jasmin and later that morning Kim. Kim immediately made comments about my choice of attire which was business professional. After asking why I was wearing a dress and carrying such a large purse she continued on and on about how I didn't need to wear skirts or dresses and how I was overdressed. Jasmin saw that I was uncomfortable and did speak up to say jokingly "Kim it's ok if she wants to wear a dress" to which Kim replied oh great

and now you have on a skirt. This continued each time I saw Kim in the office which I was confused as to what her obsession was with my attire and it was clear once she made the comment about how my purse was girly and useless as her wife had brought her one but she refused to use it. This was a red flag for me but I didn't want to feel uncomfortable so I brushed it off because I was really excited about my new position.

>>>

>>> The more I interacted with Kim the more her behavior became intolerable and that of a dictator After setting up a meeting with the president of DHIC, Yolanda Watson, Kim demanded that I give her and Jasmin access to my calendar. I gave her view permissions and she flipped stating that she needed full access and that I was not to have any meetings without her and Jasmin being present. Being that my primary job was to go after the larger institutional landlords I did not understand her anger. I had communicated my intent to meet with Mrs. Watson but Kim wanted to control the meeting. I let Jasmin know as my supervisor that Kim's behavior was getting out of control with the constant phone calls and video chats concerning updates. The same updates that I was providing Jasmin daily. I expressed my frustration in double working and she stated that she could not control what Kim did, all she could do was to try and make the communication better between she and I.

>>>

>>> Kim's erratic behavior came to a head for me when she verbally assaulted me for having a conversation with Seth Friedman at Passage Homes. She went on a tirade as to how I was not to circumvent her and discuss funding as I did not know what I was talking about and that I was making the Partnership look bad. I was totally confused as I only got Seth to agree to assisting with funding for housing the residents at 1107 Garner Road. Kim's tone, yelling, verbal and written tirades were unprofessional and demeaning to say the least. As my immediate supervisor Jasmin Volkel did absolutely nothing to stop or speak to kim about her behavior. Jasmin participated silently as Kim directed her to harass me on a daily basis about things out of my control such as the By Name List. They were insistent that I house the by name list but after we got landlords signed up it was no longer in my control. Kim forbade me to call or follow up with any cog the clients on the list directly stating that their case managers needed to do their job. When I said to her I didn't mind she quickly and often reminded me that she was in charge and I was not to case manager. Despite have 69 shared housing units and case managers whose plates were running over she would not allow us to reach out to any of the single 39 people in the list to see if we could house them. Kim made working with our partners difficult and they often spoke negatively about the Partnership and her unsavory behavior.

>>>

>>> Kim was very spiteful throughout the process of housing the 1107 Garner Road residents. Often throwing me under the bus for her lack of planning in not being able to move funds to cover the help these people needed. When I confronted Jasmin once again why Kim had sent an email to Seth and Passage Homes stating that I had promised assistance without her knowledge, Jasmin answered and said because we don't have the funding. She stated that Kim has not been able to get funds moved around as she has thought and we had no funding to help. Kim often would blame me for short comings that she created and then say it was because we were not communicating when I over communicated with her and Jasmin to the point she asked to be removed from email threads. Kim often told untruths concerning other partners and employees trying to create a divide so that she remained in full control with no one questioning her behavior, which made for a very toxic work environment.

>>>

>>> On 7/15 after meeting with Kim and Jasmin last minute because Jasmin asked that we move it to a later time knowing that I had an appointment with a landlord. I agreed only to be yelled and screamed at for voicing my frustrations once again about the miscommunication, lack of training/onboarding and lack of productivity with the Housing Locator Mari Taylor, to whom I expressed to Kim and Jasmin day one was not a fit for her position. Kim during the meeting began to yell STOP IT, YOU JUST STOP IT, because I voiced concerns with being mandated to complete reporting that I had never seen, trained on nor given a reference of. At was at this time that I let Jasmin Volkel know that I felt unsafe and uncomfortable meeting with her and Kim without having someone in leadership from the board present and surprisingly Jasmin agreed. She asked that I put that in writing to Kim. I immediately email Kim expressing my concern with her behavior and requesting her supervisors name and to date it was never provided. I however received an email the very next day removing me from the task of housing the 1107 Garner Road tenants, my phone was transferred to Mari Taylor and Kim started her campaign to smear my name. After confronting Kim about being removed from the 1107 Garner Road project she reminded me I was a probationary employee and that she was in charge and was well within her purview to make this decision. She further suggested that maybe I should be the locator and not the

manager. On 7/19 I again asked Kim for leadership information and was not provided it. Instead after expressing my uncomfortableness with her behavior from the week before and my reluctance in meeting with her I was told that it was mandatory. When I did not attend after expressing my concerns for the 3rd time I was terminated for reaching out for help through Lorena McDowell for not attending the meeting.

>>>

>>> Please understand that I have recordings and emails of each incident and understand that my termination was retaliation and as a result unlawful. I am requesting a response to my concerns and should one not be given I will be seeking legal representation in this situation.

>>>

>>> My hopes in sending this email as the 6th person in this role in as little as 6 months and the second to reduce my experience to writing that you take a long hard look at Kim Crawford's and Jasmin Volkel's behavior. This type of discrimination and retaliation due to whistle blowing is illegal and should never be brushed aside.

>>>

>>> I look forward to hearing from you soon.

>>>

>>> Tschanna Crenshaw

>>> Email: tschanna@hotmail.com

>>> Cell: 919-885-7495

>>>

>>> Please excuse any typos or errors as this message is being Sent from

>>> my iPhone E-mail correspondence sent to and received from this address may be subject to disclosure under the North Carolina Public Records Act unless made confidential under applicable law.

> E-mail correspondence sent to and received from this address may be subject to disclosure under the North Carolina Public Records Act unless made confidential under applicable law.

From: Tschanna Crenshaw <tschanna@hotmail.com>
Sent: Thursday, August 5, 2021 10:30 PM
To: Lorena McDowell
Cc: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances Bisby; Jasmin Volkel; Kim Crawford; Jarvis, Larry; Edward Barberio
Subject: Re: Wake Partnership: Kim Crawford

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you, Mrs. Bisby your response would be greatly appreciated as my last correspondence to you was an acknowledgment of my concerns and receipt of equipment. You stated then you would be back in contact with regarding my concerns.

Your response is greatly appreciated as we are going into week 3. Thank you in advance for your reply.

Tschanna Crenshaw
Email: tschanna@hotmail.com
Cell: 919-885-7495

Please excuse any typos or errors as this message is being Sent from my iPhone

> On Aug 5, 2021, at 10:29 AM, Lorena McDowell <Lorena.McDowell@wakegov.com> wrote:

>

> Tschanna,

>

> Frances is the acting Chair of the Partnership Board of Directors. I would assume that she is the best point of contact to share this information with. However, she is copied here and can probably speak better to any system that they may have in place for grievances.

>

>

> In service,

>

> Lorena D. McDowell, MPNA

> Housing Department Director

> Wake County Government

> Housing Affordability & Community Revitalization

> Lorena.McDowell@wakegov.com

> 919.856.5267 office | 919.856.5594 fax wakegov.com

>

>

>

> Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

>

>

> -----Original Message-----

> From: Tschanna Crenshaw <tschanna@hotmail.com>
> Sent: Thursday, August 5, 2021 10:09 AM
> To: Lorena McDowell <Lorena.McDowell@wakegov.com>
> Cc: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org; Frances
> Bisby <fbisby@gmail.com>; Jasmin Volkel <jvolkel@partnershipwake.org>;
> Kim Crawford <kcrawford@partnershipwake.org>; Jarvis, Larry
> <Larry.Jarvis@raleighnc.gov>; Edward Barberio
> <Edward.Barberio@wakegov.com>
> Subject: Re: Wake Partnership: Kim Crawford
>
> CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments
unless you recognize the sender and know the content is safe.
>
>
>
> Thank you Lorena as always for your response. I don't seem to understand the leadership for the Partnership. Can you
please advise if Frances Bisby would be the person to whom all future correspondence and filings be sent to?
>
> Thank you in advance for your assistance.
>
> Tschanna Crenshaw
> Email: tschanna@hotmail.com
> Cell: 919-885-7495
>
> Please excuse any typos or errors as this message is being Sent from
> my iPhone
>
>> On Aug 5, 2021, at 9:01 AM, Lorena McDowell <Lorena.McDowell@wakegov.com> wrote:
>>
>> Good Morning,
>>
>> Thank you for making us aware of your concerns. They have been noted.
>>
>> Although the City and County are funders of the Partnership to End and Prevent Homelessness, they are an
independent entity. As such, we cannot address their personnel issues or concerns. Current and previous staff would
need to address such issues directly with the agency's leadership and/or Board.
>>
>>
>> In service,
>>
>> Lorena D. McDowell, MPNA
>> Housing Department Director
>> Wake County Government
>> Housing Affordability & Community Revitalization
>> Lorena.McDowell@wakegov.com
>> 919.856.5267 office | 919.856.5594 fax wakegov.com
>>
>>
>>
>> Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS
Chapter 132) and may be disclosed to third parties.
>>

>>
>> -----Original Message-----
>> From: Tschanna Crenshaw <tschanna@hotmail.com>
>> Sent: Monday, August 2, 2021 8:48 AM
>> To: Lorena McDowell <Lorena.McDowell@wakegov.com>
>> Cc: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org;
>> Frances Bisby <fbisby@gmail.com>; Jasmin Volkel
>> <jvolkel@partnershipwake.org>; Kim Crawford
>> <kcrawford@partnershipwake.org>; Jarvis, Larry
>> <Larry.Jarvis@raleighnc.gov>; Edward Barberio
>> <Edward.Barberio@wakegov.com>
>> Subject: Re: Wake Partnership: Kim Crawford
>>
>> CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.
>> _____
>>
>>
>> Good morning,
>>
>> It has been over 2 weeks since I was wrongfully terminated from my position with The Partnership to End and Prevent Homelessness. I was bullied, was subject to retaliation due to speaking out concerning the leadership of the programs behavior and treatment of other employees of color. To date, there has been no communication to address these concerns or the concerns of those that have made similar complaints to the Board and now Wake County officials. This type of treatment and systematic racism can no longer be tolerated nor accepted in the workplace. People are just trying to do the job they were hired to do without intimidation, fear, retaliation and stereotyping.
>>
>> Your response to the issues at hand is required and greatly appreciated. I look forward to hearing from you soon as I truly would like to resolve this matter without involving any other organizations or individual parties.
>>
>> Tschanna Crenshaw
>> Email: tschanna@hotmail.com
>> Cell: 919-885-7495
>>
>> Please excuse any typos or errors as this message is being Sent from
>> my iPhone
>>
>>>> On Jul 22, 2021, at 7:07 PM, Tschanna Crenshaw <tschanna@hotmail.com> wrote:
>>>>
>>>> Thank you for your response. I look forward to the follow up and also requested a label for returning the Partnership's equipment. After being told by Kim because I had not responded to her request once again to meet in person that this amount would be deducted from my pay. I have on 3 separate occasions expressed my discomfort in meeting with Kim and that I feel unsafe. I will not be returning anything directly to her and should not be punished for her behavior.
>>>>
>>>> Tschanna Crenshaw
>>>> Email: tschanna@hotmail.com
>>>> Cell: 919-885-7495
>>>>
>>>> Please excuse any typos or errors as this message is being Sent from
>>>> my iPhone
>>>>

>>>> On Jul 22, 2021, at 6:35 PM, Lorena McDowell <Lorena.McDowell@wakegov.com> wrote:

>>>>

>>>> Good evening Tschanna,

>>>>

>>>> Thank you for sharing your experience. Your concerns are noted.

>>>>

>>>> City and the County staff will confer with the Partnership and reach back out to you for follow-up in a timely manner.

>>>>

>>>>

>>>> In service,

>>>>

>>>> Lorena D. McDowell, MPNA

>>>> Housing Department Director

>>>> Wake County Government

>>>> Housing Affordability & Community Revitalization

>>>> Lorena.McDowell@wakegov.com

>>>> 919.856.5267 office | 919.856.5594 fax wakegov.com

>>>>

>>>>

>>>>

>>>> Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

>>>>

>>>>

>>>> -----Original Message-----

>>>> From: Tschanna Crenshaw <tschanna@hotmail.com>

>>>> Sent: Thursday, July 22, 2021 6:08 PM

>>>> To: mary-ann.baldwin@raleighnc.gov; kimlawyer@aceseditors.org;

>>>> Frances Bisby <fbisby@gmail.com>; Jasmin Volkel

>>>> <jvolkel@partnershipwake.org>; Kim Crawford

>>>> <kcrawford@partnershipwake.org>; Lorena McDowell

>>>> <Lorena.McDowell@wakegov.com>

>>>> Subject: Wake Partnership: Kim Crawford

>>>>

>>>> CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

>>>> _____

>>>>

>>>>

>>>> Good evening,

>>>>

>>>> I am writing this email to detail my employment with The Wake Partnership to End and Prevent Homelessness. After a lot of thought and advisement I feel that if I stay silent that the issue will just continue and more of our most vulnerable population will suffer at the leadership of Kim Crawford and Jasmin Volkel.

>>>>

>>>> Working with Kim and Jasmin was a complete nightmare and utterly discombobulated and unorganized. There was no onboarding, no training, no team environment and a complete dis functioning ball of drama and dictatorship lead by Kim.

>>>>

>>>> My first day I was met by Jasmin and later that morning Kim. Kim immediately made comments about my choice of attire which was business professional. After asking why I was wearing a dress and carrying such a large purse she

continued on and on about how I didn't need to wear skirts or dresses and how I was overdressed. Jasmin saw that I was uncomfortable and did speak up to say jokingly "Kim it's ok if she wants to wear a dress" to which Kim replied oh great and now you have on a skirt. This continued each time I saw Kim in the office which I was confused as to what her obsession was with my attire and it was clear once she made the comment about how my purse was girly and useless as her wife had brought her one but she refused to use it. This was a red flag for me but I didn't want to feel uncomfortable so I brushed it off because I was really excited about my new position.

>>>>

>>>> The more I interacted with Kim the more her behavior became intolerable and that of a dictator. After setting up a meeting with the president of DHIC, Yolanda Watson, Kim demanded that I give her and Jasmin access to my calendar. I gave her view permissions and she flipped stating that she needed full access and that I was not to have any meetings without her and Jasmin being present. Being that my primary job was to go after the larger institutional landlords I did not understand her anger. I had communicated my intent to meet with Mrs. Watson but Kim wanted to control the meeting. I let Jasmin know as my supervisor that Kim's behavior was getting out of control with the constant phone calls and video chats concerning updates. The same updates that I was providing Jasmin daily. I expressed my frustration in double working and she stated that she could not control what Kim did, all she could do was to try and make the communication better between she and I.

>>>>

>>>> Kim's erratic behavior came to a head for me when she verbally assaulted me for having a conversation with Seth Friedman at Passage Homes. She went on a tirade as to how I was not to circumvent her and discuss funding as I did not know what I was talking about and that I was making the Partnership look bad. I was totally confused as I only got Seth to agree to assisting with funding for housing the residents at 1107 Garner Road. Kim's tone, yelling, verbal and written tirades were unprofessional and demeaning to say the least. As my immediate supervisor Jasmin Volkel did absolutely nothing to stop or speak to Kim about her behavior. Jasmin participated silently as Kim directed her to harass me on a daily basis about things out of my control such as the By Name List. They were insistent that I house the by name list but after we got landlords signed up it was no longer in my control. Kim forbade me to call or follow up with any of the clients on the list directly stating that their case managers needed to do their job. When I said to her I didn't mind she quickly and often reminded me that she was in charge and I was not to case manager. Despite have 69 shared housing units and case managers whose plates were running over she would not allow us to reach out to any of the single 39 people in the list to see if we could house them. Kim made working with our partners difficult and they often spoke negatively about the Partnership and her unsavory behavior.

>>>>

>>>> Kim was very spiteful throughout the process of housing the 1107 Garner Road residents. Often throwing me under the bus for her lack of planning in not being able to move funds to cover the help these people needed. When I confronted Jasmin once again why Kim had sent an email to Seth and Passage Homes stating that I had promised assistance without her knowledge, Jasmin answered and said because we don't have the funding. She stated that Kim has not been able to get funds moved around as she has thought and we had no funding to help. Kim often would blame me for short comings that she created and then say it was because we were not communicating when I over communicated with her and Jasmin to the point she asked to be removed from email threads. Kim often told untruths concerning other partners and employees trying to create a divide so that she remained in full control with no one questioning her behavior, which made for a very toxic work environment.

>>>>

>>>> On 7/15 after meeting with Kim and Jasmin last minute because Jasmin asked that we move it to a later time knowing that I had an appointment with a landlord. I agreed only to be yelled and screamed at for voicing my frustrations once again about the miscommunication, lack of training/onboarding and lack of productivity with the Housing Locator Mari Taylor, to whom I expressed to Kim and Jasmin day one was not a fit for her position. Kim during the meeting began to yell STOP IT, YOU JUST STOP IT, because I voiced concerns with being mandated to complete reporting that I had never seen, trained on nor given a reference of. At was at this time that I let Jasmin Volkel know that I felt unsafe and uncomfortable meeting with her and Kim without having someone in leadership from the board present and surprisingly Jasmin agreed. She asked that I put that in writing to Kim. I immediately email Kim expressing my concern with her behavior and requesting her supervisors name and to date it was never provided. I however received an email the very next day removing me from the task of housing the 1107 Garner Road tenants, my phone was transferred to Mari Taylor and Kim started her campaign to smear my name. After confronting Kim about being removed

from the 1107 Garner Road project she reminded me I was a probationary employee and that she was in charge and was well within her purview to make this decision. She further suggested that maybe I should be the locator and not the manager. On 7/19 I again asked Kim for leadership information and was not provided it. Instead after expressing my uncomfortableness with her behavior from the week before and my reluctance in meeting with her I was told that it was mandatory. When I did not attend after expressing my concerns for the 3rd time I was terminated for reaching out for help through Lorena McDowell for not attending the meeting.

>>>>

>>>> Please understand that I have recordings and emails of each incident and understand that my termination was retaliation and as a result unlawful. I am requesting a response to my concerns and should one not be given I will be seeking legal representation in this situation.

>>>>

>>>> My hopes in sending this email as the 6th person in this role in as little as 6 months and the second to reduce my experience to writing that you take a long hard look at Kim Crawford's and Jasmin Volkel's behavior. This type of discrimination and retaliation due to whistle blowing is illegal and should never be brushed aside.

>>>>

>>>> I look forward to hearing from you soon.

>>>>

>>>> Tschanna Crenshaw

>>>> Email: tschanna@hotmail.com

>>>> Cell: 919-885-7495

>>>>

>>>> Please excuse any typos or errors as this message is being Sent

>>>> from my iPhone E-mail correspondence sent to and received from this address may be subject to disclosure under the North Carolina Public Records Act unless made confidential under applicable law.

>> E-mail correspondence sent to and received from this address may be subject to disclosure under the North Carolina Public Records Act unless made confidential under applicable law.

> E-mail correspondence sent to and received from this address may be subject to disclosure under the North Carolina Public Records Act unless made confidential under applicable law.

From: Leah Holdren
Sent: Friday, August 6, 2021 11:42 AM
To: Lorena McDowell
Subject: RE: A letter to the community

Hi –
From what I understood from on this, the statement was going out to your listserv? I don't have access to that, so not sure if it went out. Our plan was to have this on hand for any media who may reach out and use this as a response. We haven't had any reach out so far, but that may change after the work session on Monday.

Working on the other statement/news release now.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, August 6, 2021 11:06 AM
To: Leah Holdren <Leah.Holdren@wakegov.com>
Subject: RE: A letter to the community

Following up on this. Did a statement go out?

Any update on the Eviction Prevention statement?

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Tuesday, August 3, 2021 10:05 AM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>

Subject: RE: A letter to the community

Good morning!

Just heard back from the City of Raleigh. They are good with this statement and have no edits. Let me know what else I can help with on this.

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Leah Holdren

Sent: Monday, August 2, 2021 2:59 PM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>

Subject: RE: A letter to the community

Hi all – Just an FYI, I'm waiting to hear back from the City for their blessing and then this will be good to go. Does anyone else on the county side need to take a look? Clean version attached if so.

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren
Sent: Monday, August 2, 2021 8:53 AM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>
Subject: RE: A letter to the community

Thanks, Lorena!

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com
919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Monday, August 2, 2021 8:46 AM
To: Leah Holdren <Leah.Holdren@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>
Subject: RE: A letter to the community

Morning!

Please see edit attached. I am attempting to make clear that we will be meeting with service providers, not the full community.

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Monday, August 2, 2021 8:31 AM
To: Duane Holder <Duane.Holder@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>; Dara Demi <Dara.Demi@wakegov.com>
Subject: RE: A letter to the community

Good morning!

Attached is the updated draft with the line about the community listening sessions coming soon. If we're good with this on our end, I'll share the full statement with the city to get their okay.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren <Leah.Holdren@wakegov.com>
Sent: Friday, July 30, 2021 11:24 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: Re: A letter to the community

Yes, absolutely!

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Friday, July 30, 2021 4:29:04 PM
To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Sorry for the delay. I'm in total agreement with this! Great idea Lorena.

Leah, can you add that?

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 4:23 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Following up on this...

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Friday, July 30, 2021 12:38 PM
To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: Re: A letter to the community

This is great.

Duane: I'd like to schedule some community listening sessions alto hear, directly from the community, what would best support them. If you're ok with this, maybe we add a sentence that these are forthcoming?

Lorena D. McDowell

Get [Outlook for iOS](#)

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Friday, July 30, 2021 12:34:10 PM

To: Leah Holdren <Leah.Holdren@wakegov.com>; Lorena McDowell <Lorena.McDowell@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

I think this is great!

Thanks Leah.

Duane

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 11:34 AM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi –

See attached for the drafted statement. I've put it together like an email since it sounded like this may be sent out to the listserv but the main body of the statement can be used to reply to any media calls too.

Let me know who else might need to see this draft and review. Once I get your reviews/edits, I'll send to the city. They know it's coming and are on board with it.

Thanks!
Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.

Raleigh, NC 27601

wakegov.com

From: Lorena McDowell <Lorena.McDowell@wakegov.com>

Sent: Friday, July 30, 2021 9:08 AM

To: Duane Holder <Duane.Holder@wakegov.com>; Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

They should call the Access Hub at (919) 443-0096

In service,

Lorena D. McDowell, MPNA

Housing Department Director

Wake County Government

Housing Affordability & Community Revitalization

Lorena.McDowell@wakegov.com

919.856.5267 office | 919.856.5594 fax

wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Duane Holder <Duane.Holder@wakegov.com>

Sent: Friday, July 30, 2021 9:01 AM

To: Leah Holdren <Leah.Holdren@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley

M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Hi Leah. We want to keep it somewhat vague since we have yet to formally present to the BOC.

In the interim I would think people in need should call the Access Hub. Lorena or Ed can you confirm? And if so, can you let Leah know that #?

Duane T. Holder

Deputy County Manager

Chief Community Health & Vitality Officer

Wake County Government

Office of the County Manager

Duane.Holder@wakegov.com

919.856.5533 office

P.O. Box 550

Raleigh, NC 27602

wakegov.com



From: Leah Holdren <Leah.Holdren@wakegov.com>

Sent: Friday, July 30, 2021 8:30 AM

To: Duane Holder <Duane.Holder@wakegov.com>

Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>

Subject: RE: A letter to the community

Good morning Duane,

How much information are we comfortable sharing about our work around bringing this back service within the county? Do we want to keep things vague, that we're working to find a solution and will share updates soon? Or that we're taking active steps to set this unit up within our organization? I don't want to misspeak on anything, but want to give as much information as possible.

Where can we direct people to who may need this service during the interim?

Thanks!

Leah

Leah Holdren

Communications Consultant

Wake County Government

Communications Office

Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile

300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Leah Holdren
Sent: Thursday, July 29, 2021 4:24 PM
To: Duane Holder <Duane.Holder@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: RE: A letter to the community

Hi Duane,

Thanks for bringing this to my attention! We can absolutely draft something to have on hand for when/if we need it. I will work with Lorena and her team to get something started and gather the information for what our plans are moving forward with this unit. I'll also reach out to my counterparts at the City of Raleigh so we can all be on the same page.

Thanks!
Leah

Leah Holdren

Communications Consultant
Wake County Government
Communications Office
Leah.Holdren@wakegov.com

919.856.7330 office | 919.623.4763 mobile
300 S. Salisbury St.
Raleigh, NC 27601
wakegov.com

From: Duane Holder <Duane.Holder@wakegov.com>
Sent: Thursday, July 29, 2021 3:59 PM
To: Leah Holdren <Leah.Holdren@wakegov.com>
Cc: Lorena McDowell <Lorena.McDowell@wakegov.com>; Edward Barberio <Edward.Barberio@wakegov.com>; Ashley M Jacobs <Ashley.Jacobs@wakegov.com>
Subject: FW: A letter to the community

Good afternoon Leah. Below is a very disappointing and misleading communication that has been sent out to the community from the Partnership. As you may or may not know, the County is the main funder of this service and the City also contributes.

Rather than the messaging that the Partnership chose to send out, what we discussed with them is transitioning the service back to the County (internally in the Housing department). Lorena and her team will be presenting this to the Commissioners at their 8/9 work session and 8/16 regular meeting.

We would like to prepare some communication to have "on hold" in case we get pushback or concern from the community. The messaging would be more in line with: "The County and City are aware of the announcement made by the Partnership to Prevent and End Homelessness that their Housing Navigation Unit will be closing. This is a very critical piece of the housing continuum in our county and we are committed to developing an alternative arrangement for the operation of the Housing Navigation Unit. We will ensure that this service continues to be available for our community.

The purpose of the Housing Navigation Unit is to work with landlords to increase the pool of accessible affordable rental units, create and manage a rental unit database and to provide displacement relocation services.”

Leah, 2 things:

1. Due to this being a joint project between the County and City of Raleigh, I’m thinking this would be more effective as a joint statement from the 2 bodies, and
2. We don’t want to release it unless we feel like we have to because of outcry in response to the message below. We want to have it “on hold”.

Lorena or Ed, please feel free to chime in. And Leah, let me know if you have any questions.

Thanks.

Duane

Duane T. Holder

Deputy County Manager
Chief Community Health & Vitality Officer
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com



From: David Ellis <David.Ellis@wakegov.com>

Sent: Wednesday, July 28, 2021 4:06 PM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>; Duane Holder <Duane.Holder@wakegov.com>

Subject: Fwd: A letter to the community

This is not accurate

David Ellis

County Manager
Wake County Government
County Manager’s Office
david.ellis@wakegov.com
919.856.6160 office | 919.856.6168 fax
[301 S. McDowell Street, Raleigh, NC 27601](https://www.wakegov.com/301-S-McDowell-Street-Raleigh-NC-27601)
wakegov.com

Begin forwarded message:

From: Raleigh Wake Partnership to End Homelessness <kcrawford@partnershipwake.org>

Date: July 28, 2021 at 4:00:40 PM EDT

To: David Ellis <David.Ellis@wakegov.com>

Subject: A letter to the community

Reply-To: kcrawford@partnershipwake.org

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Raleigh/Wake Partnership to End Homelessness Bulletin | May 2021



Dear Friends,

I am writing to inform you that the Housing Navigation Unit will no longer operate after July 30, 2021.

We are very proud of our staff for providing quality housing for over 100 households during the pandemic. Our team never wavered in their dedication to the people we serve and our vision of safe and affordable housing for every Wake County resident. I am very honored to have been associated with this program and all it achieved for our community.

If anyone has any questions, please feel free to contact me directly at 919-443-0098 x1033 or kcrawford@partnershipwake.org.

Sincerely,

Kim Crawford
Executive Director
Raleigh Wake Partnership to End and Prevent Homelessness



[Unsubscribe david.ellis@wakegov.com](#)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by kcrawford@partnershipwake.org powered by



From: Edward Barberio
Sent: Monday, August 9, 2021 3:33 PM
To: Lorena McDowell
Subject: FW: Partnership Housing Navigation Closure Timeline_ Jul 2021
Attachments: Partnership Housing Navigation Closure Timeline_ Jul 2021.docx; RWPEH Policies 2021-22 v1.pdf

fyi

Edward Barberio

Deputy Director
Wake County Government
Housing Affordability & Community Revitalization
edward.barberio@wakegov.com
919.856.5421 office | 919.856.5594 fax
336 Fayetteville St., Suite 440
Raleigh, NC 27602
wakegov.com



From: Kim Crawford <kcrawford@partnershipwake.org>
Sent: Friday, August 6, 2021 9:56 AM
To: David Smoot <smootpsych@gmail.com>; Dr. Johnny Hill (jhill@shawu.edu) <jhill@shawu.edu>; Edward Barberio <Edward.Barberio@wakegov.com>; fbisby@gmail.com; Niffenegger, John P. <John.Niffenegger@raleighnc.gov>; kimlawyer <kimlawyer@aceseditors.org>; Maddie Horner <madeline.horner@raleighnc.gov>; Paige Jacob <paige.jacob@paigejacob.com>; Rashid Salahut (rashidsalahat@gmail.com) <rashidsalahat@gmail.com>; Sharon Edmundson (Sgeunc83@gmail.com) <Sgeunc83@gmail.com>; Tracy Dixon <tracydixonnc@gmail.com>; Utica Cason <uvcason@yahoo.com>; Vince Rozier (judgerozier@gmail.com) <judgerozier@gmail.com>; Willis, Tori <twillis@SHAWU.EDU>
Subject: Partnership Housing Navigation Closure Timeline_ Jul 2021
Importance: High

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

All –

This is the current timeline of the HNU closing. Also attached is our current Personnel Policies.

Be Well – Be Safe,

Kim Crawford

Kim Crawford, MS, MA
Executive Director
Raleigh Wake Partnership to End & Prevent Homelessness

kcrawford@partnershipwake.org

Office; 919-443-0098, xt 1033

www.partnershipwake.org



From: Alice Lutz <Alutz@tfsnc.org>
Sent: Thursday, October 21, 2021 1:23 PM
To: Nikki Lyons
Cc: Cari Boram; Kim R. Crawford - Partnership to end and prevent homelessness (kcrawford@partnershipwake.org); Lorena McDowell
Subject: RE: Special Request: Eviction Clinic - October 30, 2021 at the Human Services Swinburne Bldg.

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Great to hear from you- sorry for slow reply I was out of town. As you know, Telemon has eviction prevention money from wake county so they would be the best resource for the eviction clinic. In addition, our community participates in the Coordinated Entry Access which I understand has a large waiting list. SO if our staff participated all we would be able to share is the basic info below. It is a challenge now to be in this "system" both for providers and the clients. You might want to connect with Kim Crawford ED of partnership to end and prevent homelessness and or Lorena McDowell to see if they have any other suggestions. Thanks for working with our most vulnerable.

If your housing challenges are related to COVID-19, you may qualify for assistance through the House Wake! COVID-19 Financial Assistance Program: <https://www.wakegov.com/departments-government/housing-affordability-community-revitalization>.

Otherwise, in our community, requests for housing assistance are first received through the Coordinated Entry Access Hub in order to determine which resources and programs are most appropriate: Tel 919-443-0098, <https://partnershipwake.org/access-hub/>. (Triangle Family Services receives referrals through this system.)

To follow are links to additional resource platforms that may help in identifying other resources for assistance and support:

<https://wake.nc.networkofcare.org/mh/index.aspx>
<https://nccare360.org/resources/>
<https://www.unitedwayoc.org/how-we-are-doing-more/get-help-211/>

Alice Lutz, CFRE | Chief Executive Officer | **Triangle Family Services**
3937 Western Boulevard | Raleigh, NC 27606 | 919.821.0790 x 107

Building a stronger community by strengthening the family since 1937.
Learn more at www.tfsnc.org.

DONATE NOW

Make your year-end gift today!



CONFIDENTIALITY: This e-mail (including any attachments) may contain confidential, proprietary and/or privileged information, and any unauthorized disclosure, dissemination, distribution, scanning, downloading, saving, copying or other use of this e-mail is strictly prohibited. If you receive this e-mail in error, please notify the sender and delete all records of this e-mail from your system.

** Please note that email is not a secure form of communication.

From: Nikki Lyons <Nikki.Lyons@wakegov.com>

Sent: Wednesday, October 20, 2021 11:06 AM

To: Alice Lutz <Alutz@tfsnc.org>

Subject: Special Request: Eviction Clinic - October 30, 2021 at the Human Services Swinburne Bldg.

Importance: High

Greetings Alice,

I hope you are well and staying safe. Let me first apologize for the late notice and request. You might remember that I co-chair the Racial Equity and Social Justice Action Team. Michael Ballen with RPD is my co-chair. As part of our work with Social and Economic Vitality, our Action Team has been working to plan an Eviction Clinic on Saturday, October 30, 2021 from 12pm – 6pm. At the Swinburne Bldg. I am reaching out to you, with a request for Triangle Family Services to join this effort. We want to provide to the community an opportunity to seek information and assistance for Eviction and Housing issues. Legal Aid will be onsite and providing information sessions regarding the Eviction process.

Are you available for a quick discussion today so that I can give you more information? We would love for your staff to be onsite to provide information and support to persons in crisis.

Thank you for considering this special request. I appreciate it.

Have a great day!

Nikki W. Lyons

Project Administrator

Wake County Government

Human Services / Faith Community Partnerships

Nikki.Lyons@wakegov.com

919.250.1486 office | 919.623.7214 mobile | 919.212.7192 fax

220 Swinburne Street Raleigh, NC 27610 / P.O. Box 46883 Raleigh, NC 27620

wakegov.com



E-mail correspondence sent to and received from this address may be subject to disclosure under the North Carolina Public Records Act unless made confidential under applicable law.

From: David Harris
Sent: Wednesday, December 8, 2021 3:06 PM
To: Lorena McDowell
Cc: Edward Barberio; Alicia Arnold; Dana Jones; Cassandra Dabbs
Subject: RE: Prevention Community Discussion

Good Afternoon Lorena. I have not made a request to pause applications for Wake Prevent!. We did meet with Partnership staff to apprise them of referrals we had been getting for individuals who were living in hotels and only wanted assistance to continue staying in hotels in an effort to get more appropriate referrals. During our conversation, we also let them know that we were processing a lot of referrals—some being sent to House Wake! and others being accepted. I acknowledge that we are not able always able to serve a client within their timeframe, but I do not see pausing a realistic solution. David

David E. Harris

Homeless and Prevention Services Division Director
Wake County Government
Department of Housing Affordability and Community Revitalization
dharris@wakegov.com
919.212.8383 office
wakegov.com



From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Wednesday, December 8, 2021 12:42 PM
To: David Harris <dharris@wakegov.com>
Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Alicia Arnold <Alicia.Arnold@wakegov.com>; Dana Jones <Dana.Jones@wakegov.com>
Subject: RE: Prevention Community Discussion
Importance: High

David,

Is this request to pause applications related to HW!, Wake Prevent!, or another service agency like Passage Home?

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization

Lorena.McDowell@wakegov.com

919.856.5267 office | 919.856.5594 fax

wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

-----Original Appointment-----

From: Jenn Von Egidy <jvonegidy@partnershipwake.org>

Sent: Wednesday, December 8, 2021 12:39 PM

To: Kim Crawford; Jasmin Volkel; Eric Doll; Robin Saenz; CoC Distribution List

Cc: Megan Soros

Subject: Prevention Community Discussion

When: Tuesday, December 14, 2021 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: Microsoft Teams Meeting

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

This Community Discussion will be about our community's lack of open Prevention programs for new referrals. Due to high demand, they are currently working through a backlog and have requested a pause on new referrals. Please feel free to share and forward this invitation with anyone who would like to join this discussion on how we move forward.

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 469-998-7627](tel:+14699987627), 109443024# United States, Dallas

Phone Conference ID: 109 443 024#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

You're receiving this message because you're a member of the CoC Distribution List group from The Partnership to End and Prevent Homelessness. To take part in this conversation, reply all to this message.

[View group files](#) | [Leave group](#) | [Learn more about Microsoft 365 Groups](#)

From: David Harris
Sent: Wednesday, December 8, 2021 5:22 PM
To: Kim Crawford
Cc: Cassandra Dabbs; Edward Barberio; Lorena McDowell
Subject: Homeless Prevention

Good Evening Kim. I writing to get a better understanding of the scheduling of this meeting. Exactly which prevention programs are asking for a pause on new referrals? Wake Prevent! is not asking for a pause on new referrals. Thanks, David.

This Community Discussion will be about our community's lack of open Prevention programs for new referrals. Due to high demand, they are currently working through a backlog and have requested a pause on new referrals. Please feel free to share and forward this invitation with anyone who would like to join this discussion on how we move forward.

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 469-998-7627,,109443024#](#) United States, Dallas

Phone Conference ID: 109 443 024#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

You're receiving this message because you're a member of the CoC Distribution List group from The Partnership to End and Prevent Homelessness. To take part in this conversation, reply all to this message.

[View group files](#) | [Leave group](#) | [Learn more about Microsoft 365 Groups](#)

David E. Harris

Homeless and Prevention Services Division Director

Wake County Government

Department of Housing Affordability and Community Revitalization

dharris@wakegov.com

919.212.8383 office

wakegov.com



From: Duane Holder
Sent: Thursday, December 9, 2021 10:19 AM
To: Lorena McDowell
Subject: RE: Prevention Community Discussion

Hmmmmmm

Duane T. Holder

Deputy County Manager
Wake County Government
Office of the County Manager
Duane.Holder@wakegov.com
919.856.5533 office
P.O. Box 550
Raleigh, NC 27602
wakegov.com

Follow us at:



Wake follows
THE 3Ws



Wear



Wait



Wash

From: Lorena McDowell <Lorena.McDowell@wakegov.com>
Sent: Wednesday, December 8, 2021 4:42 PM
To: Duane Holder <Duane.Holder@wakegov.com>
Subject: FW: Prevention Community Discussion

FYI... We do not know where the Partnership is getting this from.

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com

Wake follows
THE 3Ws



Wear



Wait



Wash

Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: Lorena McDowell

Sent: Wednesday, December 8, 2021 4:14 PM

To: David Harris <dharris@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Alicia Arnold <Alicia.Arnold@wakegov.com>; Dana Jones <Dana.Jones@wakegov.com>

Subject: RE: Prevention Community Discussion

Can you please reach out to Kim via email (copy Ed, Alicia & I) and ask her exactly what program this is related to and where she is getting her information? We need to get ahead of whatever narrative she is trying to spin.

In service,

Lorena D. McDowell, MPNA

Housing Department Director

Wake County Government

Housing Affordability & Community Revitalization

Lorena.McDowell@wakegov.com

919.856.5267 office | 919.856.5594 fax

wakegov.com



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

From: David Harris <dharris@wakegov.com>

Sent: Wednesday, December 8, 2021 3:06 PM

To: Lorena McDowell <Lorena.McDowell@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Alicia Arnold <Alicia.Arnold@wakegov.com>; Dana Jones <Dana.Jones@wakegov.com>; Cassandra Dabbs <dabbs34@hotmail.com>

Subject: RE: Prevention Community Discussion

Good Afternoon Lorena. I have not made a request to pause applications for Wake Prevent!. We did meet with Partnership staff to apprise them of referrals we had been getting for individuals who were living in hotels and only wanted assistance to continue staying in hotels in an effort to get more appropriate referrals. During our conversation, we also let them know that we were processing a lot of referrals—some being sent to House Wake! and others being accepted. I acknowledge that we are not able always able to serve a client within their timeframe, but I do not see pausing a realistic solution. David

David E. Harris

Homeless and Prevention Services Division Director
Wake County Government
Department of Housing Affordability and Community Revitalization
dharris@wakegov.com
919.212.8383 office
wakegov.com

Wake follows
THE 3Ws



From: Lorena McDowell <Lorena.McDowell@wakegov.com>

Sent: Wednesday, December 8, 2021 12:42 PM

To: David Harris <dharris@wakegov.com>

Cc: Edward Barberio <Edward.Barberio@wakegov.com>; Alicia Arnold <Alicia.Arnold@wakegov.com>; Dana Jones <Dana.Jones@wakegov.com>

Subject: RE: Prevention Community Discussion

Importance: High

David,

Is this request to pause applications related to HWI, Wake Prevent!, or another service agency like Passage Home?

In service,

Lorena D. McDowell, MPNA

Housing Department Director
Wake County Government
Housing Affordability & Community Revitalization
Lorena.McDowell@wakegov.com
919.856.5267 office | 919.856.5594 fax
wakegov.com

Wake follows
THE 3Ws



Correspondence to and from this E-mail address may be subject to the North Carolina Public Records Law (NCGS Chapter 132) and may be disclosed to third parties.

-----Original Appointment-----

From: Jenn Von Egidy <jvonegidy@partnershipwake.org>

Sent: Wednesday, December 8, 2021 12:39 PM

To: Kim Crawford; Jasmin Volkel; Eric Doll; Robin Saenz; CoC Distribution List

Cc: Megan Soros

Subject: Prevention Community Discussion

When: Tuesday, December 14, 2021 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: Microsoft Teams Meeting

CAUTION: This email originated from outside of the Wake County network. Do not click links or open attachments unless you recognize the sender and know the content is safe.

This Community Discussion will be about our community's lack of open Prevention programs for new referrals. Due to high demand, they are currently working through a backlog and have requested a pause on new referrals. Please feel free to share and forward this invitation with anyone who would like to join this discussion on how we move forward.

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 469-998-7627,,109443024#](#) United States, Dallas

Phone Conference ID: 109 443 024#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

You're receiving this message because you're a member of the CoC Distribution List group from The Partnership to End and Prevent Homelessness. To take part in this conversation, reply all to this message.

[View group files](#) | [Leave group](#) | [Learn more about Microsoft 365 Groups](#)