

**From:** Ashley Lung <alung@sunriseinashville.org>  
**Sent:** 10/16/2021 7:29:44 AM  
**To:** Ron Harrison <Ron.Harrison@buncombcounty.org>  
**Cc:** Emily Ball <eball@ashevillenc.gov>  
**Subject:** Re: Shelter referrals

---

Good morn ng, [REDACTED] never called and never came yesterday and am just check ng. have some others who could ut l ze th s space for these upcom ng cold n ghts and d dnt want the room to s t empty. Thank you

**Ashley Lung, NCCPSS**

**Shelter Director**

**mailing: PO BOX 845 Asheville, NC 28802**

**physical: 50 S. French Broad Ave. Asheville, NC 28801**

**office: 828.552.3858**

**cell: 828.475.9952**

**24/7 Peer Support Warmline 828.280.2554**



On Fr , Oct 5, 2021 at 9: 6 AM Ron Harr son <[Ron.Harr son@buncombcounty.org](mailto:Ron.Harr son@buncombcounty.org)> wrote:

Thank you for the update. have another referra , f the bed s st ava ab e. H s name s [REDACTED]. He s a Commun ty Reentry c ent.

**From:** Em y Ba <[eba @ashev \\_enc.gov](mailto:eba @ashev _enc.gov)>  
**Sent:** Fr day, October 15, 2021 6:58 AM  
**To:** Ash ey Lung <[a ung@sunr se nashev \\_e.org](mailto:a ung@sunr se nashev _e.org)>  
**Cc:** Jenn fer Teague <[Jenn fer.Teague@buncombcounty.org](mailto:Jenn fer.Teague@buncombcounty.org)>; Ron Harr son <[Ron.Harr son@buncombcounty.org](mailto:Ron.Harr son@buncombcounty.org)>  
**Subject:** Re: She ter referra s

Hey all Ashley and talked about th s yesterday and are th nk ng 48 hours, but she'll workshop that w th her team and conf rm. 'd l ke to be respons ve to what's go ng on w th nd v duals but also ensure we're not leav ng rooms empty when we have so much commun ty need, so that's the balance we're try ng to str ke.

Em ly Ball

Homeless Serv ces System Performance Lead

C ty of Asheville

O: 828.27 .6 29

C: 828.747.85 0

On Thu, Oct 4, 202 at 2:20 PM Ashley Lung <[alung@sunriseasheville.org](mailto:alung@sunriseasheville.org)> wrote:

Emily. Ron was asking how long we hold the room for someone who has been referred to us but hasn't been seen in a few days? I don't know how to answer that. Thank you

Ashley Lung (she/her) NCCPSS  
Shelter Director  
Sunrise Community for Recovery & Wellness

mailing: PO BOX 845 Asheville, NC 28802

physical: 50 S. French Broad Ave. Asheville, NC 2880

office: 828.552.3858

cell: 828.475.9952

24/7 Peer Support Warmline 828.280.2554

On Mon, Sep 20, 202 , 2:49 PM Emily Ball <[eball@ashevilleenc.gov](mailto:eball@ashevilleenc.gov)> wrote:

Hey all,

I've talked with each of you about this and am writing to connect us all about referring shelter space as it becomes available. Here's the plan:

- You'll be our only referral partners at this point, although we may wonder that if we end up with more inflow capacity.
- When a room becomes available, Ashley (copied here) will send an email to this group telling us she has a vacancy.
- We'll refer that room with the first referral from either of you for confidentiality purposes, thank you'd just call Ashley directly to make the referral and coordinate. If we have multiple referrals at the same time, we'll just triage it to figure out who needs the space the most.
- We're looking for people who are currently unsheltered or would otherwise be unsheltered (e.g. were unsheltered before entering jail).

Ashley's number is 475.9952. Ashley, feel free to add anything else, and Jen and Ron, let us know if this works or what questions you have.

Emily Ball

Homeless Services System Performance Lead

City of Asheville

O: 828.272.629

C: 828.747.850

Sign up to receive emergency texts directly from Buncombe County for breaking health and safety news. Text **BCALERT** on your smart phone to **99411** to receive alerts on important information such as floods, communicable disease, county office closings, and relevant traffic safety notifications OR visit [buncombeready.org](https://buncombeready.org)

Email correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties.

This electronic communication may contain information that is confidential, privileged, proprietary, or otherwise legally exempt from disclosure. Additionally, the unauthorized disclosure of juvenile, health, legally privileged, proprietary, or otherwise confidential information may be prohibited by law. If you have received this email in error, you are hereby notified that you are not authorized to read, print, retain, copy, or disseminate this communication, any part of it, or any attachments. Please notify the sender immediately and delete all records of this email. There is no intent on the part of the sender to waive any privilege that may attach to this communication.