

**From:** Ashley Lung <alung@sunriseinasheville.org>  
**Sent:** 10/14/2021 11:20:37 AM  
**To:** Emily Ball <eball@ashevillenc.gov>  
**Cc:** Jennifer Teague <Jennifer.Teague@buncombecounty.org>, Ron Harrison <Ron.Harrison@buncombecounty.org>  
**Subject:** Re: Shelter referrals

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Emily. Ron was asking how long we hold the room for someone who has been referred to us but hasn't been seen in a few days? I don't know how to answer that. Thank you

Ashley Lung (she/her) NCCPSS  
ShelterÂ Director  
Sunrise Community for Recovery & Wellness

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On Mon, Sep 20, 2021, 2:49 PM Emily Ball <[eball@ashevillenc.gov](mailto:eball@ashevillenc.gov)> wrote:  
Hey all,

I've talked with each of you about this and am writing to connect us all about refilling shelter space as it becomes available.Â Here's the plan:

- You'll be our only referral partners at this point, although we may widen that if we end up with more inflow capacity.Â Â
- When a room becomes available, Ashley (copied here) will send an email to this group telling us she has a vacancy.
- We'll refill that room withÂ the first referral from either of you - for confidentiality purposes, I think you'd just call Ashley directly to make the referral and coordinate.Â If we have multiple referrals at the same time, we'll just triage it to figure out who needs the space the most.
- We're looking for peopleÂ who are currently unsheltered or would otherwiseÂ be unsheltered (e.g. were unsheltered before entering jail).

Ashley's number is 475.9952.Â Ashley, feel free to add anything else, and Jen and Ron, let us know if this works or what questions you have.Â Â

Emily Ball  
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