

**From:** Ashley Lung <alung@sunriseinasheville.org>  
**Sent:** 9/3/2021 2:02:54 PM  
**To:** Emily Ball <eball@ashevillenc.gov>  
**Cc:** Liz Sanford <lizliz.sanford@gmail.com>  
**Subject:** Re: HM S info

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We had 3 ppl go to permanent hous ng from the Qual ty before we ever started track ng anyone and don't even remember the r names. [REDACTED] was one and can't remember the others th s was long before we started do ng th s. [REDACTED] went to transformat on v llage.

Ashley Lung NCCPSS  
Shelter Coord nator  
Sunr se Commun ty for Recovery & Wellness

ma l ng: PO BOX 845 Ashev lle, NC 28802

phys cal: 50 S. French Broad Ave. Ashev lle, NC 2880

off ce: 828.552.3858

cell: 828.475.9952

24/7 Peer Support Warml ne 828.280.2554

On Fr , Sep 3, 202 , 2:49 PM Em ly Ball <[eball@ashevillenc.gov](mailto:eball@ashevillenc.gov)> wrote:

Thanks for work ng on th s! don't know names, but th nk one person ex ted to Transformat on V llage, and the shelter tracker shows that 3 folks ex ted to permanent hous ng ?

Em ly Ball  
Homeless Serv ces System Performance Lead  
C ty of Ashev lle  
O: 828.27 .6 29  
C: 828.747.85 0

On Fr , Sep 3, 202 at 2:27 PM L z Sanford <[l\\_zl\\_z.sanford@gmail.com](mailto:l_zl_z.sanford@gmail.com)> wrote:

Oh man, make that "place not meant for hab tat on". Sorry yall!

**Liz Sanford**  
323.839.3846

On Fr , Sep 3, 202 at 2:25 PM L z Sanford <[l\\_zl\\_z.sanford@gmail.com](mailto:l_zl_z.sanford@gmail.com)> wrote:

Also, [REDACTED] was the person w th Safe Haven, and after talk ng w th Ashley, changed t to "stay ng w th fr ends temp tenure".

**Liz Sanford**

323.839.3846

On Fr , Sep 3, 202 at 2: 5 PM L z Sanford <[l\\_zl\\_z.sanford@gmail.com](mailto:l_zl_z.sanford@gmail.com)> wrote:

H Guys,

n my tracker, have the follow ng people as hav ng left the motel, all w th ex t dates:

[REDACTED]	
[REDACTED]	
[REDACTED]	
[REDACTED]	
[REDACTED]	
[REDACTED]	
[REDACTED]	
[REDACTED]	
[REDACTED]	
[REDACTED]	
[REDACTED]	
[REDACTED]	

Sunr se added these two people to the l st on our call today, they are gett ng me the HM S ex t paperwork next week ( e ne ther of these people have been ex ted n HM S yet):

[REDACTED]	
[REDACTED]	

Do you have other people n m nd Em ly that you don't see here?

**Liz Sanford**

323.839.3846

On Fr , Sep 3, 202 at 0:45 AM L z Sanford <[l\\_zl\\_z.sanford@gmail.com](mailto:l_zl_z.sanford@gmail.com)> wrote:

We are on the Hous ng Plann ng call but w ll check t out when get off!

**Liz Sanford**

323.839.3846

On Fr , Sep 3, 202 at 0:3 AM Ashley Lung <[alung@sunr-se-nashev-llc.org](mailto:alung@sunr-se-nashev-llc.org)> wrote:

would need the names to know and the one who s [REDACTED] d dn't ex t to ja l he went to ja l the follow ng day and not from the shelter. ❤️

Ashley Lung NCCPSS  
Shelter Coordinator  
Sunrise Community for Recovery & Wellness

mailing: PO BOX 845 Asheville, NC 28802

physical: 50 S. French Broad Ave. Asheville, NC 2880

office: 828.552.3858

cell: 828.475.9952

24/7 Peer Support Warmline 828.280.2554

On Fri, Sep 3, 2021, 10:08 AM Emily Ball <[eball@ashevilleenc.gov](mailto:eball@ashevilleenc.gov)> wrote:

Hey y'all, I think we're missing some exits and exit destination info in HMS. I know you guys have a system so it may just be that the data entry hasn't caught up to your system yet. I just checked exit destinations for everyone who's been in so far and it shows:

9 exited to homelessness/unsheltered  
exited to a Safe Haven, but I don't think that can be right unless she went to another community. Safe Haven is a HUD program that we don't have in our community  
exited to stay with friends/family

Some of the exits I'm aware of that I don't see here are going to Transformation Village, going to jail, a different person than that one above who exited to friends/family, and those 3 folks in June who exited to housing. Can you guys take a look at all of that and see if there are updates to be made?

Thank you!

Emily Ball  
Homeless Services System Performance Lead  
City of Asheville  
O: 828.277.629  
C: 828.747.850