

**From:** Emily Ball <eball@ashevillenc.gov>  
**Sent:** 9/10/2021 10:24:59 AM  
**To:** Sue Polston <spolston@sunriseinasheville.org>  
**Cc:**  
**Subject:** Re: Quick update

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You bet - I'm sorry it's taken so long!! I think/hope that last round of updates she sent yesterday will resolve all of their issues so hopefully these can move really quickly in the future.

Emily Ball  
Homeless Services System Performance Lead  
City of Asheville  
O: 828.271.6129  
C: 828.747.8510

On Fri, Sep 10, 2021 at 11:21 AM Sue Polston <[spolston@sunriseinasheville.org](mailto:spolston@sunriseinasheville.org)> wrote:  
thank you so much for trying to make that work better for us, you are truly the best!!

**Sue Polston - Executive Director**  
**CERTIFIED PEER SUPPORT SPECIALIST**  
**CCAR Recovery Coach Academy Trainer & WRAP Facilitator**  
**[Sunrise Community for Recovery & Wellness](#)**  
mailing: PO BOX 845 Asheville, NC 28802  
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*(Due to my family/work balance you may receive emails from me outside of normal working hours - please do not feel obligated to respond outside of your own working pattern)*

On Fri, Sep 10, 2021 at 11:04 AM Emily Ball <[eball@ashevillenc.gov](mailto:eball@ashevillenc.gov)> wrote:  
Hey,

It looks like we'll be able to get those first two draws (so about \$58K total) through on Tuesday, and they'll direct deposit for you on Friday OR we have the option of getting you a paper check on Thursday - would that be better? And then I've asked to process the other two the following week.

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