

**From:** Ashley Lung <alung@sunriseinasheville.org>  
**Sent:** 10/15/2021 1:42:42 PM  
**To:** Jennifer Teague <Jennifer.Teague@buncombecounty.org>  
**Cc:** Emily Ball <eball@ashevillenc.gov>  
**Subject:** Re: Shelter referrals

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Hey there. [REDACTED] has arrived and I am waiting on one more gentleman to arrive after work today if he does not show up. We will let you know. Thank you

Ashley Lung (she/her) NCCPSS  
Shelter Director  
Sunrise Community for Recovery & Wellness

mailing: PO BOX 845 Asheville, NC 28802

physical: 50 S. French Broad Ave. Asheville, NC 2880

office: 828.552.3858

cell: 828.475.9952

24/7 Peer Support Warmline 828.280.2554

On Fri, Oct 5, 2021, 2:09 PM Jennifer Teague <[Jennifer.Teague@buncombecounty.org](mailto:Jennifer.Teague@buncombecounty.org)> wrote:

Hi,

Does there happen to be another room open? I know we sent Ashley a name earlier today, I think that person should hopefully be there now. However, we have another client that could use the space if there is a space currently open and being held.

Thanks!

Jen

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**From:** Emily Ball <[eball@ashevillenc.gov](mailto:eball@ashevillenc.gov)>  
**Sent:** Friday, October 15, 2021 6:58 AM  
**To:** Ashley Lung <[alung@sunriseinasheville.org](mailto:alung@sunriseinasheville.org)>  
**Cc:** Jennifer Teague <[Jennifer.Teague@buncombecounty.org](mailto:Jennifer.Teague@buncombecounty.org)>; Ron Harrison <[Ron.Harrison@buncombecounty.org](mailto:Ron.Harrison@buncombecounty.org)>  
**Subject:** Re: Shelter referrals

Hey all Ashley and I talked about this yesterday and are thinking 48 hours, but she'll workshop that with her team and confirm. I'd like to be responsive to what's going on with individuals but also ensure we're not leaving rooms empty when we have so much community need, so that's the balance we're trying to strike.

Emily Ball

Homeless Services System Performance Lead

City of Asheville

O: 828.272.629

C: 828.747.850

On Thu, Oct 4, 2024 at 2:20 PM Ashley Lung <[alung@sunriseasheville.org](mailto:alung@sunriseasheville.org)> wrote:

Emily. Ron was asking how long we hold the room for someone who has been referred to us but hasn't been seen in a few days? I don't know how to answer that. Thank you

Ashley Lung (she/her) NCCPSS  
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On Mon, Sep 20, 2024, 2:49 PM Emily Ball <[eball@ashevilleenc.gov](mailto:eball@ashevilleenc.gov)> wrote:

Hey all,

I've talked with each of you about this and am writing to connect us all about referring shelter space as it becomes available. Here's the plan:

- You'll be our only referral partners at this point, although we may wonder that if we end up with more inflow capacity.
- When a room becomes available, Ashley (copied here) will send an email to this group telling us she has a vacancy.
- We'll refill that room with the first referral from either of you for confidentiality purposes, thank you'd just call Ashley directly to make the referral and coordinate. If we have multiple referrals at the same time, we'll just try to figure out who needs the space the most.
- We're looking for people who are currently unsheltered or would otherwise be unsheltered (e.g. were unsheltered before entering jail).

Ashley's number is 475.9952. Ashley, feel free to add anything else, and Jen and Ron, let us know if this works or what questions you have.

Emily Ball

Homeless Services System Performance Lead

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