

From: Emily Ball <eball@ashevillenc.gov>
Sent: 11/2/2021 1:27:07 PM
To: Ashley Lung <alung@sunriseinasheville.org>
Cc: Kat Sullivan <ksullivan@sunriseinasheville.org>, Liz Sanford <lizliz.sanford@gmail.com>
Subject: Re: CAM question

You bet - you guys are doing a great job jumping into a complicated system and I'm so glad to have you at the table!

Emily Ball
Homeless Services System Performance Lead
City of Asheville
O: 828.271.6129
C: 828.747.8510

On Tue, Nov 2, 2021 at 2:12 PM Ashley Lung <alung@sunriseinasheville.org> wrote:
Thank you so much Emily.

Ashley Lung (she/her) NCCPSS
Shelter Director
Sunrise Community for Recovery & Wellness

mailing: PO BOX 845 Asheville, NC 28802

physical: 50 S. French Broad Ave. Asheville, NC 28801

office: 828.552.3858

cell: 828.475.9952

24/7 Peer Support Warmline 828.280.2554

On Tue, Nov 2, 2021, 1:50 PM Kat Sullivan <ksullivan@sunriseinasheville.org> wrote:
That would be great, thanks!

On Tue, Nov 2, 2021, 1:49 PM Emily Ball <eball@ashevillenc.gov> wrote:
I can come by and talk this through tomorrow if that'd be useful. As far as I know our 3 p.m. with Mr. Patel is on as usual and I have a meeting until 2 but can probably get to you all by 2:15/2:30.

Emily Ball
Homeless Services System Performance Lead
City of Asheville

O: 828.271.6129
C: 828.747.8510

On Tue, Nov 2, 2021 at 10:53 AM Kat Sullivan <ksullivan@sunriseinasheville.org> wrote:
sounds good. Thanks!

Kat (Douglas) Sullivan, NCCPSS
NC Certified Recovery Coach
First Shift Lead, Peer Navigator
Shelter Support Staff~ Sunrise Community For Recovery & Wellness
828.579.9606 M-F 8 AM-4 PM
ksullivan@sunriseinasheville.org

On Tue, Nov 2, 2021 at 10:46 AM Liz Sanford <lizliz.sanford@gmail.com> wrote:
Hi Guys,

I can start asking people the Friday before about CAM Slots and see how that goes ! And yes Kat you are correct that the funding for Back@Home ends in July and so it definitely narrows the window of who you should present for those slots.

I know CAM has been a bit difficult the past few weeks and I so appreciate you hanging in there and pushing through this learning curve (for everyone!).

I would say for now, to echo what Emily said, just focus on a few people until they get slated and then move on to the next people. If you don't have anyone to present at the next CAM that is fine – since you have so many folks who need housing there is inevitably going to be a bottle neck and it is not your fault at all, it's just the nature of the housing beast.

We will work on figuring out the confusion surrounding the EHV vouchers this week and I will get back to you ASAP when that gets figured out.

For this week do you want to focus on getting Lathan's file turned over (unless you already did that) and next week we can do a follow up zoom and talk about any people you think need a higher level housing intervention now?

Let me know what you think or if you have other ideas / needs / questions!

Liz

On Tue, Nov 2, 2021 at 10:29 AM Ashley Lung <alung@sunriseinasheville.org> wrote:
That makes sense Emily. And yes I believe in that Google sheet with HMIS that me you and Liz did with housing plans. We put in what housing would best suit them.

Ashley Lung (she/her) NCCPSS
Shelter Director
Sunrise Community for Recovery & Wellness

mailing: PO BOX 845 Asheville, NC 28802

physical: [50 S. French Broad Ave. Asheville, NC 28801](#)

[office: 828.552.3858](#)

cell: 828.475.9952

24/7 Peer Support Warmline 828.280.2554

On Tue, Nov 2, 2021, 9:52 AM Kat Sullivan <ksullivan@sunriseinasheville.org> wrote:
Hello,

Yes, that makes sense. Liz did meet with us to make a decision on what peers should be best suited for which program. With that said what I have noticed is that as we learn more about our folks I am seeing in some cases what we originally decided may not work. We can take a look at what we came up with when we met with Liz, and Ashley and I can take your suggestion.
Thanks,
Kat

On Tue, Nov 2, 2021, 9:28 AM Emily Ball <eball@ashevillenc.gov> wrote:

Maybe! But also: I think your best move is to identify your top handful of PSH referrals (based on VI and length of time homeless) and also top handful of RRH referrals (based on VI, length of time homeless, and those other RRH criteria like ability to increase income) and just go ahead and work on those so you always have someone ready to go. There's more RRH capacity in the community so I'd prioritize those and maybe just have one or two PSH files in the works. Does that make sense?

Emily Ball
Homeless Services System Performance Lead
City of Asheville
O: 828.271.6129
C: 828.747.8510

On Tue, Nov 2, 2021 at 7:52 AM Ashley Lung <alung@sunriseinasheville.org> wrote:

Good morning, Kat and I were talking and we were wondering if we could get a little more heads up on what slots will be available for CAM each week? Since deciding on the 3 days to transfer the file that just leaves us with a very small window for collecting information. I know you usually send out the email about slot on the Tuesday before could we maybe find out on the Friday before? Our thinking is that if we know we can go ahead and gather the info on the folks we are slating and not have so much leg work to do in 3 days on possibly 2/ or 3 people. Kat is the only housing case manager we have lol

Thank you

Ashley Lung, NCCPSS

Shelter Director

mailing: PO BOX 845 Asheville, NC 28802

physical: [50 S. French Broad Ave. Asheville, NC 28801](#)

[office: 828.552.3858](#)

cell: 828.475.9952

24/7 Peer Support Warmline 828.280.2554



--

Liz Sanford

323.839.3846