

**From:** Ashley Lung <alung@sunriseinasheville.org>  
**Sent:** 10/14/2021 10:17:56 AM  
**To:** Jennifer Teague <Jennifer.Teague@buncombecounty.org>  
**Cc:** Emily Ball <eball@ashevillenc.gov>  
**Subject:** Re: Shelter referrals

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No ma'am it's still available.

Ashley Lung (she/her) NCCPSS  
Shelter Director  
Sunrise Community for Recovery & Wellness

mailing: PO BOX 845 Asheville, NC 28802

physical: 50 S. French Broad Ave. Asheville, NC 28801

office: 828.552.3858

cell: 828.475.9952

24/7 Peer Support Warmline 828.280.2554

On Thu, Oct 14, 2021, 10:45 AM Jennifer Teague <[Jennifer.Teague@buncombecounty.org](mailto:Jennifer.Teague@buncombecounty.org)> wrote:

Has the room been filled?

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**From:** Jennifer Teague  
**Sent:** Wednesday, October 13, 2021 9:56 AM  
**To:** Ashley Lung <[alung@sunriseinasheville.org](mailto:alung@sunriseinasheville.org)>; Emily Ball <[eball@ashevillenc.gov](mailto:eball@ashevillenc.gov)>  
**Subject:** RE: Shelter referrals

Thank you Ashley,

We have a client that we have been working with that we would like to refer but we have been unable to locate him. If we can find him and he is in agreement I will let you know. Please let me know if Ron is able to fill the space.

Thanks!

**From:** Ashley Lung <[alung@sunriseinasheville.org](mailto:alung@sunriseinasheville.org)>  
**Sent:** Wednesday, October 13, 2021 7:03 AM  
**To:** Emily Ball <[eball@ashevillenc.gov](mailto:eball@ashevillenc.gov)>  
**Cc:** Jennifer Teague <[Jennifer.Teague@buncombecounty.org](mailto:Jennifer.Teague@buncombecounty.org)>; Ron Harrison <[Ron.Harrison@buncombecounty.org](mailto:Ron.Harrison@buncombecounty.org)>  
**Subject:** Re: Shelter referrals

Good Morning, I have a room available at the shelter. It is available as of 10/13. Thank you

## Ashley Lung, NCCPSS

### Shelter Director

**mailing: PO BOX 845 Asheville, NC 28802**

**physical: 50 S. French Broad Ave. Asheville, NC 28801**

**office: 828.552.3858**

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On Mon, Sep 20, 2021 at 2:49 PM Emily Ball <[eball@ashevillenc.gov](mailto:eball@ashevillenc.gov)> wrote:

Hey all,

I've talked with each of you about this and am writing to connect us all about refilling shelter space as it becomes available. Here's the plan:

- You'll be our only referral partners at this point, although we may widen that if we end up with more inflow capacity.
- When a room becomes available, Ashley (copied here) will send an email to this group telling us she has a vacancy.
- We'll refill that room with the first referral from either of you - for confidentiality purposes, I think you'd just call Ashley directly to make the referral and coordinate. If we have multiple referrals at the

same time, we'll just triage it to figure out who needs the space the most.

- We're looking for people who are currently unsheltered or would otherwise be unsheltered (e.g. were unsheltered before entering jail).

Ashley's number is 475.9952. Ashley, feel free to add anything else, and Jen and Ron, let us know if this works or what questions you have.

Emily Ball

Homeless Services System Performance Lead

City of Asheville

O: 828.271.6129

C: 828.747.8510

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