

From: Emily Ball <eball@ashevillenc.gov>
Sent: 9/23/2021 11:35:15 AM
To: Ashley Lung <alung@sunriseinasheville.org>, Mayank Patel <ashevilleramada@yahoo.com>, Sue Polston <spolston@sunriseinasheville.org>
Cc:
Subject: Re: Damages

Just following up on our conversation yesterday to confirm that if a guest is moving in and Mr. Patel needs to replace an item due to damage from the previous guest in that room, the City would cover that cost following the terms of the contract.

Emily Ball
Homeless Services System Performance Lead
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On Mon, Sep 20, 2021 at 9:46 AM Emily Ball <eball@ashevillenc.gov> wrote:
Hey all,

I've talked with both of you about this plan and am just sending an email so we're all on the same page. Going forward, our plan with damages will be:

- If something stops working, Mr. Patel will replace it.
- If a guest breaks something non-essential (e.g. microwave), Mr. Patel will not replace it. If the guest wants it replaced, they can pay Mr. Patel directly for the replacement. If that guest moves out, Mr. Patel will replace the item for the person moving in.

Let me know if you have any questions or concerns.

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