

From: Ashley Lung <alung@sunriseinasheville.org>
Sent: 10/17/2021 8:04:14 AM
To: Emily Ball <eball@ashevillenc.gov>
Cc: Jennifer Teague <Jennifer.Teague@buncombecounty.org>, Ron Harrison <Ron.Harrison@buncombecounty.org>, Kat Douglas <Kdouglas@sunriseinasheville.org>
Subject: Re: Shelter referrals

I am CC my first shift lead on these because I am going on vacation. Her name is Kat douglas and if something should become available she will let you know. Thank you

Ashley Lung, NCCPSS

Shelter Director

mailing: PO BOX 845 Asheville, NC 28802

physical: 50 S. French Broad Ave. Asheville, NC 28801

office: 828.552.3858

cell: 828.475.9952

24/7 Peer Support Warmline 828.280.2554



On Mon, Sep 20, 2021 at 2:49 PM Emily Ball <eball@ashevillenc.gov> wrote:

Hey all,

I've talked with each of you about this and am writing to connect us all about refilling shelter space as it becomes available.Â Here's the plan:

- You'll be our only referral partners at this point, although we may widen that if we end up with more inflow capacity.Â Â
- When a room becomes available, Ashley (copied here) will send an email to this group telling us she has a vacancy.
- We'll refill that room withÂ the first referral from either of you - for confidentiality purposes, I think you'd just call Ashley directly to make the referral and coordinate.Â If we have multiple referrals at the same time, we'll just triage it to figure out who needs the space the most.
- We're looking for peopleÂ who are currently unsheltered or would otherwiseÂ be unsheltered (e.g. were unsheltered before entering jail).

Ashley's number is 475.9952.Â Ashley, feel free to add anything else, and Jen and Ron, let us know if this works or what questions you have.Â Â

Emily Ball
Homeless Services System Performance Lead
City of Asheville
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