

From: Ashley Lung <alung@sunriseinashville.org>
Sent: 10/15/2021 8:31:02 AM
To: Ron Harrison <Ron.Harrison@buncombecounty.org>
Cc: Emily Ball <eball@ashevillenc.gov>
Subject: Re: Shelter referrals

Ron haven't heard from the APS referral yet so yes its still available. When will he be arriving?

Ashley Lung (she/her) NCCPSS
Shelter Director
Sunrise Community for Recovery & Wellness

mailing: PO BOX 845 Asheville, NC 28802

physical: 50 S. French Broad Ave. Asheville, NC 2880

office: 828.552.3858

cell: 828.475.9952

24/7 Peer Support Warmline 828.280.2554

On Fri, Oct 5, 2021, 9:06 AM Ron Harrison <Ron.Harrison@buncombecounty.org> wrote:

Thank you for the update. I have another referral, for the bed still available. His name is [REDACTED]. He is a Community Reentry client.

From: Emily Ball <eba@ashevillenc.gov>
Sent: Friday, October 15, 2021 6:58 AM
To: Ashley Lung <alung@sunriseinashville.org>
Cc: Jennifer Teague <jennfer.Teague@buncombecounty.org>; Ron Harrison <Ron.Harrison@buncombecounty.org>
Subject: Re: Shelter referrals

Hey all Ashley and I talked about this yesterday and are thinking 48 hours, but she'll workshop that with her team and confirm. I'd like to be responsive to what's going on with individuals but also ensure we're not leaving rooms empty when we have so much community need, so that's the balance we're trying to strike.

Em ly Ball

Homeless Serv ces System Performance Lead

C ty of Ashev lle

O: 828.27 .6 29

C: 828.747.85 0

On Thu, Oct 4, 202 at 2:20 PM Ashley Lung <alung@sunr-se-nashev-llc.org> wrote:

Em ly. Ron was ask ng how long we hold the room for someone who has been referred to us but hasn't been seen n a few days? don't know how to answer that. Thank you

Ashley Lung (she/her) NCCPSS
Shelter D rector
Sunr se Commun ty for Recovery & Wellness

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phys cal: 50 S. French Broad Ave. Ashev lle, NC 2880

off ce: 828.552.3858

cell: 828.475.9952

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On Mon, Sep 20, 202 , 2:49 PM Em ly Ball <eball@ashev-llcnc.gov> wrote:

Hey all,

've talked w th each of you about th s and am wr t ng to connect us all about ref ll ng shelter space as t becomes ava lable. Here's the plan:

- You'll be our only referral partners at th s po nt, although we may w den that f we end up w th more nflow capac ty.
- When a room becomes ava lable, Ashley (cop ed here) w ll send an ema l to th s group tell ng us she has a vacancy.
- We'll ref ll that room w th the f rst referral from e ther of you for conf dent al ty purposes, th nk

- you'd just call Ashley directly to make the referral and coordinate. If we have multiple referrals at the same time, we'll just triage it to figure out who needs the space the most.
- We're looking for people who are currently unsheltered or would otherwise be unsheltered (e.g. were unsheltered before entering jail).

Ashley's number is 475.9952. Ashley, feel free to add anything else, and Jen and Ron, let us know if this works or what questions you have.

Emily Ball

Homeless Services System Performance Lead

City of Asheville

O: 828.272.629

C: 828.747.850

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