

From: Emily Ball <eball@ashevillenc.gov>
Sent: 2/22/2022 1:18:21 PM
To: Micheal Woods <micheal@westerncarolinarescue.org>, Evelyne Ball <Evelyne.Ball@uss.salvationarmy.org>, Phil Swyers <phil.swyers@uss.salvationarmy.org>, Sue Polston <spolston@sunriseinashville.org>, April Burgess-Johnson <abjohnson@helpmateonline.org>, Laura Kirby <laura@haywoodstreet.org>, Nicole Huber <nicole@haywoodstreet.org>
Cc:
Subject: Pwd: COVID-19 Rapid Tests Orders Still Available + New Instructions for Ordering
Attachments: [image001.png](#)

Emily Ball
Homeless Services System Performance Lead
City of Asheville
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----- Forwarded message -----
From: **Walsh, Erika F** <Erika.Walsh@dhhs.nc.gov>
Date: Tue, Feb 22, 2022 at 11:38 AM
Subject: COVID-19 Rapid Tests Orders Still Available + New Instructions for Ordering
To: Parker, Mellin <mellinp@cityofws.org>, Tim West <timw@cityofws.org>, bhussy@ashevillenc.gov <bhussy@ashevillenc.gov>, Davis, Colin <Colin.Davis@durhamnc.gov>, Schmeidler, Lloyd <Lloyd.Schmeidler@durhamnc.gov>, Hoberman, Hanaleah <Hanaleah.Hoberman@durhamnc.gov>, hos@ncceh.org <hos@ncceh.org>, brian@partnersendinghomelessness.org <brian@partnersendinghomelessness.org>, Lowry, Stacy <Stacy.Lowry@mecklenburgcountync.gov>, peter.safir@mecklenburgcountync.gov <peter.safir@mecklenburgcountync.gov>, Nixon, Erin <Erin.Nixon@mecklenburgcountync.gov>, Steffi Travis <stravis@kintegra.org>, dtaylor <dtaylor@co.cumberland.nc.us>, Corey Root <croot@orangecountync.gov>, director@hosphouse.org <director@hosphouse.org>, Kim Crawford <execdir@endhomelessnesswake.org>, SVC_DHHS.ncesg <ncesg@dhhs.nc.gov>, Lewis, Branden M <Branden.Lewis@mecklenburgcountync.gov>, Emily Ball <eball@ashevillenc.gov>, jherring@capefearcog.org <jherring@capefearcog.org>, Rachel Waltz <rwaltz@orangecountync.gov>

Please read and send out to all homeless serving organizations in your Community.

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COVID-19 Rapid Tests Available - COVID-19 Rapid Tests are still available at no cost for homeless serving organizations.

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Thank you again for your patience throughout the pandemic, and in particular, through the Omicron surge and staggering demand for tests and supplies. Starting **Monday, February 28th** NCDHHS will transition to a new ordering system with ordering deadlines every two weeks. Our goal is to improve test distribution and meet the growing needs of North Carolina organizations.Â

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By **Monday, February 28th**, please order enough antigen at-home test supply to last your organization for **4 weeks** to help facilitate this transition. These tests will ship between February 28th - March 11th.Â

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Current Survey Link for February 28th order: <https://surveyvmax.dhhs.state.nc.us/TakeSurvey.aspx?SurveyID=84M8m6M8>Â

[Survey Form Instructions](#)

1. Please click on the green button that says, "Click Here to Order At-Home Antigen Tests."

DO NOT click on the blue button or the next button. This will take you to the wrong order form.

2. For questions "Please identify your organization type," please select "Homeless Service Organization."

3. One second page, please list the estimated number of tests needed. Make sure to complete this page. Not submitting the number of tests requested may delay shipment of tests.Â Â

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New Survey and Process for Test Orders starting March 18th

NCDHHS will release its new ordering survey March 18th and orders will be pulled for the first time from that new survey March 21st. Orders should be placed by March 21st at 10am to be shipped by April 1st.

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A 2-week ordering period will ensure that organizations have adequate testing supply to serve their populations. Due to the uncertain nature of the manufacturing and shipping process, this will instill a more streamlined order and shipping process that gives you more stability in your testing supply. We encourage every organization to order a four-week supply if your facility has the capacity to store the tests.Â Â

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New order processing details:Â Â

- Online order form opens Friday, March 18th Â Â
- Orders will be pulled Monday, March 21st Order status communications will be sent to requestors by Friday, March 25th Â Â
- We anticipate tests will ship by April 1st Â Â
 - Tracking information is sent to point-of-contact once supplies are shipped Â Â

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Things to consider in planning a 2-4 week test order:Â Â

- Maximum storage capacity of your organizationÂ
- Ability to receive palletsÂ
- Any upcoming special events that would increase need for testingÂ
- Expiration dates; Antigen test expiration dates can range from 3-6 months and BD Veritor expiration dates range 6-8 weeksÂ
- Triggers to ensure your organization reorders within 2-4 weeks of supply depletionÂ Â

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Starting the week of April 4, orders will be pulled every other Monday with shipment the following week.Â Â

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Please see attached calendar:Â Â

	Monday	Tuesday	Wednesday	Thursday	Friday
2/28		3/1	3/2	3/3	3/4
1	Last Order Date		Order Review & Prioritization		Orders sent for fulfillment
3/7		3/8	3/9	3/10	3/11
			Survey Closed		
			Warehouse Shipping 208 Orders		
3/14		3/15	3/16	3/17	3/18
			Survey Closed		Survey Resumes
			Warehouse Shipping 208 Orders		
3/21		3/22	3/23	3/24	3/25
Survey Response Pulled			Order Review & Prioritization		Orders sent for fulfillment
3/28		3/29	3/30	3/31	4/1
			Warehouse Shipping 202 Orders		
4/4		4/5	4/6	4/7	4/8
Survey Response Pulled			Order Review & Prioritization		Orders sent for fulfillment
4/11		4/12	4/13	4/14	4/15
			Warehouse Shipping 494 Orders		
4/18		4/19	4/20	4/21	4/22
Survey Response Pulled			Order Review & Prioritization		Orders sent for fulfillment

Current Survey Link for February 28th order: <https://surveymax.dhhs.state.nc.us/TakeSurvey.aspx?SurveyID=84Ml8m6M>

We appreciate your patience and thank you for supporting testing across the state!