

12/1/21, 9:21 AM

Good morning. Do we know anything more yet? 😊

12/1/21, 3:13 PM

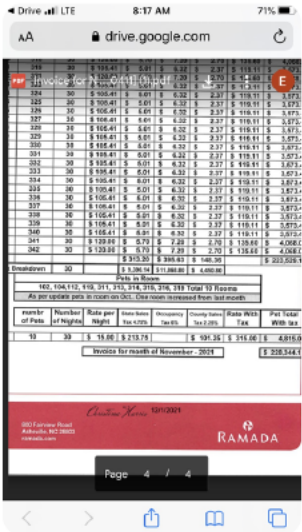
Call me when you get this please.

So Nora sent this to our peer who received a voucher the one we emailed you about they have already told us they wanted to use it for someone living in a car and now this? Nora from HB



Also how she blamed it on sunrise for taking THEIR vouchers??

12/2/21, 8:17 AM



12/8/21, 4:50 PM

There isn't 50 there is 81 and I'm a little uneasy about this whole thing. It's like we've served our purpose and now someone else will move in. This isn't directed towards you it's just on general



And I hate hearing about this from this YouTube and about our folks being able to stay. Also we have not been mentioned one time for the work we've done.

Yeah that was confusing and not accurate - we have to figure out with the housing authority how the vouchers and CAM work together, and shelter still has to wrap up in March which is before housing will be ready. We definitely know you've done great work! This is just meant to be focused on the new project since folks haven't had much info about it so far

Everyone is watching from sunrise board also and we just feel a bit betrayed. I know I can speak my mind to you. We can talk another day, your busy.

Thank you Emily 💜

Thanks to this good human talking 🙏

12/14/21, 12:24 PM

Come to find out the mayor's husband teaches at my old high school, and Debra the city manager is just absolutely wonderful. I think it went well. I answered all questions about the housing and the process and she was like wow okay I should probably share that tonight.

That's great!!

12/15/21, 8:16 AM

Hey, I thought the meeting went well. Some asses but lol what does it mean that the one person didn't vote for it? That doesn't stop it does it?

Nope - as long as 4 people vote for it then it goes forward, so it's happening!

That's great!

12/15/21, 5:08 PM

Ugh Scott Rogers 🙄

I stopped to get gas at Sam's and Mr Patel was right beside me LOL

12/16/21, 7:57 AM

Lmk when you're here.

Here!

12/21/21, 12:18 PM

I don't know if you have your phone but this is kind of an emergency if you could call me

12/21/21, 2:34 PM

Any update?

Not yet. They have forensics here

It smells so bad I have thrown up I'm so sensitive to smell anyways right now

Oh no! I bet ❤️ Do you know if it's a resident or not yet?

We just don't know yet they won't tell us anything 😞

12/22/21, 9:40 AM

Hey sorry I didn't get to it in time.

12/23/21, 7:44 AM

This is unreal but we had another death at the shelter last night. I thought I would let you know. I don't know how much more of this I can handle.

12/24/21, 8:51 AM

My Patel is being very difficult and thinks I need to be there 24/7. I can't be. I just lost the baby and had surgery and am just now leaving the hospital. He text me yesterday and I told him I couldn't be back until Monday bc I'm off and there are 5 other staff members there.

I am so sorry. About all of this. I'm heading to the Ramada now to check in with everyone. Call me if you want and totally fine if not - take care of yourself.

12/26/21, 11:13 AM

I'm sorry to bother you on a Sunday. Mr Patel is blowing my phone up about room 119 in about the participant who broke the window I'm trying to stress to him that he can call the law and have them removed apparently I don't have any staff who can do so. I'm not supposed to even be out of bed until Wednesday and it looks like I'm going to have to go over there tomorrow and take care of this. If he wants them gone I don't understand why he can't ask them to leave.

I also have a participant in room 307 who has a dog and he won't get rid of it I've told him and told him. Mr Patel could ask him to leave because it is his hotel not mine. I don't know how much more of this I can take.

I have my third shift lead going over to ask room 307-308 and 119 to leave. 308 is who broke Mr Patel's window and Mr Patel told my staff to "have Ashley do it". That's not my responsibility and he put me in a bad situation. My staff will handle it this time.

12/27/21, 8:39 AM

Rant over 😂. Enjoy your vacation. My emotions are on high and he made me mad. We handled everything. 🙏💜.

12/27/21, 2:15 PM

This is an emergency

We have a participant who has been asked to leave and now she won't leave we had to call the law the law is saying they can't make her leave that we have to get a criminal summons because she's been there longer than 90 days and because she gets mail there. Can you do anything about this because if other participants find out they can do anything they want to do and not get kicked out it's going to be really bad and dangerous over there.

If the participants are asked to leave and won't go and know they don't have to go it's going to get dangerous for my staff.

Now all 3 participants are refusing to leave without an ejection notice.

12/28/21, 1:45 PM

Sue said 9am.

I told her you would send an invite

12/28/21, 4:26 PM

I was just calling to let you know that everything was handled [REDACTED] had someone in a car come get a lot of her belongings and [REDACTED] left right at 4:00.

Great job - thanks for letting me know!

12/29/21, 8:11 AM

Good morning

12/29/21, 11:05 AM

Will you tell Mr. P and me when those 3 rooms are fully cleaned out so we'll know for billing?

Absolutely

12/30/21, 12:24 PM

I just wanted to tell you something funny. The owner of River ridge bought food from j and s for the shelter 3 days worth 🤔.. 75 plates

12/30/21, 5:10 PM

What! Doug? Did you talk to him? What a world :)

Haha yes Doug yes I talked to him!! He told me he sent meals up for all of our participants for the next 3 days bought and paid for at J&S ... I didn't really know what to say LOL of course I said thank you but.

1/3/22, 8:01 AM

Good morning, I was hoping that we could change this walkthrough till tomorrow or wednesday? I'm really short staffed on staff cuz folks live in like Marion and weird places and I'm also home with a 7 year old because school got canceled. Cat had a pretty invasive surgery this weekend so she is working from home all week 🙄. I want to make sure the walkthrough is with you and I so leadership can be there!!

Yes definitely! Let's check in later today to set a time and make a game plan

Yes ma'am!!

1/3/22, 3:06 PM

Sorry was on the phone

1/3/22, 4:24 PM

Thank you I'll call him tomorrow

1/4/22, 2:00 PM

What is this procedure with [REDACTED] room? Does health dept have to come to clean it or clear it in anyway?

Are we able to clear it out?

1/5/22, 1:14 PM

Hey I appreciate you and appreciate your help today. I'm sorry that it seems like I can't run a ship LOL. I'm pretty upset

1/6/22, 7:58 AM

Any news on the body that was found yesterday by verda vista?

No :/

Some of the participants have said that he froze to death and it was someone named Jon Jon?? No one who lives here but that's just what they are saying

1/6/22, 10:24 AM

Hey so I've been at the shelter all morning, I messed up and staying away from everyone but my husband woke up with a really high fever and a lot of congestion and a sore throat so he has a covid test at noon. If he is positive then I obviously will have to leave to go be tested. 🙏 Prayers it's just a cold.

Masked* not messed lol

😞😞😞😞 will he know right away? Should I just wait to hear from you instead of coming over?

1/6/22, 12:41 PM

He's sitting there waiting on his results 😞

👉 let's just plan on tomorrow then but keep me posted!

I'm sorry. Do you wanna come earlier than 12? I can be available

I can't get there before 11:30 but I'll come then. Also can you see if we could do a call with your night guy this afternoon? I have a meeting right after CAM but I'm open after that

He is asleep bc he is working tonight but I had a LONG talk with him this morning when he was leaving shift about cameras.

Him and Matt

1/6/22, 3:23 PM

Jacqui says per sunrise policy I can't go back until I have a test Monday. Today is too soon to test. I have an appointment Monday at 12. Jessie and Kasey are there tomorrow if you want to go? Or we can re convine Monday!!
Also [redacted] room 304 homeward bound just called me and they have an apartment for him at Vanderbilt 🙏

Also 335 got an apartment also [redacted] ❤️

What great news!! I will still go tomorrow - can you let them know 11:30 and can one of them go with me? I can just meet them in the office

1/7/22, 10:07 AM

This is from my contact at WLOS 🙋

J

Good morning... so I had a quick question. We had someone call the newsroom and say they saw a bus with at least 40 people at the Ramada Inn it's homeless being brought in from out of state. The program is not accepting bus loads of people like that are they? It doesn't work like that right, you don't have vacancies do you?

👎👎👎👎👎

I've been emailing so Doug about that too to clarify

I let her know that's absolutely false info and we're full and not accepting new ppl anyways lol

Liked "I let her know that's absolutely false info and we're full and not accepting new ppl anyways lol"

1/7/22, 11:28 AM

Courtney 828-228-7404

Scratch that

That's her personal

Her work is 828-279-1137

Liked "Her work is 828-279-1137"

Courtney said either number is fine lol

1/7/22, 3:12 PM

Hey, how's it going? [redacted] has an interview Tuesday on zoom.

Really good! We're almost done, just 6 more

Great about [redacted]

Y'all are moving! I hope it hasn't been too crazy 😊. I'm sorry I couldn't be there

It's been good! Jessie's going to take pics of my notes same as you did and I told her to check in with you about how you followed up with folks so she/someone can do the same

Absolutely I'll get with her ! Thank you!

1/9/22, 8:04 AM

Heard you went by last night, lmk if something needs done. 🙏😬

1/9/22, 4:37 PM

It was interesting! We can catch up in the morning - how are you feeling?

I feel fine lol. Ill take my test tomorrow.

Good! Is the shelter meeting still on?

As far as I know. I haven't heard any different from Sue

Is there a link?

1/9/22, 7:07 PM

There will be tomorrow

Jacqui may do the meeting. We just had 2 of my staff send me positive covid results so I don't know wth it's going to happen .

I'll touch base with you in the a.m

1/10/22, 8:13 AM

My test is negative 😊

I'm heading to the shelter

1/10/22, 11:02 AM

You can hop on in.

👍 I'm on but I think waiting to be let in

I'll call you in a minute

I know you had another meeting so just call me later to plan

1/11/22, 5:19 PM

Hey how was your test today?

Negative 🙏

■ starts Saturday

Yay and yay!

I've got the notebook all filled out and ready

Great!

1/12/22, 12:49 PM

Mr. P thinks there's someone in 119, but no right?

1/13/22, 1:09 PM

I'm concerned about the snow this weekend and staff. Do you think Patel may allow us a room for staff?

Agreed - I just talked to Sue about that and she's making a plan but we also talked about the possibility of a room for staff

Ok. Cool.

1/17/22, 9:08 AM

Good morning I see I got an invite for a team captain thing LOL I didn't know I signed up for that. 😂 Just kidding. I don't mind a bit!!

Hope your well!

Hi! Rachel signed you up 😊 It just means you're the person on the team who knows how to talk to homeless people :) Hope you're having snow fun!



We've had a blast lol how about out your way?

1/17/22, 4:49 PM

Great! We only got 6 inches or so but it's so pretty and we've had a cozy time!

1/19/22, 3:16 PM

You coming?

Yep! In the parking lot on the phone

K I'm eating lol

First time

1/20/22, 11:56 AM

Welp not early but close to on time! Leaving city hall now

K lol

1/20/22, 2:13 PM

828-301-4989 new number!

1/26/22, 11:03 AM

Hey, I'm heading over now but will stop and talk to Mr. P first and then come to the office

1/28/22, 10:31 AM

Hey! I have tested positive for covid

I will be out until Thursday but whatever staff member is there today will be totally willing to help

Oh man, I'm so sorry! Are you okay?

Yes girl I'm not even sick and haven't felt any symptoms at all. It's crazy

That's great - I hope it continues!! Are you working from home, like able to do this 11:30 call or no?

Yes

1/31/22, 9:46 AM

Hey, how are you feeling? 🙌 If you're up for it can we talk for a few today? Have some data questions

1/31/22, 12:10 PM

Can we talk tomorrow?

Liked "Can we talk tomorrow?"

2/3/22, 9:14 AM

Hi! I'm in the lobby with Mr. P - is someone coming for cameras?

Yes

2/3/22, 5:26 PM

████ 117 is on the way back to Asheville due to inclement weather, so they are going to give him a replacement ticket

Liked "████ 117 is on the way back to Asheville due to inclement weather, so they are going to give him a replacement ticket"

2/4/22, 9:55 AM

Hey!!! Good morning! I'm leaving at 3pm today. Hazmat peeps are here for 330 today

2/10/22, 10:56 AM

Hey! 211 moves into his new apartment @ Richmond hill on Monday ❤️

YAY!!

2/11/22, 1:25 PM

Hey are you around? Wondering if I can come by right now for a bit just to check in and catch up on a couple data questions

Yes



2/11/22, 4:24 PM

Meant to ask about the CCA yesterday! Did it happen?

2/12/22, 12:10 PM

YES he went and said it was smooth as butter 😎😄

Excellent!!

2/14/22, 9:02 AM

Rides set up and ready

Great!

2/15/22, 9:52 AM

Hey also: I know █████ won't move yet but we do need to move him as soon as a suite is open in the other building because he has so many meetings etc in his room so has a lot of traffic. Just mentioning so he doesn't think he won't move at all

2/16/22, 11:14 AM

Good to go on mattresses and bed frames. We still carry sheets over to new rooms

Liked "Good to go on mattresses and bed frames. We still carry sheets over to new rooms "

got his SS CARD 🙄🙄🙄🙄

YES!!!!

2/21/22, 7:41 AM

Morning! Are you getting in at 8? I should be there by 8:15 and will come straight to the office if that works. I hope you had a good time away!

Yes

Hey I'm running about 5 minutes late I had to turn around to get my boyfriend's keys



2/21/22, 12:02 PM

Lamp is switched in 328

Thank you!

2/22/22, 8:25 AM

Hey. Good morning.
Are we moving to 211? Or did you say that Patel was.
keeping 210 & 211??

I told him we don't need 211 after all because I think she goes to 116 so we streamline as much as possible on the 1st and 3rd floors

2/22/22, 11:22 AM

I'm coming over to check in with Mr. Patel and I'll stop by and check in with you after if you're around

2/22/22, 12:40 PM

He was still on the phone and I had to leave so no updates on 313 but I'll keep you posted and will check in later

2/22/22, 2:21 PM

Thank you

2/23/22, 3:18 PM

Richmond Hill should be 252-6229

Patel gave us 210 & 211

313
215
210
211 opened

I think we should wait and have go to room if he hasn't already moved

2/25/22, 12:33 PM

119 doesn't have fridge or tv.

2/26/22, 3:06 PM

Hey, I just went by and Ashley's moved some things but is still in process. We talked for a while and she thinks she can be done by 8 tonight so I said that's okay and I'll come back tomorrow to check in with her. I told Kash - just letting you know too!

Sounds good. Thank you