

**From:** Ashley Lung <alung@sunriseinashville.org>  
**Sent:** 6/11/2021 12:15:40 PM  
**To:** Sue Polston <spolston@sunriseinashville.org>  
**Cc:** Bryson Shook <bshook@ashevillenc.gov>, Cathy Ball <cball@ashevillenc.gov>, Joe Rayfield <JRayfield@hpiknox.com>, Paul D'Angelo <pdangelo@ashevillenc.gov>, Brian Huskey <bhuskey@ashevillenc.gov>, Mike Lamb <mlamb@ashevillenc.gov>, Emily Ball <eball@ashevillenc.gov>, Nikki Reid <nreid@ashevillenc.gov>, Doug Horne <dhorne@ashevillenc.gov>  
**Subject:** Re: FW: Homeless issue at River Ridge Marketplace 800 Fairview Rd, Asheville, NC

Can someone please give me the email for the gentleman who is on site in river ridge who attended the meeting today. His card has disappeared and I need to contact him. Thank you so much.

Ashley Lung NCCPSS  
Shelter Coordinator  
Sunrise Community for Recovery & Wellness

mailing: PO BOX 845 Asheville, NC 28802

physical: 50 S. French Broad Ave. Asheville, NC 28801

office: 828.552.3858

cell: 828.475.9952

24/7 Peer Support Warmline 828.280.2554

On Wed, Jun 9, 2021, 11:47 AM Sue Polston <spolston@sunriseinashville.org> wrote:  
Sounds good, thank you. That is exciting to hear J&S is reopening.  
I will not be able to attend, however Ashley can.

Sue Polston - Executive Director  
CERTIFIED PEER SUPPORT SPECIALIST  
CCAR Recovery Coach Academy Trainer & WRAP Facilitator  
Sunrise Community for Recovery & Wellness  
mailing: PO BOX 845 Asheville, NC 28802  
physical: 50 S. French Broad Ave. Asheville, NC 28801  
office: 828.552.3858  
cell: 828.205.1205  
24/7 Peer Support Warmline 828.280.2554

**[DONATE TO SUNRISE CLICK HERE](#)**

**[WEBSITE](#)**

*(Due to my family/work balance you may receive emails from me outside of normal working hours - please do not feel obligated to respond outside of your own working pattern)*

On Wed, Jun 9, 2021 at 10:12 AM Bryson Shook <bshook@ashevillenc.gov> wrote:  
Good morning everyone,

For those of you who are attending the on-site meeting at River Ridge from 11 am - 12 pm this Friday, June 11, you can park/meet at the soon to reopen J&S Cafeteria.

Thank you,

**Bryson Shook**  
Executive Assistant - City Manager's Office  
City of Asheville  
Office: 828-259-5721  
Email: [bshook@ashevillenc.gov](mailto:bshook@ashevillenc.gov)



On Tue, Jun 1, 2021 at 4:27 PM Cathy Ball <cball@ashevillenc.gov> wrote:  
Thanks.

Cathy

Cathy D. Ball, PE  
Assistant City Manager  
City of Asheville  
P.O. Box 7148  
Asheville, NC 28802  
(W) 828-259-5939  
(C) 828-691-4623

On Tue, Jun 1, 2021 at 4:19 PM Joe Rayfield <JRayfield@hpiknox.com> wrote:  
Cathy,  
Thanks and we (property owner and I) look forward to meeting you. I'll work with Bryson to set it up.  
Yes, we have hired private security to help us keep people from trespassing on our property. Our problem is coming from adjacent properties especially the makeshift camp on the NCDOT property. The police have been very helpful as well when we have needed their help and we greatly appreciate it.  
Thanks again and I look forward to discussing further soon,  
Joe

----- Original message -----

From: Cathy Ball <[cball@ashevillenc.gov](mailto:cball@ashevillenc.gov)>

Date: 6/1/21 3:56 PM (GMT-05:00)

To: Joe Rayfield <[JRayfield@hpiknox.com](mailto:JRayfield@hpiknox.com)>, Ashley Lung <[alung@sunriseinasheville.org](mailto:alung@sunriseinasheville.org)>, [apolston@sunriseinasheville.org](mailto:apolston@sunriseinasheville.org), Paul D'Angelo <[pdangelo@ashevillenc.gov](mailto:pdangelo@ashevillenc.gov)>, Brian Huskey <[bhuskey@ashevillenc.gov](mailto:bhuskey@ashevillenc.gov)>, Mike Lamb <[mlamb@ashevillenc.gov](mailto:mlamb@ashevillenc.gov)>, Emily Ball <[eball@ashevillenc.gov](mailto:eball@ashevillenc.gov)>, Nikki Reid <[nreid@ashevillenc.gov](mailto:nreid@ashevillenc.gov)>

Subject: Re: FW: Homeless issue at River Ridge Marketplace 800 Fairview Rd, Asheville, NC

Joe,

I would love to meet with you. I am copying NCDOT regarding the homeless encampments on their property. We are housing some folks at the Ramada Inn and am happy to discuss any concerns you have.

If folks are camping on your property, they are trespassing on your property. Please feel free to contact the Police Department at their non-emergency number at 828-252-1110.

I am copying Bryson in our office to help schedule a meeting. We can meet at your office.

Bryson, can you include Captain Mike Lamb, Paul D'Angelo, Brian Huskey, myself and Ashley at Sunrise.

My best,  
Cathy

Cathy D. Ball, PE  
Assistant City Manager  
City of Asheville  
P.O. Box 7148  
Asheville, NC 28802  
(W) 828-259-5939  
(C) 828-691-4623

On Tue, Jun 1, 2021 at 12:50 PM Joe Rayfield <[JRayfield@hpiknox.com](mailto:JRayfield@hpiknox.com)> wrote:

Cathy,

I called and left a message at your office today but wanted to follow-up by email as this is an urgent matter.

Lately, our River Ridge Marketplace shopping center at 800 Fairview Road has experienced a dramatic rise in the number of homeless people on and around our property. A makeshift tent camp has been set up on NCDOT property adjacent to our center and it has also come to our attention that the City has contracted with the Ramada Inn next door to temporarily place homeless people in 89 rooms, two to a room. I have contacted NCDOT directly about the tent camp problem on their property, but wanted to speak with you (or the appropriate person in the City government ) about the issue at the Ramada Inn and also any assistance the Police Department or other City offices/services could provide with this situation.

The instances of aggressive panhandling, property damage, littering (with drug paraphernalia including needles), graffiti and break-ins has greatly increased with this increase in homeless activity. Our tenants are getting nervous and frightened and the apartment residents behind our center are calling us thinking the problem is coming from our property when it is most certainly not.

Perhaps an in-person meeting this week would be best, but I look forward to hearing back from you as soon as possible.

Thanks,

*Joe Rayfield*

Director of Leasing and Property Management

Horne Properties, Inc.

412 N. Cedar Bluff Rd., Suite 205

Knoxville, TN 37923

(865) 560-1108