

**From:** Cathy Ball <cball@ashevillenc.gov>  
**Sent:** 6/1/2021 3:26:50 PM  
**To:** Joe Rayfield <JRayfield@hpiknox.com>, Bryson Shook <bshook@ashevillenc.gov>  
**Cc:** Ashley Lung <alung@sunriseinasheville.org>, spolston@sunriseinasheville.org, Paul D'Angelo <pdangelo@ashevillenc.gov>, Brian Huskey <bhuskey@ashevillenc.gov>, Mike Lamb <mlamb@ashevillenc.gov>, Emily Ball <eball@ashevillenc.gov>, Nikki Reid <nreid@ashevillenc.gov>  
**Subject:** Re: FW: Homeless issue at River Ridge Marketplace 800 Fairview Rd, Asheville, NC

Thanks.Â Â

Cathy

Cathy D. Ball, PE  
Assistant City Manager  
City of Asheville  
P.O. Box 7148  
Asheville, NC Â 28802  
(W) 828-259-5939  
(C) 828-691-4623

On Tue, Jun 1, 2021 at 4:19 PM Joe Rayfield <JRayfield@hpiknox.com> wrote:

Cathy,Â  
Thanks and we (property owner and I) look forward to meeting you. I'll work with Bryson to set it up.  
Yes, we have hired private security to help us keep people from trespassing on our property. Our problem is coming from adjacent properties especially the makeshift camp on the NCDOT property.  
The police have been very helpful as well when we have needed their help and we greatly appreciate it.Â  
Thanks again and I look forward to discussing further soon,  
Joe

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----  
From: Cathy Ball <cball@ashevillenc.gov>  
Date: 6/1/21 3:56 PM (GMT-05:00)  
To: Joe Rayfield <JRayfield@hpiknox.com>, Ashley Lung <alung@sunriseinasheville.org>, spolston@sunriseinasheville.org, Paul D'Angelo <pdangelo@ashevillenc.gov>, Brian Huskey <bhuskey@ashevillenc.gov>, Mike Lamb <mlamb@ashevillenc.gov>, Emily Ball <eball@ashevillenc.gov>, Nikki Reid <nreid@ashevillenc.gov>  
Subject: Re: FW: Homeless issue at River Ridge Marketplace 800 Fairview Rd, Asheville, NC

Joe,  
  
I would love to meet with you.Â I am copying NCDOT regarding the homeless encampments on their property.Â We are housing some folks at the Ramada Inn and am happy to discussÂ any concerns you have.Â Â  
  
If folks are camping on your property, they are trespassingÂ on your property.Â Please feel free to contact theÂ PoliceÂ DepartmentÂ at their non-emergency number atÂ 828-252-1110.

I am copying Bryson in our office to help schedule a meeting.Â We can meet at your office.

Bryson, can you include Captain Mike Lamb, Paul D'Angelo, Brian Huskey, myself and Ashley at Sunrise.

My best,  
Cathy  
  
Cathy D. Ball, PE  
Assistant City Manager  
City of Asheville  
P.O. Box 7148  
Asheville, NC Â 28802  
(W) 828-259-5939  
(C) 828-691-4623

On Tue, Jun 1, 2021 at 12:50 PM Joe Rayfield <JRayfield@hpiknox.com> wrote:

Cathy,  
  
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I called and left a message at your office today but wanted to follow-up by email as this is an urgent matter.  
  
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Lately, our River Ridge Marketplace shopping center at 800 Fairview Road has experienced a dramatic rise in the number of homeless people on and around our property. A makeshift tent camp has been set up on NCDOT property adjacent to our center and it has also come to our attention that the City has contracted with the Ramada Inn next door to temporarily place homeless people in 89 rooms, two to a room. I have contacted NCDOT directly about the tent camp problem on their property, but wanted to speak with you (or the appropriate person in the City government ) about the issue at the Ramada Inn and also any assistance the Police Department or other City offices/services could provide with this situation.

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The instances of aggressive panhandling, property damage, littering (with drug paraphernalia including needles), graffiti and break-ins has greatly increased with this increase in homeless activity. Our tenants are getting nervous and frightened and the apartment residents behind our center are calling us thinking the problem is coming from our property when it is most certainly not.

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Perhaps an in-person meeting this week would be best, but I look froward to hearing back from you as soon as possible.

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Thanks,

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*In Rayfield*

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Director of Leasing and Property Management

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(865) 560-1108

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