

Ramada Guest Guidelines

Room# _____

In coordination with Ramada Inn and Sunrise Community for Recovery and Wellness, we welcome our guests and ask you to please look over and sign our guidelines for your stay at Ramada Inn.

Please reach out to Sunrise's Shelter Coordinator Kay at 828.475.9952 (Monday - Friday from 9a to 5p) if you have any questions.

1. No guests are permitted inside rooms or buildings at any time. If you would like to have a guest they may meet you outside in the picnic area, toward the back of the property. Guests that do meet our residents outside must leave by 8 PM.
2. Please do not hang out in the lobby or hallways. If you need assistance from the front desk, please dial 0 from your room and request help. If you have lost a key and need to go to the lobby please make sure you are dressed appropriately and wearing a mask. Please do not hang out in parking lots, only in the designated picnic area at the back of the property and smoking areas.
3. Please make sure to always wear a mask in public spaces around the hotel.
4. Please do not bring bikes or pets through the main lobby.
5. Please no illegal activity; no drug use, drinking, intimidation, or violence is acceptable. These actions will result in your removal from the property and you will lose the right to stay in your room.
6. Please be considerate of all guests. Please don't use loud, excessive profanity, play loud music, scream or talk loudly, or any excessive noise. We want EVERY guest to feel comfortable and safe while staying here. Failure to abide by these requests will result in your removal from the premises.
7. Pool use is for registered guests only, outside guests will not be allowed. Pool use will be only during the hours specified by the hotel. Please no food / drink or glass of any kind allowed in the pool area.
8. Please do not smoke in non-smoking rooms. If you would like to smoke, only smoke in the deck area located at the back of the building.
9. Please only enter rooms that are yours. Our residents are not allowed to be in each others' rooms at any time. You may call room to room to get in touch with each other and are allowed to hang out in the designated picnic area toward the back of the property. The hotel has requested that no one be on floors they do not reside on.
10. Treat everyone with kindness, dignity, and respect.
11. Quiet Hours are between the times of 8 PM and 10 AM.

Complaints:

After the first complaint, you will receive a verbal warning.

After the second complaint, you will be reported to your agency and be asked to leave the premises and will no longer have a room.

Room Services:

Housekeeping works from the hours of 9AM until 2PM. If you need room service please notify the front desk by dialing "0" 24 hours in advance.

If you have unattended pets during your stay, staff cannot clean your room.

If you need any linens after 2 PM they can be exchanged at the front desk.

Please never put garbage or dirty linens in the hallways.

I understand that failure to follow the above stated guidelines will result in being asked to leave the property.

I understand and agree to follow these rules during my stay.

Signature

Date