



March 8, 2023

Sunshine Request
Asheville, NC

To Whom It May Concern:

This letter is not a response to the request for public records, TASK015389, made on October 24, 2022. It is an open letter to the anonymous requestor of: *ALL emails Sent or Received by the following people, that include the text "Carolina Pines". From January 01, 2020 through the present day (date the query is performed): kitty.thomas@raleighnc.gov robert.mathes@raleighnc.gov amy.billings@raleighnc.gov Richard.Kelly@raleighnc.gov Jed.Niffenegger@raleighnc.gov Kenneth.Ritchie@raleighnc.gov*. We are sending this letter because it is not possible to connect with the requestor directly.

The afore-named public records request yielded an exceptionally high volume of records, more than 20GB. Processing, screening, and redacting these records, as required by law, will take a significant amount of time. Specifically in this instance, the records gathered contain sealed plans and financial information that must be redacted to comply with the law.

Based on my experience, it will take between two and four years to complete this process. It is also likely that the requestor will find the total volume of records overwhelming and not helpful at the end of this process.

When there are a large number of responsive records it is our practice to have a dialogue with the requestor and ask them to consider narrowing the scope. We find that through an open dialogue, requestors can better understand the work of the City, and the magnitude of their request. Through this process, requestors are often able to narrow the search criteria, generating a more manageable volume of results that are not overly burdensome on the City to produce, and are more manageable for the requestor to digest and work with once they are provided.

Please contact me at publicrecord.request@raleighnc.gov if you would like to have a dialogue about this request.

Should there be any questions about this matter, please email publicrecords.request@raleighnc.com to contact me.

Sincerely,

Sarah Baker
Senior Policy Analyst