

**From:** Axon Evidence noreply@axon.com  
**Subject:** Axon Service Update  
**Date:** October 18, 2022 at 8:21 PM  
**To:** prockenbach@northwestpd.com

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## AXON SERVICE UPDATE

**Status:** Resolved

**Approximate Incident Start Time:** 06:30 AM PDT on 10/18/2022

**Incident Type:** Service Unavailable

**Product(s) Impacted:** Axon Evidence

**Service(s) Impacted:** SMS Delivery for MFA

We experienced a service incident impacting SMS Delivery for MFA in Axon Evidence; however, the issue has been resolved and Axon Evidence should now be 100% operational.

If you are still experiencing symptoms of this issue, please contact our Support team immediately.

Thank you for your patience as we resolved this incident.

Email: [support@axon.com](mailto:support@axon.com)

North America: 1-800-978-2737 ext 4

UK: +44 1-327-709-666

Australia: 1-800-512-069

New Zealand: 1-800-005-161

International: See our [Contact Us page](#)

Sincerely,

Axon

Protect Life



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