

From: City of Northwest, N.C. cityclerk@cityofnorthwest.com
Subject: Northwest Police Department Contact Form Submission
Date: October 11, 2022 at 1:15 PM
To: prockenbach@northwestpd.com

NC

First Name: THOMAS
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Phone: 8002675463
Email: outreach@copline.org
Message: Police/Sheriff Leaders:

I wanted to provide you with information on CopLine, a hotline that is beneficial to your members. Help and support is only a phone call away and CopLine is supporting our brother/sister officers across the USA and Canada as they deal with "On the Job" issues, mandatory overtime, staffing shortages, mass shootings and the unstable environment due to society's view on police officers. CopLine is an international law enforcement hotline that is answered by retired law enforcement personnel. It was established as a lifeline for police officers both active and retired across the country. We are a non-profit organization providing 24/7/365 coverage of trained active listeners for intervention along with referrals to vetted mental health professionals. CopLine is a crucial life-saving program that will help officers and their families during times of need. We deal with the many psychological stressors that officers experience daily and we are available to them during their best and worst days. Our hotline is CONFIDENTIAL and callers often remain anonymous, so in essence we provide an environment that removes the stigma of discussing one's feelings and more importantly the fear of any repercussions. We are an outreach to those in need, as well as to retired officers interested in volunteer work. Our volunteers are officers from various ranks and agencies from across the country who desire to give back to those still wearing the badge.

I encourage anyone interested in supporting this great cause to visit our webpage at CopLine.org. Potential volunteers can go to our site and click on Volunteer in the upper right hand corner, then click on the LINK to complete a mandatory questionnaire. Once vetted by our director the volunteer must attend and complete a mandatory 40hr Active Listener training course with topics such as mental illness, trauma/burnout, life-threatening illness, coping skills, grief/loss, suicide risk assessment and suicidology. The actual training course is at no cost to the volunteer, however the candidate must cover their own travel expenses. Please help us become part of the solution and take advantage of this FREE resource by forwarding this email to your Department Heads, Employee Wellness Unit and Retirement Counselor for their vetting and review.

If anyone has any inquiries please contact our VP of International Law Enforcement Relations, James A. Alvarez at jalvarez@copline.org. If you require any hard copy material such as Flyers, Information Cards, PTSI cards, Stickers, Magnets or Posters please visit our website at www.copline.org and order material FREE of charge.
Fraternally, Lt. Thomas Frangipani
NYPD Retired Copline Listener &
USA Outreach Person

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