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	Dept / Staff member reporting	Address	Description of location and issue	Initial Responses / Actions	Action 2	Action 3	Action 4	Action 5	Action 6	
5/26/2021	Sanitation / Jes F	1325 Tunnel Road	From DSD to Sanitation: I received a call from the owners of 1321 Tunnel Rd, the Exxon Mobile gas station. They said the RV park located behind them, which is vacant now, is overgrown with trash everywhere, being used for drug dealing and there are people living there. I told her to call APD for most of those issues and she said that she does, but they suggested that something needs to be done with everything else on the property.	Sanitation will contact private property owner about trash; Notify Robert S; Notify coordination group /APD.	Robert S.: Visited camp on 05/27/21, spoke to couple (WM and WF, 30s) at abandoned building on property. They claimed they were not staying in RV. Offered emergency shelter and connection to housing list at AHOPE. Declined shelter and said they were already connected to AHOPE list. No one answered at RV, left card on windshield. No one answered at tent in empty lot behind building, asked couple to pass along my card to them.	RV is on private property, Parking Services will engage for vehicle removal if the property owner contacts COA.	Spoke to the representative for owner of this property, Lou Cataland ([redacted] he is on board to do whatever it takes to rid property of squatters and illegal activity. Will provide him with contact for APD CRO in this area tomorrow and move from there. Sanitation/Brad 6/7/21	Lou will be contacted by CRO to discuss how they want to proceed with removal of squatters and clean up of property. Sanitation/ Brad 6/9/21	APD - I have spoken to Lou a few times and he has stated that he is going to post no trespassing signs on the property, but has yet to let me know that he has. I have asked Lou to coordinate with the police department on a day that he can come to Asheville so we can meet him on-site. (C. Fox)	APD visited the site on 7/30 and met with the property manager, Johnny Chandler. We also spoke to one person that was staying there and advised him that it was private property. Chandler stated they plan to tow vehicles from the property going forward that refuse to leave, and also plan to place concrete barricades along the entrance of the property.
5/26/2021	Sanitation / Jes F	Emma Rd	RV parked on Emma Rd. Same 'Shoo Shoo No Campin" RV from other sites. Trash accumulation complaints received. Per Garrett, Sgt Veridal thinks it is Westgate property.	Sanitation will contact private property owner about trash. Notify Robert S.	Robert S: APD call on 5/19 re: BM and BF in RV, already connected to AHOPE for housing; visited camp on 05/20, spoke to WF, declined shelter, already in touch w. AHOPE re: housing. Visited again on 6/1, spoke to 2nd WF, declined shelter, already in touch w. AHOPE re: housing, brought water for dog.	RV is on private property, Parking Services will engage for vehicle removal if the property owner contacts COA.	Contacted property managment company, waiting for a return call from Peter Jimenez ([redacted]) 6/8/21. Received email from Peter and have informed him that CRO will be contacting him to move forward with removal of squatters on property. Sanitation/ Brad 6/9/21	6/29/21 - JesF - Emailed Jimenez phone # to Sgt Veridal and requested update on trespass issue to see if we can get resolution	06/30/21 - RV and black SUV have been removed by property owner (gfm)	
5/29/2021	Sanitation / Paul D	Verde Vista / Ramada Inn (River Ridge Shopping Area)	Per Paul D: At a meeting with Verde Vista Apartments, they complained about a pathway from the Ramada Inn site to their property. I walked it and there is trash & grocery carts, etc.	Sanitation finds that the property is mostly Ramada Inn. Normally, Sanitation would inform Ramada to have it cleaned up, but awaiting info from Cathy/Paul since we are paying for people to live there currently.	Robert S: visited on 6/10/21. Four tents, but only two groups of campers (4 in total). Said they had already been notified of eviction by DOT and were in process of moving. Helped them call DMV but was told they didn't need to leave until next Wed. (6/16) at earliest. Both couples refusing emergency shelter, claimed to be waiting on spot at the Ramada shelter. Called Knowledge w. Sunrise to talk to them about this. One couple to f/u w. Hillary at AHOPE next week re: housing plan					
6/2/2021	Sanitation / Jes F	2609 Sweeten Creek Rd	Car camping in old car wash.	Sanitation visited area. No trash or graffit, private property, so no action for us to take. Notifying Robert S. to offer resources.	Robert S: visited on 6/3/21, spoke to older WM in Astro Van, identifying as "manager"--says he watches over the lot for the owner who is sick. Reports he was allowing several folks to camp there (in the car wash bays and in a large camper) but that things got out of hand due to drugs and he is now running people off. Said the resident in camper "attacked" him that morning. Knocked on camper door and left card but no answer. "Manager" says he will pass along my number to folks who come around. Robert S (again): "manager" called back this afternoon. Admitted he was also homeless and a veteran. Set up appt. for him to meet with veteran housing specialist next Mon. 6/7.	Parking Services will assist if the property owner requests vehicles to be moved.				
6/3/2021	DOT / Cathy / Jes F	River Ridge Shopping Area -- DOT ROW	Per DOT: I was visited this morning by Mr. Doug Horne, President of Home Properties, owners of the River Ridge Shopping Center. He indicated that several tents have been erected on the NCDOT R/W adjacent to their facility and folks are harassing their tenants and patrons. I shared the CDC guidance we are working under and offered to be sure that the City is alerted to the issue so the situation could be evaluated through the COA/NCDOT process we have been developing. He also had additional concerns with individuals coming over to their shopping center from the Old Ramada Inn, I am relaying that information as a courtesy.	Asked DOT for more specific location. Notifying Robert S. to offer resources.	Robert S: visited on 6/3/21, spoke to two WFs and one WM; both connected to AHOPE, one should be slated for housing in 07/21. Ref. to Rescue Mission and Salvation Army, but declined. Ref. to Knowledge w. Sunrise hotel who came to speak to them, but no rooms open at this time. Helped call Chad Young w. DOT to see about timeline for relocation; told they didn't need to go till next Wed. (6/9/21) to make room for mowing. Hillary to f/u tomorrow w. garbage bags for them to clean-up.					
6/7/2021	Sanitation / Jes F	Pritchard Park	Receiving complaints via Asheville App about cleanliness issues, including needles	Sending Avl Apps to Parks for now. Notifying Robert S. although it seems services have already been offered at this site.	Robert S: visited on 6/7/21, spoke to three WMs who were very frank about needle-use but also emphasized that they want to keep the space clean and pick up trash whenever they can. I called Hil w. Steady Collective to bring sharps containers for them tomorrow and Claire with Buncombe Cos. EMS overdose response team is taking them some narcan today. One person I spoke to asked that the city provide one of the sturdier sharps disposal units (the red one's that are set in the ground and can't be broken into) as well. I think the issue here moving forward is going to be more about shared space than camping per se. I'm happy to respond to specific concerns/issues but if the city wants the space to be "drug-free" I would guess the only long-term solution would need to involve on-site security again for park rule enforcement. UPDATE 6/10/21: visited and spoke to five new individuals plus two from before. Tarps set up and folks sleeping there. Offered shelter again and again connected to resources for needle disposal/safety. Gave garbage bags for clean-up--city contractor (?) box truck there cleaning up some trash and spraying down sidewalks.	6/10/21: Park Warden notified them around 5 p.m. that they were not permitted to camp on City property overnight and that they would need to prepare to move. Took them large garbage bags to pack their belongings. Coordinated follow-up visit by Park Warden and Parking Security with back-up support by APD around 10 p.m. Park was cleared.				
4/26/2021	Sanitation / Parking Svcs	Lower Cherry St lot	Vehicle camped long term after relocating from upper Cherry St lot. Sanitation issue from trash/debris scattered about parking lot. Fielding numerous complaints. Owner is Bradley.	Robert S. has visited the site previously. Sanitation did a remedial clean up at one point, but not ongoing.	Robert S: left multiple cards, spoke w. previous owner/resident at AHOPE in late April, unsure if he is still associated w. vehicle. last visited 5/17/21, told by female resident to "go away", went back today 6/8/21, no one home--unable to tell whether or not it's still occupied--full of junk, back window busted out	06/30/21: vehicle has been removed, details... how/who, etc. unknown (gfm)				
6/15/2021	Dana via Kelly (Fire) and APD	1 Haywood Street	campers along (privately owned) alcove area. Part of the issue is that they are blocking an emergency exit.	Robert S: visited 6/15/21 and 6/16/21 - campers seem to have vacated the property						
6/20/2021	Dana via Parsec & Mayfel's	22 College Street	Campers outside of Mayfel's (nightly)	Photo here.						
6/21/2021	Jes / AVL app	Elizabeth St (b/t Starnes and Cherry)	"This truck has been parked here for weeks. It is surrounded by smelly trash and junk and it appears people are living in it. This is a residential Montford neighborhood and this is a city street. It's a health and safety issue." (No pic was attached)	Shared with Robert S, Garrett, and Ricky/DSD to help determine path forward	RS visited on 6/21/21: found Black Chevy Truck, unclear whether someone was camping here, or it belongs to property owner. Asked to check back w. reporter for more details.	JF: Sanitation will investigate on 6/22.	7/26/21: vehicle has not been observed in the area in over a month, FYI. (gfm)			
6/21/2021	Parks/Sandra T.	West AVL Park - 11 Vermont Avenue	Camp is located in picnic shelter which causes problems for community members wishing to use the shelter, especially those to pay to reserve it for events .Received email from community member who had reserved the shelter 6/13.	RS: Visited on 6/21/21, checked picnic shelter next to parking lot and second one down by playground. No sign of any tents or campers.						
6/15/2021	Parks / Teanna Wyatt	7 Emma Road (gravel lot on western side of the road)	Vehicle camping (beige Toyota Camry)	Parks staff advised occupants to not sleep in vehicle, requested they relocate within 24 hours.	Parking Services staff did a quick site visit last week, noticed some tents behind the lot.	Hillary J visited on 6/22/21: two vehicles there, Toyota had two campers, both already connected to AHOPE w. housing pending in next few weeks (fingers crossed). Also black truck, couple new to town, declined shelter due to dog and cat w. them, but said they would "consider" coming to access services at AHOPE	As of 07/25/21, beige Camry and dark green Corolla no longer present, several other vehicles may be used for vehicle-based camping, gray Ford Escape with bags covering front windows, and flat fire... unknown if occupied. If unoccupied, will tag as abandoned this week (gfm)	7/27/21 The are past the park on Emma Rd (gravel lot owned by Westgate) has been cleaned. No campers, no trash Brad/Sanitation		
6/28/2021	Parks/Teanna Wyatt/Jonathan Neary	Food Lion Skate Park parking lot on Cherry Street	Abandoned Jeep with garbage around it has been parked for an extended duration of time with various people living in it.	Teanna told them they had to leave on Thursday, 6/24.	There was no one present at 8:00am on 6/28, and with APD assisting on scene, the vehicle was towed.	Cleaned up litter around parking lot.	06/30/21: vehicle has been removed, details... how/who, etc. unknown (gfm)			

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6/29/2021	Steph	Pack Square	east side of pack square pavilion on Reuters Terrace	Notify Parks/Robert S	At 1:00PM Teanna Wyatt and Jonathan Neary instructed person in the tent that they had to move and could not stay on City property. They began taking it down and left shortly afterwards.	6/30/21: Hillary J visited camp but no one home, left card to call for resources. Later that same day, Robert S. passed by and saw client taking down tent--WF client already in contact w. AHOPE from previous encampment. Didn't have time to stop but happy to f/u again if the tent is still there.				
6/30/2021	Parks/Eric Daggett/Jimmy Oliver/ Teanna Wyatt	Haw Creek	Homeless man (Randy) was sleeping near bathrooms/under pavillion	Asked to leave and became very hostile and threatening	Called APD. Randy had left before they arrived	RS: Is this the park on Avon Rd.? I can outreach once I have a confirmed address				
7/1/2021	Parks / Jonathan Neary/Teanna Wyatt	Pack Square	Three people sleeping in pavilion walkway.	Notify APD. Each person was given a written warning for trespassing and Homeward Bound business cards.	RS 7/8/21: went by again, but no one camping in or around pavillion					
7/1/2021	Parks/Eric Daggett/Jimmy Oliver/ Teanna Wyatt	MLK	Three people sleeping on fenceline of ballfield	Informed them they had to leave	Had to clean up trash/ needles after they left	RS 7/8/21: walked around ball park fence and bullpen but no sign of campers today.				
7/2/2021	Parks/ Teanna/Eric/Jimmy/ Hilary	Haw Creek	Randy was sleeping in pavillion area	Called APD	Randy now banned from ALL City of Asheville Parks					
7/6/2021	Parks/Eric Daggett/Jimmy Oliver/ Teanna Wyatt	Craven Street	People sleeping in car in parking lot. Trash/debris scattered everywhere. Was informed by person in parking lot that the vehicle had been stolen. Another car which belonged to the couple parked right next to it. (Toyota Corolla)	Called APD	APD came and arrested 2 individulas who were sleeping in the stolen vehicle. Proper owner drove away in car.	Garrett Male has been informed to remove the Toyota Corolla next to stolen vehicle	As of 07/25/21, beige Camry and dark green Corolla no longer present, several other vehicles may be used for vehicle-based camping, gray Ford Escape with bags covering front windows, and flat fire... unknown if occupied. If unoccupied, will tag as abandoned this week (gfm)			
7/6/2021	Parks/Eric Daggett/Jimmy Oliver/ Teanna Wyatt	Craven Street	Sgt. Josh Veridal and his team responded to a car/tent with 4 indivduals in the parking lot. Trash and clutter scattered everywhere. Vehicle has been immobile for several weeks and the individuals have been told they cannot park there.	Josh spoke with them, they have pushed their car off city property.						
7/8/2021	Darlene/Sanitation	Harrahs parking garage - contact Darlene Barnwell for specifics if needed	photo this is behind the parking deck at the Civic Center. (city property) There was a person there yesterday morning, but they were not there this morning.He says it's pretty bad, there are pallets, tents, and trash everywhere..	Report to Parking svcs and Robert S.	Robert S 7/8/21: checked in, but no one home. Left card.					
7/8/2021	Darlene / Sanitation	near 21 Broadway	woman on sidewalk; urinating on sidewalk; litter scattered, sometimes blocking sidewalk	Reported to Hillary. Request assistance from APD due to sidewalk location.	Robert S 7/8/21: spoke to her again, client well known to AHOPE. Again declined shelter and offer to go to AHOPE today.	The woman had left the area and relocated to West Asheville on 7-8-21				
7/8/2021	Parks/ Teanna Wyatt, Eric Daggett. Jimmy Oliver	Murray Hill	Man sleeping in immobile vehicle. Tried to wake him up but he would not move or leave his car.	Called non-emergency APD to ask him to leave.	APD/Fire Dep. came. Spoke with him about getting car removed from park.	Can we get more details on make/model of car and whether this is the parking lot above or below Murray Hill Park? If so, I will go outreach				
7/8/2021	Cathy / Lamb	Upper Cherry St Parking lot	Good morning Officer Lamb, I hope you are doing well - thank you for all of your help in the past with the encampment on Cherry Street. I want to let you know that the campers seem to be coming back. There are several vans parking consistently overnight in the lot and now there is a tent set up. I am definitely concerned that the number of people camping will increase just like it did last time. Can you and/or the city please approach the group presently at the lot and have them move along? We are seeing a big increase in employees and visitors to the city using the lot now but the spots at the end of Cherry street are all taken by overnighters. Thank you and please feel free to give me a call if you need to discuss. Best, Jennifer Holliday Pearson frugalframer | [redacted]	Initial email went to Capt. Lamb. Reporting to Parking svcs and Robert S. for initial contact.	Hillary J 7/8/21: one tent camper recently displaced by Red Roof Inn shelter closing, already connected w. AHOPE for housing but no immediate alternative, declined shelter. Mom and daughter in minivan have been outreached previously, report having home in Marion but coming here to sell artwork. Another vehicle camper is "just passing through" but has a flat--connected w. funding source to get a new tire. Three more vehicles did not respond but cards were left. 7/12/2021: Hillary outreached again most of the folks were gone who where there last week, one activley moving, new vehicles parked offered resources...all declined shelter	Garrett, 7-8-21: tent is not located in the parking area, so it is not within Parking Services' authority to request a Trespass notice, if it comes to that? We'll monitor the other vehicles, but parking in the lot is permitted until 11 pm.	APD - 7/9/21: Contact made with subject in tent on NCDOT property which was posted No Trespassing. Subject removed tent and vacated the premises. Resource card offered. (J. Veridal)	APD - 7/12/21: Contact made with subject in brown van at 88 Cherry St. N. Subject notified of trespassing after hours. Subject vacated the premises along with vehicle. Resource card offered. (J. Veridal)	10/12/21: Ms Pearson reaching out again about overnight car camping at Cherry St lot, piles of bagged trash, and litter. Sanitation will collect the bagged pile at the road and will check it weekly. It looks like car campers are bagging & piling trash in a place to be collected. There is also litter along the fence, have notified Parking Services of maintenance needs. Notifying HB for outreach.	RS 10/12/21: I've been in touch with several of the folks over there. One just got into detox and is working on housing plans w. us. Others are reporting no interest in shelter or treatment, but there are new folks almost every day so we'll check in again.
7/12/2021		Pritchard Park and Wall Street Porta-Potty			7/12/21 Hillary J: Outreached these areas, non housed folks were offered shelter and declined all were already connected to AHOPE					
7/21/2021	Jes / Sanitation	Craven St Connector	Shoo Shoo RV parked on side of road; litter accumulating	reported to coordination group, garrett, apd community engagement, RS	7/21/21: Robert S: went to check-in and confirm this is the same RV (and occupants) we have made contact with already and are currently working with on housing. Nothing further we can do at this time, as they are connected w. services and declining emergency shelter.	07-26-21: There is a phone number on the RV windows, will attempt to call it prior to issuing an Abandoned Vehicle Notice (gfm)	08-02-31: Parking Services to issue to issue Junked Vehicle NOV on 08-03-21 (gfm)			
7/21/21	Teanna/Eric/Jimmy	Azalea/Rec Park	Was informed of multiple camps along river behind soccer fields	Received help from APD to remove any tenants living in camps	Removed all trash from camps and removed tents	7/29/21: HJ visited and made contact with male camper here, started housing paperwork and connected to services with AHOPE; offered shelter, but declined				
7/26/2021	Sandra / Parks	Azalea	Received report passed along by Buncombe County Parks Rec of a camp rebuilding on the riverbank between the soccer fields and Swannanoa River.	reported to coordination group, apd community engagement, RS	RS 7/27/21: went by and walked property along river just past the bridge by the Nature Center, but unable to locate tents in question, possibly further down? Requesting more details as to location. Also walked parking lot further down by Azalea Park sign but didn't make contact there either.					
7/27/2021	Jes / Public Works	19 and 28 N Ann St	Camping and sleeping on the sidewalks on both sides of the street. Camping all night long. (per Avl app #10500242). Picture here from today.	report to APD, coordination group, RS. Does APD handle sidewalk issues? Thx	RS: there is ongoing discussion between APD, Ann St. businesses and Homeward Bound about larger policy implications of the multiple issues here; will try to keep the group informed					
8/2/2021	APD Community Engagement/ Rose	Shelborne Rd. /Hominey Creek Rd. Parking Lot	Camping within a school bus with a generator attachment, several other vans and now Rvs are also showing up camping and not leaving the parking lot after hours. Several community complaints on this area.	Reported to coordination group via spread sheet. Emailing G. Male in reference to signage. Also in contact with RS about any resources campers may not be familar with.	08-02-21: Transportation to add No Overnight Parking/Camping signs; will make plans to engage with any campers on 08-03-21 (gfm)	08/02 - spoke with three individuals, one of which was interested in talking about housing. The other two declined offer of shelter. Scheduled to f/u w. third the next week, but when we returned everyone had moved.				
8/2/2021	Parks/Teanna	Craven Street	This is the license plate # to the vehicle at Craven that has been there for Awhile. It is a Ford Escape SE Eco Boost 4wd 08/2020 [redacted]	The vehicle was reported stolen, and removed by APD.						
8/3/2021	Parks/Teanna,Eric	MLK	MLK, There was 2 individuels sleeping at the park and have been told several times to leave that they can't be sleeping. They then started yelling and cussing at us.	APD was called, issue resolved						
8/3/2021	Parks/Teanna, Jimmy, Amy/Nick	Walmart/RiverBend Park	Got a call from Amy Stating there was a tent up in park.	Told the tenents they can't be camping in the park. Gave them 24 hours to remove the tent.	The tenent has removed themselves from the Park.					
8/6/2021	Cathy / developer	146 Roberts St	tents on property where work is being performed	emailed coordination group; Robert S. spoke with them; informed property owner they will need to contact APD	RS: visited on 8/6/21, spoke w. two gentlemen, already aware of construction and expecting imminent eviction. Both connected to AHOPE, offered emergency shelter but declined due to having a dog. One agreed to f/u w. me at AHOPE for resource ref.					
8/10/2021	Teanna/Eric/Jimmy	Walmart/RiverBend Park	There was 3 tents in the park and one of the tents was moved but came back and was told on 8/03/2021 that they can't be camping in the City Park,	Told the tenents they can't be camping in the park.	RS: visited on 8/10/21, spoke w. older WF and younger WM, both aware of evictions and preparing to move. Helped woman obtain Rx and coordinate Drs. referral for Haywood St. Respite program					
8/11/2021	Jimmy/Chris Dills/Teanna	Jean Webb/white duck	Tent under bridge and there was no tenent	Will check again Thursday	RS: visited on 8/12/21, checked under bridge, across by RR tracks and Wedge brewery, then down the greenway toward Craven St. bridge, no sign of tent at this time	Its at the White Duck Parking lot, Go under bridge and is in the thicket. It was there this morning 8/12/2021. Im not sure if there is anyone in it. I was alone at the time, and have been advised to not approach any tent or vehicle alone.				
8/12/2021	Teanna/Grant/ Nick	River Bend/Walmart	Tent and teepee past the bridge.	Told the WF she can't be camping in the City park. She informed me that they where gong to pack up and leave.	HJ: visited on 8/25, no sign of current tents or campers at this time					

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8/17/2021	APD Community Engagement/ Rose	339 W. Haywood St.	W. Haywood St./Hilliard Ave. The Rv from the Craven Connector has relocted to this area. This is primarily a residential area and we are recieving numerous complaints of the trash accumulating along with the tentants of the RV "yelling" at passerbys. Also the RV/SUV combo is currently blocking a construction entrance and they are unable to access the site. Contractor requested them to move and "tenants" stated they had at least 7 days.	Reported to group via spreadsheet. Made contact with Garrett Male and his team via email about the on street parking of the RV and SUV.	Contractor does not have Lane Closure or Driveway Cut Permit to access the construction site via W. Haywood Rd.; the area adjacent to the construction site is marked parking - a Junked Motor Vehicle Notice of Violation was issued to the RV on 08-18-21, with a removal date of 08-25-21; the SUV was not present at the time we visited the site on 08-18-21, gfm	RS outreached on 08/18/21 - provided garbage bags to keep space clean. Put a call into Haywood Street Congregation about them being able to park there--awaiting a response.	Vehicles have moved to NCDOT property nearby; see row #46	Issue resolved by DOT/APD		
8/18/2021	Parking Services / Male	Ormond Ave. neat x/w Patton/Haywood	On Street Car Camping (Asheville App Request)	Parking Services will add to potential Notice of Violation complaints	Is this an elderly gentleman with two vans? If so outreach is in semi-regular contact w. him following a ref. from Officer Colby Fox. He accepts food and water from us, but insists he does not want housing or shelter but just needs to get his vans fixed. Don't know how realistic of a goal this is however. Will check in again this week.					
8/23/2021	Parking Services / Male	82 Craven Street	Chevrolet Pick Up truck with topper shell, and travel trailer, AZ tags	Parking Services will visit location, and issue a Notice of Violation, if needed.	HJ: visited on 8/25, not interested in shelter or housing, says he travels between Asheville and West Coast. We are helping w. accessing some other basic resources around food stamps, etc.					
8/24/2021	CMO / Cathy	1430 Tunnel Rd	West side of Quality Inn Biltmore East hotel. "We have a camp setting up right next to our hotel. We are getting complaints nightly from guests because of folks begging for money, threatening people and recently a knife was pulled and police were involved. What tools are available to businesses to help us eliminate these encampments next to our hotel?"	Notify Robert S. Sanitation will evaluate and determine whose property it is on. APD, if you are already addressing this, let us know. Thanks	Sanitation noted 2 areas with campers - one on 1430 property and one on property behind (25 Moffitt Branch Rd). Map of locations here. Will wait for HB to visit and see if there is any indication of voluntary relocation.	HJ: visited on 8/25, checked in woods between hotel and Root Bar and then behind hotel, but no sign of anyone. There have long been numerous camps along RR tracks across Tunnel Rd. from here, so possibly people are just coming here (the hotel) to drink or hang out?				
8/24/2021	Parks/Rec Teanna/Cody	Walmart/RiverBend Park	There was 3 camps set up in the park.	I informed each person that they aren't to be camping in City Parks.One of the gentleman has been told before but keeps coming back, but he said he would pack up and leave. The other gentleman had a hammick and tarp, he said that he would leave. On the other side of the bridge, there was a tarp up and the gentleman that was under the tarp was not to happy and said that he can do what he wants and his name is Johnathen Owenby from what he said. I told him there is help and he informed me he did not won't nor need help. I then told him he has 24 hours to leave. There was a woman with him that I could not see. Robert Stevenson	HJ Visited on 8/25: everyone seems to have moved on, checked trails around from park back behind Walmart along the river. Some trash, but no camps or campers					
8/26/2021	Parks/ Teanna, Eric/ Jimmy	Pritchard Park	Got a complaint call that there was a lady camping in park and she had all her belongings along the wall. I had went up to her and told her that she needed to clean all her stuff up. She then started to cuss and get loud and then a white vehichle pulled up and 3 individuels got out saying it was there mother. They began to scream and curse at us. One of the ladies got in my face (Teanna) extremely close and started screaming. We thought it would be better to leave before it got completely out of control. As we drove off, they where still screaming and yelling and also throwing trash over the wall.	Teanna called the non-emergency number APD and reported the situation.	Officer Colby Fox had called Teanna, and they will look into the situation.	She was banned from the park and has not returned since				
8/26/2021	Debra / Jes	Park Ave N	DOT property at end of road. See email and pics here.	Messaged coordination group to see if anyone is actively working on it. Tag Robert S and apd and Garrett	I believe these are pictures of two different camps. I recognize the tents from the Clingman Ave. 240 on-ramp behind Haywood Congregation. We visited those again 8/26/21. Folks declining shelter but did accept water, jackets and assistance w. needle clean-up. Will check out the RV on Park Ave. N.	APD and Parking Services to issue Trespass Notices and impound vehicles if needed on NCDOT property near intersection of Park Ave. N. and W. Haywood St. on 8-27-21 (gfm)	Issue resolved by Parking Servcies/DOT/APD			
8/2/2021	Parks/ Teanna/Kent	Skate Park	Kent had informed me that there is a White Van staying in the lower parking lot at the Skate Park.	Will send pic to Garrett Male	On 9/13/2021 Outreached this fellow is wanting assistance with housing					
8/1/2021	Parks/ Chris/ James	Grant Center	Was informed by Chris that there is a tent next to the creek at Grant center, Chris had spoken with the guy and the guy said that nothing was his and he would leave. Chris also informed the Employees in the Center of the tent. Because of after school and kids playing outside.	Jimmy and Teanna Will be going 8/02/2021 to check the camp out and see what is there, or if anyone is there.	Tent was removed on 8/02/2021					
9/1/2021	Parking Services / Male	NCDOT ROW under I240 (N. Lexington Ave.)	Tent(s)/tarp shelter on gravel ROW, next to NCDOT property sign.	No one observed home when Parking Services took photos.	09/06/21 - Erin w. HB found one tent beneath bridge. Asked if anyone was home, someone said "no" and did not respond further. Left card. Also visited nearby tent along 240 exit ramp but no one home at this time. Outreached again on 9/13 and 9/14 still no one there cards were left	APD checked on 9/10 and no one was at either tent	APD met with Greg Shuler and Greg gave 24 hour notice to the only occupant at the location. Homeward Bound business cards were given to the occupant and requested the occupant follow-up with them.	09/17/21- DOT cleaned the area. DOT called and requested assistance with one camper, APD L.Rose and M. Lamb responded and called Hillary with Homeward bound to assist female with relocation.		
9/14/2021	Parks/ Teanna/Jimmy/Eric/ Kent	Aston Park Gazebo	On 9/13/2021, I recieved a call from Laura Loftis that there where campers up at the Gazebo.I informed her that on Tuesday 9/14/2021 I would go and take a look.	On 9/14/2021 Eric, Jimmy, and myself went to Aston and there was campers. I had called APD to assist with the situation.	Officer Hawes and Sgt. Lovelace came and took care of the situation.					
9/15/2021	Parks/Jonathan Neary	Pritchard Park	On 09/15/2021 while working on the irrigation system at Pritchard, Jonathan Neary and David Gaines were repeatedly harassed and heckled by a man sitting on the wall, being called obscenities and ordered to "get the F out of the park." Jonathan Neary called APD Non-Emergency and spoke to dispatch at 11:38am, who said APD would be sent. After an hour, no APD arrived, the man was smoking marijuana, and as the Parks employees were pulling out of the park, the man began waving a club at another man in a wheel chair threatening to beat him and push him into traffic.	Jonathan Neary called the APD Non-Emergency line and requested officers to the scene as he didn't feel safe continuing to work in the park. Dispatch said APD would be sent to the location. After an hour, no officers had arrived, and the Parks employees left the park, while the man was still threatening other park visitors with a club.	Keith Whittington radioed APD at roughly 14:25pm, as he has had previous issues and been threatened by the man in the past. An officer issued a 1-Year Ban to the man, and he was irate, but eventually left the scene.					
9/15/2021	CMO / PW	Kentucky Drive	Resident complaining about trash from homeless camp on his property and that homeless are accessing his property via DOT property. DOT fencing has been cut. See folder here for more info. Resident contact: Fred Fisher Caudle. [redacted]	Reported back to Greg to share with CMO/DOT as requested. Notified Robert & Hilary. Notified APD CE via email. Generally a private property / DOT matter.	On 9/16/2021, Outreach team went to outreach this site, saw a few encampments no one was home so left cards, saw a woman she did not want to talk	09/22/2021 CRO Rose: Spoke with DOT Scott Killough about the area. He stated they would have their contractor go out and complete the fence repairs to discourage travel through.				
9/15/2021	Parks/ Teanna/Eric/Jimmy	Craven Street	Was informed on 9/14/2021 that there was a tent behind the wall.	Eric, Jimmy, Teanna went to check on the situation and there was a male and a female in the tent, I told them that they would have to move and can't be camping in City Parks. The Male said he wasn't leaving and that he didn't care what we said and started to argue, So I called APD.	As we where waiting on APD, The gentlemen left and came back and started to yell and throw things, and the female was throwing up.	Officer Climer, Officer William, and Officer Thrift had came and the male and female ran up the back in the brush. The officers stayed while we cleaned up and we found alot of niddles.				
9/21/2021	Sanitation / Jes / Sharlene	DOT lot beside 120 N Lexington	Ash app stating: "The lot next to Broadways bar that had been planted with flowers ect is overgrown and litter is there as well. It has become a new place for drug trafficking as well with coverage provided by the over growth. I am more than happy to help. 273-3485"	Unclear if camping or just loitering. Notifying R & H to visit site. Jes will reach out to Scott/Chad/Mark at DOT. Notifying APD CE also.	Per Scott @ DOT: looked at the location this morning and did not find any individuals or trash in the green area adjacent to the building at 120 N Lexington. It appears that the landscaping on this parcel was planted some time ago and now just needs a little maintenance to improve visibility from the street which would also allow pedestrians using the sidewalks to have an unobstructed view of the access to the parking lot. I will ask Jeff Wait, our Roadside Environmental Engineer, to cut back some of the vegetation that is inside of our r/w to improve visibility and to remove any litter that they find.					
9/22/2021	Sanitation / Jes / Sharlene	DOT property I-40/Sweeten Creek Rd	The City side of the fence at the Sweeten Creek Road i40 exit is terribly overgrown. Before covid it was mowed and clear and it seems to have gone by the wayside. It's dangerous to try and turn there and it has become a campsite for the panhandlers on that exit. Jami Daniels Email: [redacted]	Appears to be DOT. Notified DOT, Hilary, and APD CE regarding the panhandling.	09/23/2021 APD CRO L.Rose: Will reach out to Scott Killough in regards to the property being maintined. Will see if he can have his team go by and do some mainance in the area. **UPDATE**: Scott stated is is on schdule to be mowed and trimmed back to clear the vegetation from blocking sight distance. Will give an update as to when this is occuring once advised.	DOT requested update on campers. Hillary reported "I am very familiar with this camp and am actively working with a few folks there to get housing, one is close the others have a wait ahead of them. The line is long for affordable housing." I looped Cathy in to discuss how to handle with DOT. ~Jes				

BE SURE to tag any person or group that you want to see this - not everyone checks the sheet regularly. For APD, tag apdcommunityengagement. For Homeward Bound, tag Mike DeSerio (mike@homewardboundwnc.org). Homeless Camp Working Group Folder here.

	Dept / Staff member reporting	Address	Description of location and issue	Initial Responses / Actions	Action 2	Action 3	Action 4	Action 5	Action 6	
10/1/2021	Sanitation / Jes / Sharlene	Azalea Rd / under Blue Ridge Parkway Bridge	From Avl App: There is a station wagon with lots of people and their belongings. It seems that they are doing drugs and they are trashing the place. They sometimes go the soccer fields where there are children playing.	Frequent issue in this area. Notifying Robert S., APD, Parking - haven't been out to note exact location of vehicle, probably on side of rd, but i can reach out to BRP as well. Will report back on exact location if I get there today. Probably at corner of Azalea & Hardesty.	10/4/21: Hillary drove by, no sign of sation wagon, but it looked to be the site of an active police investigation - several patrol cars present and what looked to be a detective searching the area. We can f/u again tomorrow.	10/4/21: Jes & Darlene drove by around 3pm, no trash or cars visible.				
10/5/2021	Sanitation / Jes / Sharlene	1055 Patton (behind Autobell/Cookout)	This may no longer be active - old app that just came through to us for some reason. AVL App 9945808: Homeless campers have moved in behind cookout and auto bell car wash in Patton Avenue. Drug needles, trash, waste, all over the place.	Notifying Robert S & Hillary to check and see if still activity. Please advise Sanitation/Jes if no longer active but in need of trash clean up	10/6/21: Hillary discovered three tents, no one home but she left cards. It was her strong impression that most (if not all) of the trash was old and not associated with these tents	10/11/21: Sanitation will send a code enforcement officer to determine whose property the trash is on and notify them of clean up needs.				
10/18/2021	Sanitation / Jes / Sharlene	1 Regent Park	Ash App #10985088 - states 'homeless camp. trash everywhere'. Photo here.	Notifying Mike D to check site for outreach. Sanitation Code Enf will contact the property owner and ask them to bring site into compliance (clean up the trash).	10/08/21 Mike and Hillary surveyed the area to find trash and some supplies along the face of the building. We also were able to give cards to a individual who mentioned he did camp at the premises.	11/03/2021: APD Community Engagment is working with the property manager to get the area cleaned, posted and secured. Building is roughly scheudled for demolition in Januaray from what the property manager explained.				
11/1/2021	Sanitation / Jes / Sharlene	Hanover / Haywood corner	Ash App - complaint about campsite set up and accumulating trash	Notifying Mike D to check site for outreach. Notifying DOT of issue.	11/1/21 Mike outreached and the camp appeared to be abandoned currently. There was a lot of flattened card board and misc trash but no people present and no tents visible.	11/03/2021 CRO L.Rose drove by this morning to conduct a site check. Also confiriming there was no one at this location only debri. Coordinating with DOT to get the area cleaned up.				
12/8/2021	Sanitation / Jes / Sharlene	15 Banks / 60 Ravenscroft	Ash App 11213897 stating "There is a growing camp sight behind the parking lot associated with my apartments. we have had several cars vandalized and broken into, and this camp is creating a lot of waste and leaving used needles on the ground." 15 Banks Ave - between 15 Banks and 60 Ravenscroft Dr.	Notifying Mike D to check and APD Community Engagement.	Outreach connected with an individual who was onsite, and alerted him that would be asked to leave.					
12/9/2021	Parking Services / Male	NCDOT ROW under I240 (N. Lexington Ave.)	Two tents on gravel ROW, next to NCDOT property sign.	Notifying Mike D to check and APD Community Engagement.	Outreach connected with individuals in two of the tents, and alerted them that would be asked to leave because they were on DOT property.	Campers left and tents were addressed by DOT				
12/9/2021	Greenways / Lucy	Duke leased property north of French Broad RIver Park on construction site of FBR West Greenway	One tent perched on a hill adjacent to construction site. They constractor willb e building retaining walls undmeath that hill in near future and we need the tent to move.	Notifying Mike D to check and APD Community Engagement.	Outreach attempted to connect on 12/1 but tent was empty. Cards were left in tent.	12/30/2021 APD: Campers left and tents were addressed by DOT				
12/15/2021	Jes / Public Works	Bowen Bridge	report of 2 tents at pedestrian bridge / Bowen bridge - no further details	Notifying Mike D to check and APD Community Engagement.	Outreach approached tent on 10/10 the tent was empty but not abandoned.					
12/20/2021	Parks/ Jason/Jimmy/Teanna	Aston Park Gazebo	Received reports APD had responded to campers and demonstrators on 12/19.	On 12/20 Jimmy, Jason, and Teanna went up to Aston and noticed 1 camper and a decent amount of trash scattered through the park. Camper was woken up and given an hour to leave the park.	12/20 Parks staff removed trash and cleaned up. The person camping was no longer on site but did left shopping carts full of stuff abandoned.					
1/5/2022	Parks/Eric & Teanna	Reed Creek Greenway	Received community email regarding camps on Greenway. APD met with Parks and spoke with camp tenants. Tenant was very cooperative and said he would vacate the camp by 1/06/2022. Tenant was aware of all resources available to him. Roughly 100 yards from this camp, another vacant camp was found. A lot of trash/needles are located in this camp. Parks will address the camp pn 1/06.	Camps will be cleaned up 1/06	1/5 Outreach visited camp, and no one was home. Cards left. I will check back early in the morning tomorrow.	1/6 Outreach visited camp this morning. Tents were removed, and no one home. Trash remains.				
1/6/2022	Parks/Eric & Teanna	Reed Creek Greenway	Parks responded to trash that was left from individual that was asked to leave the day before	Site was extremely dirty and took several hours for parks staff to clean up remaining garbage	Outreach visited this campsite on 12/10 after getting an email from a nearby resident and it appeared abandoned.					
1/6/2022	Parks/Eric & Teanna	Reed Creek Greenway	Tent under bridge was found by Parks staff	Parks called APD for support with asking individual to leave	Camp was empty, parks cleaned up tent/trash that was left behind					
1/7/2022	APD Commuinty Engagement/ Rose	Under Bowen Bridge	At least 2 tents located under the bridge on the east side (Downton side) on the bridge closest to the Hillcrest Apartments. Construction work in that area.	APD notified by DOT of the tents and needing them relocated for safety concerns due to construction in that area.	APD requested outreach to this location by Homeward bound staff on December 7, 2021. Outreach was conducted at that time.					
1/12/2022	Jes / Tyler / Sanitation	175 Lyman St	Received AVL app litter complaint at address; upon investigation, appears someone is living in abandoned building. Photos here. Additional note that site is potential Brownfield under review by NCDEQ.	Sanitation will contact private property owner about sanitation code violation and direct them to APD non-emergency if they wish to address trespass issue. Additionally notifying APD CE team in case letter of no trespass is already on file. Notify HB/Mike D as well, FYI.	Outreach went to location on 1/19 but did find anyone.					
1/12/2022	APD Commuinty Engagement/ Lamb	240/ N Lexington Ave	One tent is in the gravel area under the 240 bridge at N Lex. Ave. The tent, sleeping bag and blanket look brand new. No camper was present at initial visit.	Notified Mike D of Homeward Bound to visit.	Camper left during the afternoon of 1-13-22					
1/13/2022	APD Community Engagement/ Fry	123 Bartlett St.	Wooded area behind overlook apartments there are several campsites with lots of trash built up. lots of needles in the area. City Property - Clean up will need to be coordinated	Notified Mike D of Homeward Bound to visit.	Mike D will do outreach sometime the week of 1/17;Parks is determining contractor interest for clean-up assesement the week of 1/17;	Outreach connected with campers on 1/6 and 1/7. These folks are connected to AHOPE and were relocated from other encampments.				
1/18/2022	APD Community Engagement/ Fox	125 Bleachery Blvd	Under the bridge from Swannanoa River Rd to Bleachery Blvd there are several tents and a large amount of trash built up.	Notified Mike D of Homeward Bound to visit.	Outreach going to campsite 1/20/22.					
1/25/2022	Jes / Sanitation / Streets	12 College St	Streets night crew report person sleeping at Tupelo Honey and large pile of trash on sidewalk. Adjacent to Pritchard Park.	Notifying Mike D of HB to provide outreach. Notifying Parks - not in a park, but adjacent to Pritchard, so just providing a heads up. No parks action required. Notifying APD CE, no action required at this time.						
1/25/2022	Jes / Sanitation	Charlotte St Pedestrian Bridge	Report of person sleeping under Charlotte St pedestrian bridge. No addl details.	Notifying Mike D of HB to provide outreach. Mike, if anything additional is needed after visit, please tag appropriate dept.						
1/25/2022	Eric/Teanna Parks	Craven Street	3 tents below Craven street Bridge	Parks called APD for support and individuals were given 24 hours to relocate. Informed them of resources available to them	Parks returned with APD to clean camp on 1/26. Another individual showed up and did not vacate the camp. Individual was given another 24 hours to vacate the camp according to APD					
1/25/2022	Asset Management	Riverbend Park	Large amount of tents/trash beneath bridge at Riverend Park	Asset went to assess with help from APD. Extreme amounts of trash/needles left behind. Asset has reached out to a local cleaning contractor that specializes in homeless camp cleanup.						
1/27/2022	Jes / Sanitation	15 Haywood St	Sleeping in front of Urban Outfitters. No complaints lodged.	Notifying Mike D of HB only to provide support. No other complaints registered.						