From: Mike Lamb <mlamb@ashevillenc.gov>
Sent: 11/9/2021 10:57:03 AM
To: Hannah Silberman <hsilberman@ashevillenc.gov>
Cc:
Subject: Re: Persons Experiencing Homelessness SOP
Attachments: image.png

I agree. The general statement of "Information" would cover if the officers don't have sheets or cards. We really do not use cards any more. AllÂ of the documentation is done via RMS or in Google Drive.Â

On Mon, Nov 8, 2021 at 3:08 PM Hannah Silberman <hsilberman@ashevillenc.gov> wrote:

Oh, one last thing. When I was creating the workflow I re-read their comments from the first. They asked that this section be reworded, I changed it a little bit:

C. **In cases where individuals are located** in an encampment:

1. Officers will provide information on available resources for persons experiencing homelessness whenever possible. This information will be maintained and available through the department's Community Unit.
2. If not documented in an incident report, officers will document the individuals present through a Field Contact report in RMS.

Before it said "cards" which they said have been replaced with informational sheets? I was going to transition it to general 'information.Â They also wanted it to say 'whenever possible' or something similar forÂ the possibility that officers don't have the card/sheet available to distribute. I think phrasing it this way also opens it up to other methods of providing information, like the officer's resources site? Thoughts?

Hannah Silberman
(o) 828-259-5997
hsilberman@ashevillenc.gov

On Mon, Nov 8, 2021 at 2:53 PM Mike Lamb <mlamb@ashevillenc.gov> wrote:

I think the DC's would be fine.

On Mon, Nov 8, 2021 at 2:52 PM Hannah Silberman <hsilberman@ashevillenc.gov> wrote:

Capt.,

I updated the language on photographs to match the comment (but added "department cell phone" - there is a statement about not using personal devices to capture photographs of scenes in another policy and I wouldn't want this to conflict). I also removed the RMS trespass module statement.

I can go ahead and move this to a PowerDMS workflow for the Deputy Chiefs, it typically takes a little bit to move up to the Chief's approval. If you'd like me to put it out for a wider workflow I can do that too.

Thanks,

Hannah Silberman
(o) 828-259-5997
hsilberman@ashevillenc.gov

On Mon, Nov 8, 2021 at 2:47 PM Mike Lamb <mlamb@ashevillenc.gov> wrote:

Hannah,

The homeless servicesÂ coordinators thought that the SOP was good. I made one suggestion on the document whichÂ was recommended by CRO Colby Fox. I believe that this is good to push out again in workflow maybe next week since the Chief is out of town this week.Â

On Mon, Oct 25, 2021 at 11:02 AM Mike Lamb <mlamb@ashevillenc.gov> wrote:

I asked about this SOP at staff this morning and also had the Community Unit review it. They suggested some minor changes and the Chief wants me to run it by the homelessnessÂ coordinators for the City.Â

On Thu, Oct 21, 2021 at 9:33 AM Hannah Silberman <hsilberman@ashevillenc.gov> wrote:

Capt.,

Thank you for your assistance with the Community Liaison Program policy updates. I'm moving that into a workflow for the Deputy Chiefs today.

I wanted to follow up, do you know where the updates to the Homelessness SOP landed. Is that something we need toÂ revisit? This is the last document I have, and I believe it was denied in the PowerDMDS workflow.

Â SOP 3020 - Persons Experiencing Homelessness

Thank you,

Hannah Silberman
Accreditation Manager
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